

BCM 3.0 IC27 Motherboard Scan Utility

The BCM 3.0 IC27 Motherboard Scan Utility will determine if a BCM is suspected of the hardware issue detailed in bulletin PAA-2003-0305-Global.

BEFORE BEGINNING

The scan utility must be performed using the primary LAN adapter on the BCM. It is located in the rightmost slot.

The following information is required before starting:

- The BCM IP Address
- A valid BCM Administrator username and password
- Ensure the BCM is either BCM200 or BCM400
- Ensure the BCM software is BCM 3.0 or higher

NOTE: This utility should only be run on BCM200/400 with BCM 3.0 or higher software

INSTRUCTIONS

- After reading and understanding these instructions, press "I Accept" to continue.
- Enter the IP address, username, and password of the 3.x BCM200/400 to be checked when requested.
- Press "Next".

Allow the process to continue for up to two minutes. During this time the test software will be transferred to the BCM and run automatically.

One of the following messages below will display the status of your BCM.

MESSAGES

Three possible messages that will display are as follows:

- 1) "The BCM system with the supplied IP address has been identified as being potentially impacted with the issue defined in Bulletin PAA-2003-0305-Global. Please follow the recommended actions outlined in the bulletin."
- 2) "The BCM system with the supplied IP address is not impacted with the issue defined in Bulletin PAA-2003-0305-Global. No further action is required."

3) "The BCM system cannot be scanned. Please ensure that the information entered is correct, and that the system being scanned is a BCM200 or BCM400. Otherwise contact your regular Technical Support channels for additional support."