Backup and Restore Utility (BRU 30.30.22.10.02)

• Problem:

Two problems fixed with this patch. The first relates to a problem found in BCM 3.0 where archiving voicemail loops infinitely and starves other components of CPU while archiving large voicemail files (fixed in 3.0.1). The second issue found in an upgraded BCM 3.0 was the archiving of Prompt files pointed to by a "Lost and Found" cabinet file.

• Solution:

To solve the issue found in BCM 3.0, a change was made to BRUArchive to archive files without compression and a change to the way it concatenated files. A change was also made in the XML script to eliminate the infinite loop causing this process to hang.

The solution to the second issue found in BCM 3.0 was to refuse the gathering of "Lost and Found" recordings in the XML script file.

• CRs Resolved:

Q00573169 - BRU not able to finish successfully because VM has over 1.5G of messages Q00657250 - BCM 3.0 U2.2 : BRU Back up backing up PA files

• Software components changed:

BRUArchive.exe BCM Backup and Restore.xml

• Designer Sanity:

- First issue tested on 3.0 GA with over 500M of voicemail.
- Second issue tested command change on system with problem
- Support verification of complete success path after change.