Voicemail 30.50.50.22 for BCM 3.0/3.0.1

SR's Resolved:

- Q00730856 CC Agent left on ACD call when Answer and Routing events occur simultaneously
- Q00715394-01 CC: Intermittant "Exiting the system" when leaving message in Skillset mailbox
- Q00736450 Group lists beyond 16 members, the ADD button disappears
- Q00668653-01 Desktop: Under load IMAP server fails

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- Q00678015: BCM 3.0 CallCenter Agents not receiving calls
- Q00699583: BCM 3.0 - Prime telephone made unavailable when used as a Call Centre Agent
- Q00670791: MIS: Real time contains erroneous status if activities in CC started before MIS

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- Q00619267: MIS: Agent Status incorrect when they log out while on a call.
- Q00631432-01: Desktop:(Non-English): "Unknown" appears in english regardless of the language.

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- Q00612914: Problems with Silent Monitoring.
- Q00530507: Fax: Rejected Page Appears In Image
- Q00607733: Voicemail Stopped Functioning
- Q00111337: (Modification) Rather than delete links allthogether, now the link fails with a popup to explain why.
- Q00621974: CCR External transfer to an internal DN times out after roughly 20 seconds
- Q00611466: BCM 3.0 - Calls in skillsets getting cut off
- Q00574872-01: Call Centre agents unable to login and wallboard freezes.

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- Q00599414-02: After VM patch 88 applied Call centre Calls not presented to Agents
- Q00566132: 021120-63460 Call Centre Reporting call waiting real time wallboard issue
- Q00527291-01: Call Center Reporting displays 255 calls waiting.
- Q00573668: BCM 3.0 beta load ACD greeting starts when no agents logged in
- Q00436498: Call Center-Idle Agent 2 Shown on Outgoing Call

- Q00558735: Call Center-Idle Agent 2 Shown on Outgoing Call
- Q00574064: VM:Attempting to Print Fax using Manual Delivery disables Voice Channel
- Q00569273: Customer would like Voice Mail DN to be able to be dialed from AA
- Q00604772: Client's Call Center not functioning as desired

Software Components Changed:

- Voicemail v.30.50.50.22

BCM Release and Affected Profiles:

- BCM 3.0
- BCM 3.0.1