

BCM 3.5 i2050 Software Phone Build 350 for BCM 3.5

Known Problems

Problem: *Installation on Windows 98* requires un-install and install rather than an upgrade. This is due to an Install Shield problem which is currently being worked.

Problem: The copyright date indicates 1999-2002 but should indicate 1999-2003

CR Fixes for All Systems

Q00773164: i2050 directory usage causes errors & app crash

- **Problem: Cancelling creation of a new a directory entry (as described below) can cause the directory to crash**
 - Set the i2050 language to English UK
 - Open the local directory
 - Select new contact
 - do not make an entry & click OK
 - A dialogue box is shown advising that name & number must be entered
 - Click OK
 - At this point the new contact box disappears & no further action can be made with the local directory window
 - Right clicking an existing contact causes application errors & the i2050 to shut down

The problem is 100% reproducible on all languages except US English. It is reproducible in i2050 versions going back to at least B293 (Feb 2002). It is not reproducible in B207 (June 2001). The problem does not occur with debug versions of the i2050. Behavior is different between US English and other languages in that one the error is acknowledged, the new contact screen is presented in US English but not in other languages.

- **Work-around:** Avoid the scenario or restart the application afterwards [sic].
- **Impact:** Directory can be crashed in non-English languages by a relatively minor user error.
- **Resolution:** Fixed in B350. The code was scanned for issues similar to this problem and Q00725352. Additional instances were found and fixed - thus the build numbers were rev'd from B346 where the issue was found to B350.

BCM Release and Affected Profiles:

BCM 3.5