

Voice CTI 2.5 WI4.13.0 for BCM 2.5 FP1 MR1.1

Patch Description:

The purpose of this patch is to apply a Voice CTI update to the BCM 2.5 Feature Pack 1 Maintenance Release 1.1 system.

Problem:

Those problems are due to cabinet corruption (usually seen with a file in d:\data files\nortel networks\voice cti\cabnets with a size of 0).

Solution:

This fix will prevent the corruption of cabinets, it will not fix already corrupted cabinets. To clear corrupted cabinets, a set of manual steps need to be performed. The list of steps depends on the cabinet which is corrupted and how much corruption there is.

SR's Resolved:

- Q00564430: Appliance Canada, Concord, ONT, BCM 2.5 FP1/MR1 Can't access CDN Mailbox
- Q00550443: Client can't add mailbox on BCM 2.5, and now 2.5FP1 after reinstall
- Q00573751: Calls to DN 306 are getting "This session cannot be continued" when going to VM

Software Components Changed: Voice CTI 2.5 WI4.13.0

- msmdll.dll

BCM Release and Affected Profiles:

- BCM 2.5 FP1 MR1.1