

Retrieving Log Files

- Establish network connection (via modem access or LAN)
- Use command line FTP or FTP client to connect to the CallPilot 150/Mini using its IP address as the destination
- The log files to retrieve are:
 - 7.0\ST*.out
 - 7.0\ST*.log
 - 7.0\access2\runtime*.txt
 - 7.0\access2\runtime*.log
- Sample FTP command line session:
 - ftp <hostname> [Userid: "tas" , password: "apo A-IV"]
 - cd 7.0/
 - cd ST
 - get STLOG.OUT
 - Exit
- The CallPilot Backup/Restore Utility (CallPilotBRU.exe) can be used to download all logs in one step
- Each log file has three files of up to 100 messages (fixed) serialised by filename; overflow to fourth file causes delete of oldest (lowest numbered) file

Capturing and Retrieving ACCESS Log Files

- Enable ACCESS logs
 - type “osa logger” on hyper terminal. This command will provide all available options to enable ACCESS logs
- ACCESS logs can be captured by using CallPilot UI
 - Log into the system manager’s mailbox from the telset
 - Press 8-0 to get the mailbox options menu
 - Press 7 to capture the ACCESS logs
- Before the ACCESS logs are captured, a “Please wait” voice prompt is played
- After the operation is completed, the telset session is terminated
- The captured log files to retrieve will be under 7.0\logs\LOG<log number> directory
- As explained before, the files can be retrieved by using FTP commands and by using Backup/Restore utility.

Retrieving Alarm Report

- Alternative 1: Use CallPilot Manager
 - select Event Log under reports
- Alternative 2: Establish network connection (via modem access or LAN)
- Use command line FTP or FTP client to connect to the CallPilot 150/Mini using its IP address as the destination
- The log files to retrieve are:
 - 7.0\ST\STLOG.OUT
- Sample FTP command line session:
 - ftp <hostname> [Answer “tas” for userid and “apo A-IV” for password]
 - cd 7.0/
 - cd ST
 - get STLOG.OUT
 - exit

Determining IP Address of CallPilot 150/Mini

- From CallPilot Manger
 - See IP Address on Configuration / Unit Address & Identification
- From command shell at serial port (using PC/HyperTerminal)
 - type `ethernet ipr`

Changing IP Address of CallPilot 150/Mini

- From CallPilot Manger
 - Change IP Address on Configuration / Unit Address & Identification
 - Reboot
 - Access CallPilot Manager via URL [http://<newIPaddress>/](http://<newIPaddress>)
- From Boot log
 - See Changing The Network Connection using HyperTerminal under Commissioning