

EMC AutoStart Version 5.2.2 Hotfix Installation Procedure.

EMC AutoStart Version 5.2.2 Hotfix, A_EAS522_WIN_HF_53320, 8-Aug-2008

Fixed problems:

URM00053320 - Back port of URM00037007 for AutoStart 5.2 SP2

URM00037007 - Drive letter missing after plugging in removable drive on target

The documentation for the AutoStart 5.2.2 product is available for download at <http://powerlink.emc.com>

This hotfix should be installed on the configured High Availability pair only.

How to install hotfix:

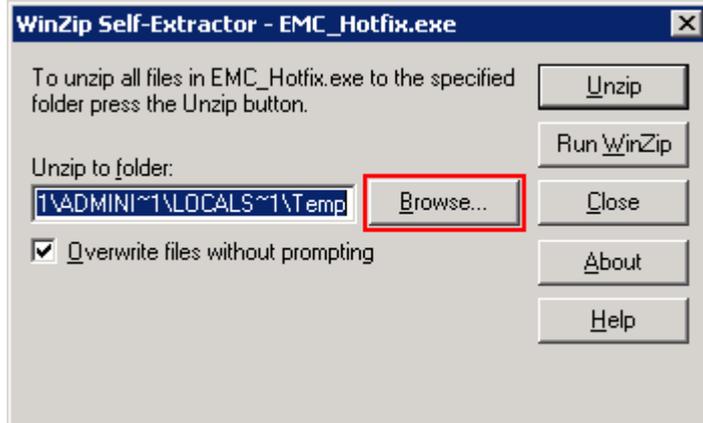
Note: In this procedure, CP1 is the active server and CP2 is the standby server. This process causes the servers to go out of service while the hotfix is installed.

1. On CP1, do the following:

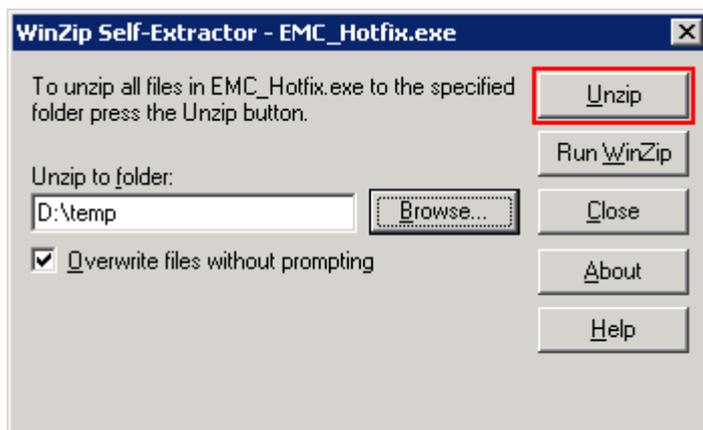
- a. Launch the AutoStart Console.
- b. Stop monitoring. For more information, see "[Disabling automatic failovers \(stop monitoring\)](#)" in NN44200-311 "High Availability: Installation and Configuration"
- c. Take the resource group offline (shutting down CallPilot). For more information, see "[Taking the CallPilot resource group offline](#)" in NN44200-311 "High Availability: Installation and Configuration".
- d. Wait for the CallPilot resource group to go offline.

2. On CP1 and CP2 do the following:

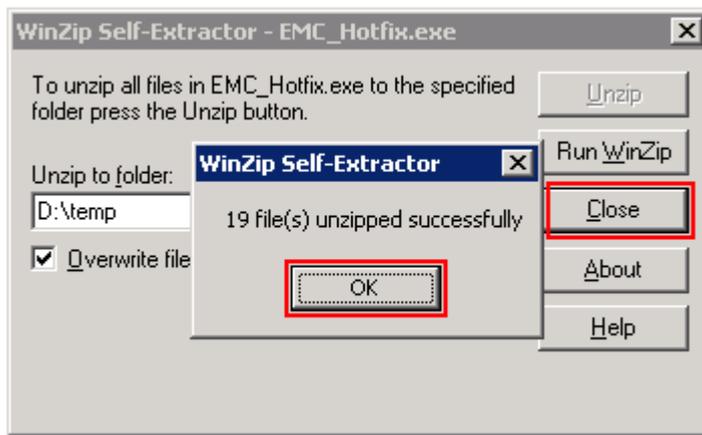
- a. Copy EMC_Hotfix.exe file to the D:\temp folder.
- b. Run EMC_Hotfix.exe. (WinZip Self-Extractor)



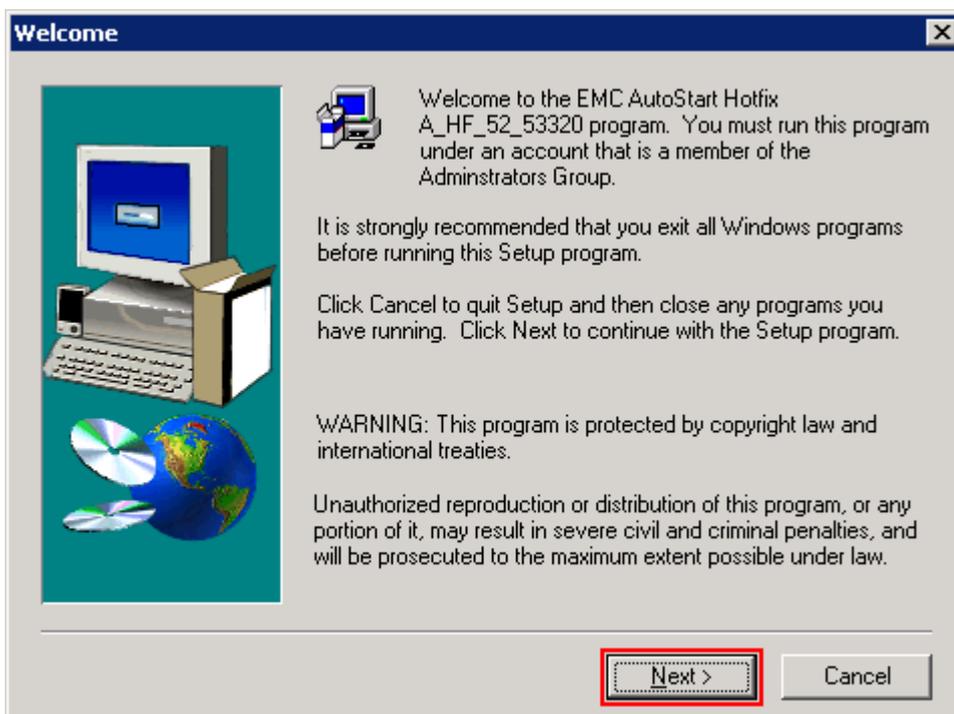
c. Click "Browse..." and select the **D:\temp** folder. Then click "Unzip".



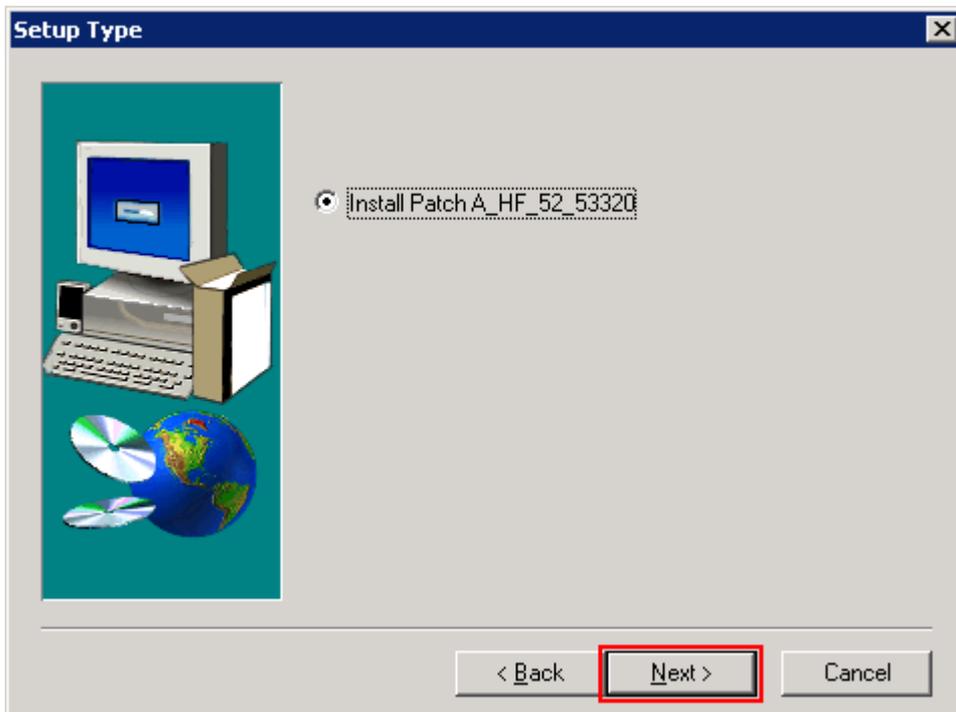
d. Click “Ok”. Then click “Close”.



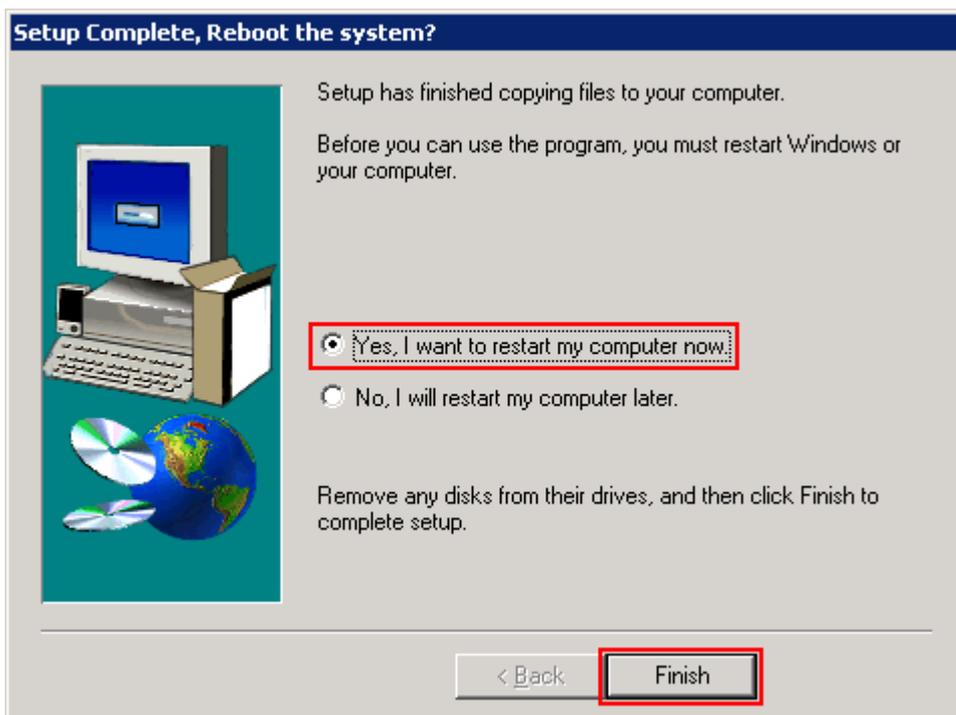
e. Go to the D:\temp\A_EAS522_WIN_HF_53320 folder and run Setup.exe.



f. Hotfix installer is running. Click “Next >”.



g. Click “Next >”.



h. Select ‘Yes, I want to restart my computer now’ and click “Finish”.

i. Wait for CP1 and CP2 restart.

3 On CP1, do the following:

a. Launch the AutoStart Console.

b. Start monitoring (to enable automatic failovers). For more information, see "[Enabling automatic failovers \(start monitoring\)](#)" in NN44200-311 “High Availability: Installation and Configuration”.

c. Bring the resource group online (starting up CallPilot). For more information, see "[Bringing the CallPilot resource group online](#)" in NN44200-311 “High Availability: Installation and Configuration”.

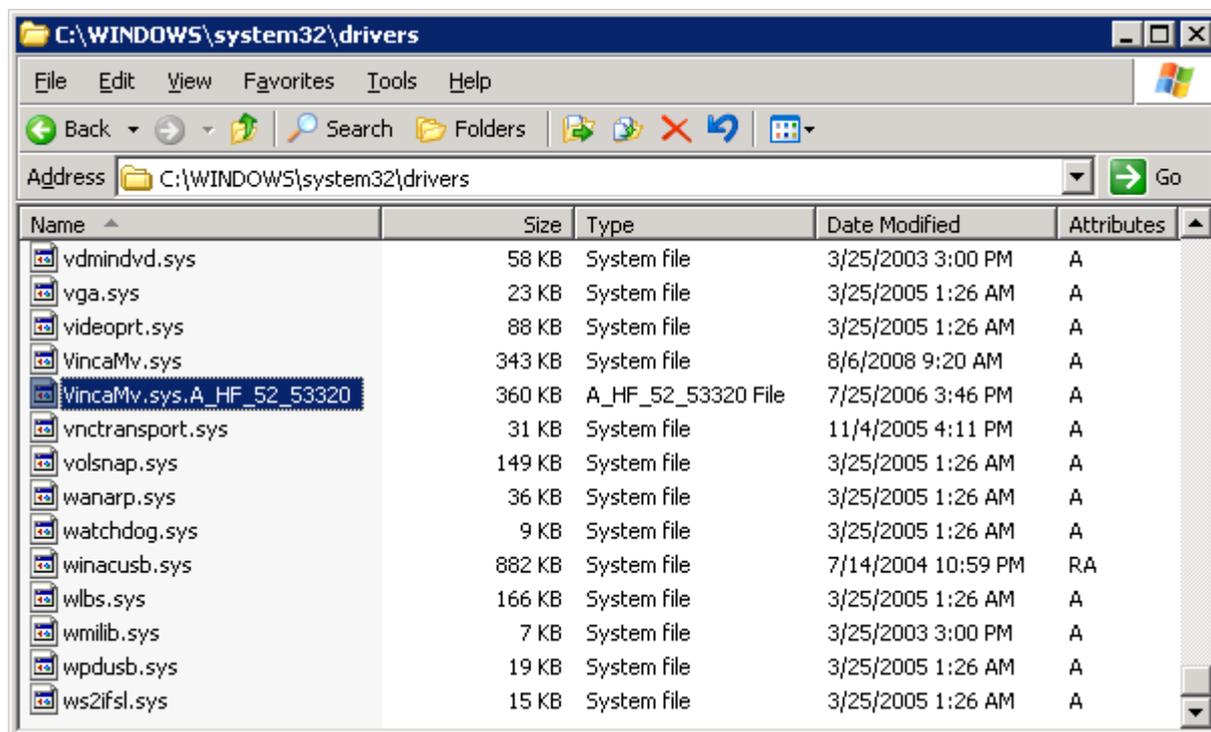
Result: Both servers are updated with the hotfix.

How to verify that hotfix is installed:

Note: In this procedure, CP1 is the active server and CP2 is the standby server.

On CP1 and CP2 do the following:

- a. Go to C:\WINDOWS\system32\drivers directory.
- b. Check if file named VincaMv.sys.A_HF_52_53320 exists.
- c. If it does, then EMS AutoStart hotfix A_EAS522_WIN_HF_53320 is installed.



How to uninstall hotfix:

Note: In this procedure, CP1 is the active server and CP2 is the standby server.

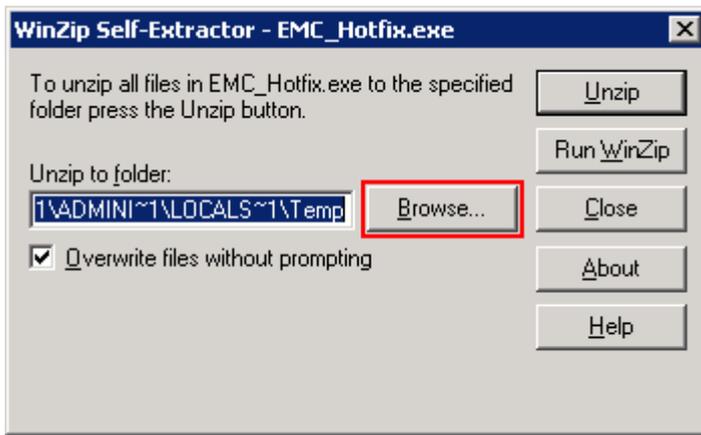
This process causes the servers to go out of service while the hotfix is uninstalled.

1. On CP1, do the following:

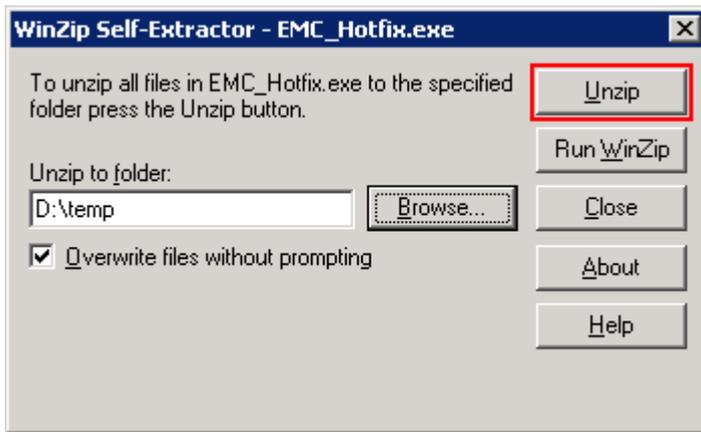
- a. Launch the AutoStart Console.
- b. Stop monitoring. For more information, see "[Disabling automatic failovers \(stop monitoring\)](#)" in NN44200-311 "High Availability: Installation and Configuration"
- c. Take the resource group offline (shutting down CallPilot). For more information, see "[Taking the CallPilot resource group offline](#)" in NN44200-311 "High Availability: Installation and Configuration".
- d. Wait for the CallPilot resource group to go offline.

2. On CP1 and CP2 do the following:

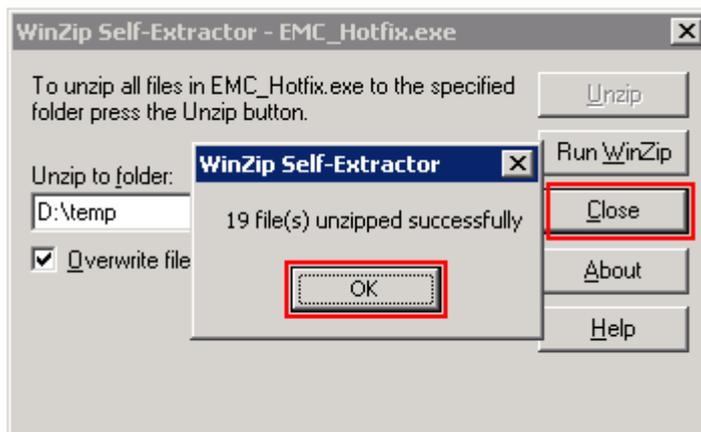
- a. Copy EMC_Hotfix.exe file to the D:\temp folder.
- b. Run EMC_Hotfix.exe. (WinZip Self-Extractor)



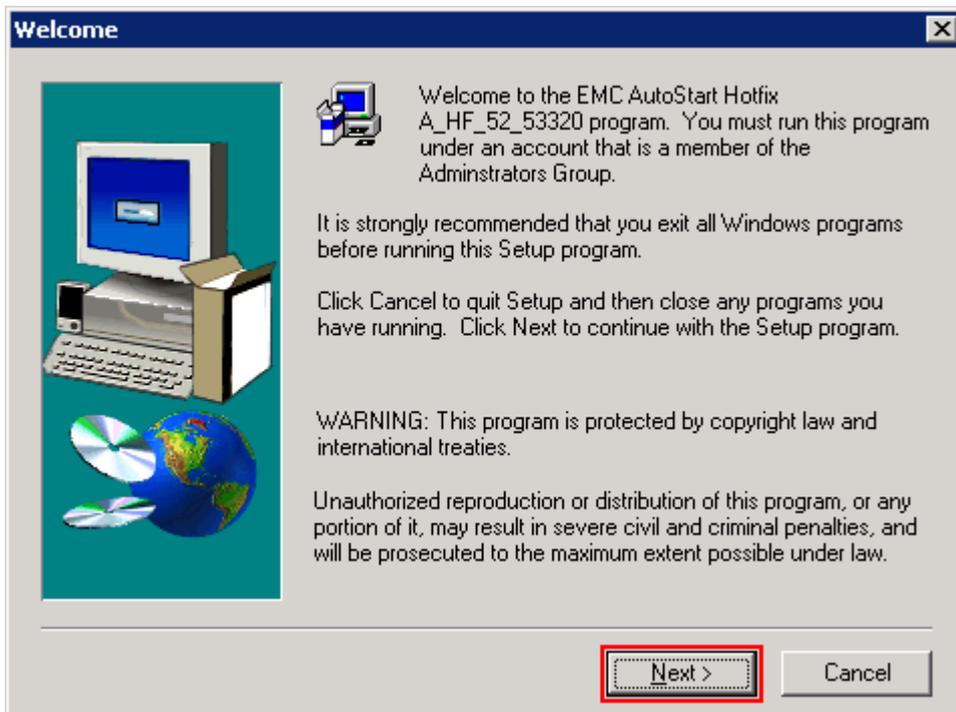
c. Click “Browse...” and select the **D:\temp** folder. Then click “Unzip”.



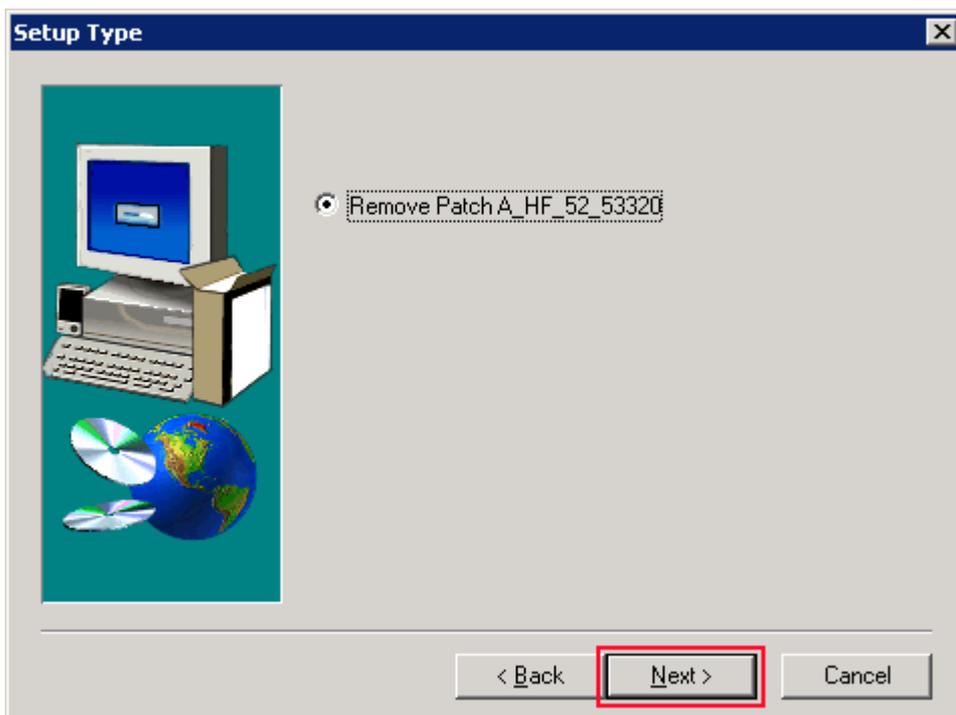
d. Click “Ok”. Then click “Close”.



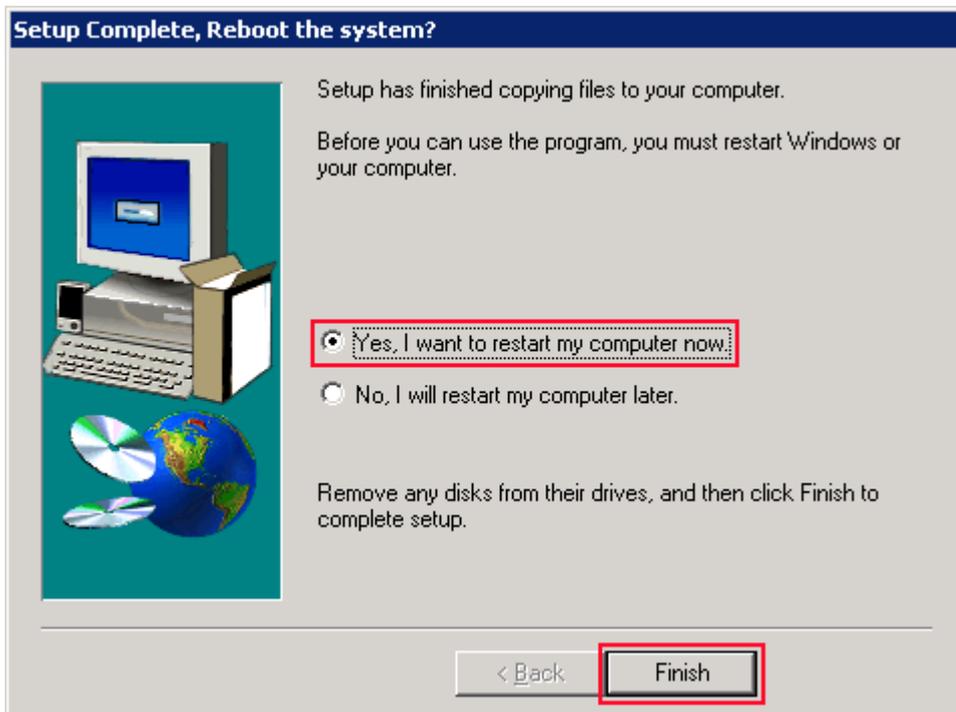
e. Go to the **D:\temp\A_EAS522_WIN_HF_53320** folder and run **Setup.exe**.



f. Hotfix installer is running. Click “Next >”



g. Click “Next >”.



h. Select 'Yes, I want to restart my computer now' and click "Finish".

i. Wait for CP1 and CP2 restart.

3 On CP1, do the following:

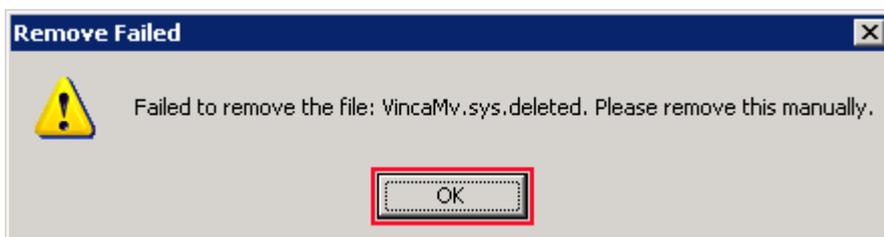
a. Launch the AutoStart Console.

b. Start monitoring (to enable automatic failovers). For more information, see "[Enabling automatic failovers \(start monitoring\)](#)" in NN44200-311 "High Availability: Installation and Configuration".

c. Bring the resource group online (starting up CallPilot). For more information, see "[Bringing the CallPilot resource group online](#)" in NN44200-311 "High Availability: Installation and Configuration".

Result: Hotfix has been removed from both servers.

Known Issue: During uninstall you may receive the following message:



Click "OK" button to continue.

After reboot go to C:\WINDOWS\system32\drivers\ folder and delete VincaMv.sys.deleted file.

C:\WINDOWS\system32\drivers					
File Edit View Favorites Tools Help					
Back Search Folders					
Address C:\WINDOWS\system32\drivers					Go
Name	Size	Type	Date Modified	Attributes	
vdmindvd.sys	58 KB	System file	3/25/2003 4:00 PM	A	
vga.sys	23 KB	System file	3/25/2005 2:26 AM	A	
videoprnt.sys	88 KB	System file	3/25/2005 2:26 AM	A	
VincaMv.sys	360 KB	System file	7/25/2006 3:46 PM	A	
VincaMv.sys.deleted	343 KB	DELETED File	8/6/2008 9:20 AM		
vnctransport.sys	31 KB	System file	11/4/2005 4:11 PM	A	
volsnap.sys	149 KB	System file	3/25/2005 2:26 AM	A	
wanarp.sys	36 KB	System file	3/25/2005 2:26 AM	A	
watchdog.sys	9 KB	System file	3/25/2005 2:26 AM	A	
winacusb.sys	882 KB	System file	7/14/2004 11:59 PM	RA	
wlbs.sys	166 KB	System file	3/25/2005 2:26 AM	A	
wmlib.sys	7 KB	System file	3/25/2003 4:00 PM	A	
wpdusb.sys	19 KB	System file	3/25/2005 2:26 AM	A	
ws2ifsl.sys	15 KB	System file	3/25/2005 2:26 AM	A	