

Option 11C Installer's Checklist

P0911126

NOTE: This document is pertinent for Option 11C and Option 11C Mini on R25.10

CAUTION

Ensure that the NTDK20 SSC card is on a **FLAT** surface before installing the Software Daughterboard and Security Device. Ensure that the NTDK97 MSC is on a **FLAT** surface before installing the Security Device.

DAMAGE MAY RESULT if this is done with the card still in the box!

Upgrades from Release 22 or 23

When upgrading from **Release 22 or 23 to Release 24 or higher**, you **MUST** use the SYSLOAD method of upgrading described in the Option 11C Release 22 or 23 NTPs (either the Upgrade Procedures or the Software Installation Program Guide). Upgrading from Release 22 or 23 to a higher Release cannot be achieved properly using the UPGRADE command.

When using the SYSLOAD method, service on the entire system is typically disrupted for 20 to 30 minutes.

NEW - Software daughterboard change - NTKK13AA

The NTKK13AA is a 48 Meg card that is split into 32 Meg of program store and 16 Meg of C: Drive. This card is only backward compatible to 24.24. The installation of the card is the same as with the NTDK81. If you are upgrading from an NTDK21 card, please ensure that you have the latest bootcode from your release 25.10 PCMCIA card. (see Upgrade NTP).

NTDK97AB Mini System Controller

This controller is designed specifically for the Option 11C Mini which has forced air cooling. **DO NOT** install this controller in an Option 11C Cabinet (NTAK11) as it will generate excess heat and system damage will result. In addition this controller, when installed in an Option 11C cabinet **DOES NOT** meet regulatory standards.

NTDK97 – Faceplate LED status

The Link light will be “on” during sysload, then turn “off” after the ethernet interface is enabled (whether ethernet is configured or not) and remain “off” during normal use.

Before starting make sure you have the following:

11C SYSTEM

• NTDK20 SSC Card • Software Daughterboard (NTTK13) • Security Device • Keycode Datasheet

Mini SYSTEM

• NTDK97 MSC Card • Security Device • Keycode Datasheet

The following guides from the NTP suite may be needed to complete installation:

- Option 11C Planning and Installation Guide
- Option 11C and Mini Upgrade Procedures Guide
- Option 11C Mini Planning and Installation Guide

- Set the baud rate for Port 0 of the SSC/MSC card, using the dipswitch on the SSC/MSC card faceplate.

Port 0 is the only SDI port that can be used for software installations and upgrades.

- After successful install of the system, make sure that Port 0 of SSC/MSC card is configured as a Maintenance Terminal/TTY. This is required for future software upgrades.
- If upgrading from an Option 11E multi-cabinet system that has fibre connection to the expansion cabinets, it is recommended that the keycodes be validated on the main cabinet first before swapping out the expansion cabinets.

INSTALL MENU

If installing Option 11C using a Software Daughterboard for a brand new system or for an upgrade from an Option 11/11E to 11C, select Option 1. If installing Mini using a Mini System Controller for a brand new system, select Option 1.

"Basic Configuration" database option includes the following items: Directory, Configuration Record, XPECs blocks, Superloops blocks, Patch, Physical Dump Record, IMS TN Table, IMS Links No, Table, Asynch Blocks, CSL Blocks, VAS Blocks, Background TTY Blocks, Background Port ID Blocks, Aries Data Block, SYS PARAMS Block, LAPW Blocks. For a more extensive default data block, please choose "Pre-Configured Data".

If installing using a PCMCIA card, select Option 4 for a new system or Option 2 to upgrade an Option 11/11E to Option 11C, or to upgrade software to a new release or issue.

The data you need to enter in the INSTALL MENU is provided on the Keycode Datasheet.

For Option 11C Mini check that the number of TNs has been entered correctly from the keycode sheet.

When performing new system installation, please ensure that the default AUX ID matches the AUX ID from keycode data sheet.

If the keycodes don't work, check the following:

-software issue, feature set name and any additional packages, TNs, ISM parameters, security ID, auxiliary ID (the old site ID, if this is an upgrade), and ensure the correct keycodes were entered. All items must match the keycode sheet exactly.

If they still do not work, then call your service representative.

SYSTEM UPGRADE FROM Option 11/11E to Option 11C, retaining copper interface

If you are installing the NTDK26 Backwards Compatible Daughterboard on the SSC card, jumper J7 must be removed prior to installing the card.

SYSTEM UPGRADE FROM OPTION 11 or 11E to Option 11C

The following two methods can be used to extract customer data from Option 11/11E software cartridge:

- PC with the Option 11/11E data stored in a CCBF file, or
- NTDK30 Database Upgrade Tool

SOFTWARE UPGRADE ON OPTION 11C or Option 11C Mini

The following is required: Software on PCMCIA card and new keycodes

NEW - WEBSITE FOR SOFTWARE DOWNLOAD

Please be aware of the new website for the Option 11C software download. The new site is located at:

<http://www.nortelnetworks.com/servsup/esd/meridian1/>. You will need to register to accessing this site.

Advisory Bulletin**April 25, 2000****Important System Notice:****M3900 Digital Telephone Enhanced Flash Download Commands NOT to be Used**

The X11 Release 25 software contains a set of commands in Overlay 32 and scheduling prompts in Overlay 97 which support the flash downloading of firmware for the M3900 digital telephones. This flash download command set includes base commands that allow the downloading of M3900 telephones on an individual set by set basis and enhanced commands which were recently added in response to feedback from the Distributor Alliance Council (DAC) and customers. The enhanced commands, along with the download specific prompts in Overlay 97, allow further flexibility for managing multiple set downloads and download scheduling (listed below). Although great effort was made to try to complete the enhanced flash download commands to X11 Release 25, at this time the enhanced commands have not received enough Beta testing and exposure to be considered ready for a General Release. It is NOT recommended to use the enhanced flash download commands until further Beta testing is completed and the known flash download issues are resolved. The necessary trial time and PEPs to resolve the outstanding issues are estimated to require 4 weeks for completion, at which time these features will be recommended for use in X11 Release 25 systems.

Detailed information on the enhanced download commands and recommendations for system firmware upgrade procedures will be captured in a forthcoming CTS advisory bulletin (and Product Bulletin).

Base commands in Overlay 32 that can be used effective April 25:

FDLU - Flash Download Unit
FDLI - Flash Download Idle
FDLF - Flash Download Forced
FSUM – Firmware Summary (for all M3900 sets)
FWVU – Firmware Version on Unit
PSWV – Query Disk Firmware Version

Enhanced commands in Overlay 32 that are NOT to be used until further notice:

FDLS – Flash Download System (Download from table specified in Overlay 97)
FDLC – Flash Download Cancel
FSUM ALL – Firmware Summary All (Summary report through table specified in Overlay 97)

The Flash Download related prompts in Overlay 97 should NOT be used until further notice

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GENERIC X11 RELEASE 25.10 GENERAL RELEASE BULLETIN ADDENDUM

Please note the following changes are applicable to Issue 1.01 of the Release 25.10 General Release Bulletin (P0910577).

Chapter 3 Page 45 Section “PEPs for Release 25.10” should read as follows:

MANUFACTURE DELIVERED CUSTOMER SOLUTIONS – large systems

Manufacture Delivered Customer Solutions (MDCS) for large systems is available with Generic X11 Release 25.10. Customer solutions, in the form of patches (PEP's) are being provided via software on additional update diskettes (standard 2 Meg).

NOTE: The patches contained in the X11 Release 25.10 MDCS01 Content are mandatory and required for systems with M3900-series sets using the Flash Download feature.

SYSTEMS SUPPORTED

X11 25.10 MDCS01 is available for large systems only as follows:

- 51C (CP2/CP3/CP4)
- 61C (CP2/CP3/CP4)
- 81, 81C (CP2/CP3/CP4)

The above systems are only supported via CD ROM and require an IODU/C drive.

Note: MDCS treats CP3 and CP4 as identical and only one diskette is used to manage both CP types.

X11 RELEASE 25.10 MDCS01 CONTENT

The Generic X11 Release 25.10 MDCS01 provides 3 Manufacture Delivered Customer Solutions, applicable to all regions, resolving the following problems:

Patch #	PRS ID	Description
MPLR12868	MP08867	M3900 – Repetitive SDL 100 BUSY, OVL 306 messages during Flash Download
MPLR12869	MP08868	M3900 – Slow download found on Option 11

	MP08825	M3900 – Taurus debug flag sets in wrong place
	MP08634	M3900 – BERR706 message in LD 96 during download
	MP08635	M3900 – Download restarts when not scheduled
	MP08798	M3900 – MNSR000 prints after midnight routine
	MP08848	M3900 – lamp audit does not get reset after M3900 download
MPLR12865	MP08751	M3900 – INI from streaming messages during download
	MP08572	M3900 – Aries set download attempted

For further information, please refer to the Generic X11 Release 25.10 MDCS General Release Bulletin, P0917489.

Chapter 2 Page 26 Section “Software PEPs” should read as follows:

Release 25.10 Software for Small systems has been updated to include the following manufacture installed patches. The updated software codes are as follows:

US NTSK11AN version 9
Canada NTSK12AN version 8
CALA NTSK02AN version 8
A/P NTSK03AN version 8

MANUFACTURER INSTALLED PATCHES – small systems Release 25.10

Patch #	PRS ID	Description
MPLR12868	MP08867	M3900 – Repetitive SDL 100 BUSY, OVL 306 messages during Flash Download
MPLR12869	MP08868	M3900 – Slow download found on Option 11
	MP08825	M3900 – Taurus debug flag sets in wrong place
	MP08634	M3900 – BERR706 message in LD 96 during download
	MP08635	M3900 – Download restarts when not scheduled
	MP08798	M3900 – MNSR000 prints after midnight routine
	MP08848	M3900 – lamp audit does not get reset after M3900 download
MPLR12865	MP08751	M3900 – INI from streaming messages during download
	MP08572	M3900 – Aries set download attempted



Meridian 1

Option 11C, 11C Mini, 51C, 61C, 81, and 81C

General Release Bulletin - Release 25.10

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General Release Bulletin
Release 25.10

Meridian 1

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Revision history

April 2000

Issue 1.00 Standard

May 2000

Issue 1.01 Standard

Chapter 1 - M3903 Set to Set Messaging Advisment updated

Chapter 1 - 5 new M3900 Advisements added

Chapter 3 - DDP Advisments for FNF updated

Introduction

Generic X11 Release 25 is delivered on:

- Release 25.10 plus Performance Enhancement Products (PEPs), as required, for Option 11C (globally) and Option 11C Mini (globally). Refer to Chapter 2 for details of any manufactured PEPs for Small Systems.
- Release 25.10 for Options 51C, 61C, 81 and 81C (globally) plus PEPs. Refer to Chapter 3 for details of any mandatory PEPs required for Large Systems.

This document provides an overview of the Global features developed for Meridian 1 Generic X11 Release 25 software. It describes the new features and enhancements offered in Release 25.10. This document contains feature information that is applicable Globally but the advisements and many of the technical details apply specifically to North America and CALA, and may not apply to Europe and Asia Pacific for all supported Meridian 1 system types as defined below.

X11 Global release 25.10 is a multi-purpose release designed to deliver a single global software stream to all markets. X11 Global Release 25.10 is supported on the following Meridian 1 systems with the processors indicated (NOTE: not all processor types were available in all markets).

- Option 11C and Option 11C Mini,
- Options 51C, 61C, 81, and 81C equipped with the Motorola 68040 (NT9D19), 68060 (NT5D10), or 68060E (NT5D03) commercial processors, and
- Option 81C equipped with Call Processor PII commercial processor.

The default processor for new Release 25 Large systems is the 68060E processor.

68030 Call Processors are not supported on Release 25.

Release 25.10 Option 81C new systems will ship with Fiber Network Fabric (FNF) and the Motorola 68060 Enhanced Call Processor default configuration.

For the Option 11C and Option 11C Mini, details on the Meridian Mail Option, the Central Answering Position feature, the Autoconfiguration feature, Model Sets and Administration Sets, as well as installation and operation, can be found in the Nortel Networks Publications (NTPs) pertinent to these machine types.

For Options 51C, 61C, 81 and 81C details on feature installation and operation, and hardware upgrade procedures, refer to the X11 Release 25 Nortel Networks Publications (NTPs). Also, please refer to the Software Conversion Procedures (NTLH05AA-A0804748) that are included in your NTP shipment prior to loading this software.

The Meridian 1 Customer Documentation Library has been simplified for X11-Global Release 25 in the following ways:

- The North American and International libraries have been merged to comprise one global documentation library.
- Country specific information has been identified in the documents where applicable.
- Some documents have been retired as a result of merging information.
- Extraneous and irrelevant content has been removed from documents.
- Task based procedures and formats have been used where applicable.
- Overall page count for the Meridian 1 X11 - Global Release 25 Customer Documentation Library has been reduced by 35%.
- Obsolete components (i.e. QMT21 High Speed Data Module, Tape Drives, 5.25 Floppy Drives, CMDU, etc.) have been removed from the Meridian 1 - X11 Global Release 25 Customer Documentation Library.
- Obsolete components are documented in the Meridian 1 - X11 Release 24B Customer Documentation Library. This library package will continue to be available as a separately orderable item.
- The documentation for small and large systems (Options 11C-81C) has been placed on one CD-ROM (Global Meridian 1 Online Documentation - Release 25) to improve content access.

Please refer to Chapter 4 of this document for more detailed information on the documentation re-structure and the Release 25 documentation order codes.

Release 25 includes the following features:

SYSTEM FEATURES

- Call Processor PII (CP PII) ^{1, 2}
- Fiber Network Fabric (FNF) ²
- Inventory Reporting Phase II
- CLID on Analog Trunks for Hong Kong
- OTM Station Fast Sync Support (Requires OTM 1.0)

Note 1 - CP PII will be introduced April 17th through a Controlled Release process. Please contact your Nortel Sales Representative for general availability of this feature.

Note 2 - CP PII and FNF will be introduced April 17th as mutually exclusive features until Q2 2000 when they will become configurable in combination on the same system. Please contact your Nortel Sales Representative for general availability of this feature.

DESKTOP

- M3900 Digital Telephone Enhancements (including M3900 Flash Download Flexibility Enh.)⁴

NETWORKING

- Meridian ITG Trunks 2.0 with ISDN
- Private to Public CLID Conversion
- D-Channel Expansion
- Business Networking Express⁵
- MDECT 2000 - Multi Site Mobility Networking

REGULATORY

- 10/20 Digit ANI on 911 Calls
-

CONCURRENT SYSTEM MANAGEMENT FOR RELEASE 25.10

- Meridian Administration Tools 6.6 (MAT 6.6)
- Optivity Telephony Manager 1.0 (OTM 1.0) ³

Note 3 - Will be available after the General Availability of X11 Release 25. Please contact your Nortel Sales representative or refer to the OTM 1.0 Product and Sales & Marketing Bulletins for Market Availability information.

Note 4 - Corporate Directory and Virtual Office will be on Controlled Release commencing April 17th, 2000. Contact your Nortel Sales Representative for the market availability status of these features.

Note 5- Business Network Express will be on Controlled Release with the initial introduction of Release 25. Contact your Nortel Sales Representative for the market availability status of these features.

Note: Not all Release 25.10 features are offered in all countries, and not all features are supported on all machine types. Please refer to Chapter 5 of this document for feature details and market availability information, or contact your local Nortel Networks sales representative for more information.

Note: For information on Real Time requirements, please contact your local Nortel Networks sales representative. For information on Memory calculations, please refer to P0910790, the Technical Reference Guide for Small Systems or NTLH03AA-A0804746, the Meridian 1 Release 25 Planning and Engineering Guide for Large Systems.

IMPORTANT

Please read all included advisements, requirements, and enhancements both common, and pertinent to your machine type prior to loading this software.

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Chapter 1 - System Advisements

X11 Release 25.10 is a global software release. This document provides the advisements specific to North America and CALA, that may not be applicable to Europe and Asia Pacific for the system types indicated in the “Systems Supported” section.

In this document, Small Systems refer to the Option 11C and Option 11C Mini. Large Systems refer to the Option 51C, 61C, 81 and 81C machine types. System Advisements are applicable to all System Types. Chapters 2 and 3 detail advisements that are Small and Large system specific respectively.

Systems Supported

The default processor for New Release 25.10 Systems in all regions is the 68060E. Generic X11 Release 25.10 supports the following machine types (Note - not all processors were made available in all markets):

- **Meridian 1 Option 11C** equipped with an NTDK20CA or higher Small System Controller (SSC) AND NTTK13AA software daughterboard providing 48Mb Total Memory (32 Mb Program Store and 16 Mb C-Drive space) which is necessary to provide sufficient program store for Release 25.
- **Meridian 1 Option 11C Mini** equipped with a NTDK97AB Mini System Controller which provides 48Mb Total Memory (32 Mb Program Store and 16 Mb C-Drive space).
- **Meridian 1 Options 51C, 61C, 81, and 81C** equipped with the Motorola 68040 (NT9D19), 68060 (NT5D10), or 68060E (NT5D03) commercial processors are only supported via CD ROM and require an IODU/C drive. The 68030 is not supported with Generic X11 Release 25.

- **Meridian 1 Option 81C system equipped with Call Processor PII**, requires an Multi-Media Disk Unit (NT4N43). The Multi-Media Disk Unit is automatically included with an upgrade to Call Processor PII.

Controlled Release Features

The following features are on Controlled Release effective April 17, 2000 with the introduction of Release 25.10. Contact your Nortel Sales Representative for the market availability status of Controlled Release features.

- M3900 Corporate Directory
- M3900 Virtual Office
- Call Processor PII ¹

Note 1 Call Processor PII (CP PII) & Fiber Network Fabric (FNF) will be introduced April 17th as mutually exclusive features until Q2 2000 when these features will become configurable in combination on the same system. Please contact your Nortel Sales Representative for market availability of these features on the same system.

Feature Interactions

- Microcellular features (packages 345, 346, 314, 302, 303) are not supported on Release 25 or later systems.
- Call Processor PII (CP PII) & Fiber Network Fabric (FNF) will be introduced April 17th as mutually exclusive features until Q2 2000 when these features will become configurable in combination on the same system. Please contact your Nortel Sales Representative for market availability of these features on the same system.

Memory

Release 25 has new memory requirements, which may result in necessary upgrades. For small system memory requirements, refer to “Small System Memory Requirements for Release 25” in Chapter 2. For large system memory requirements, refer to “Call Processor Recommended Memory Requirements” in Chapter 3.

Hardware

For Release 25 Base Software

X11 Global Release 25 base software may require **memory** upgrades as described above. Please refer to Chapters 2 and 3, for small and large systems.

System Upgrade - PE and EPE Support

PE and EPE hardware will be supported on X11 Release 25 subject to the following guidelines and limitations.

- CP2 (68040) System - EPE is supported
- CP3 (68060) and CP4 (68060E) Systems - EPE supported subject to guidelines listed below.
- CP PII (Pentium®) System does not support PE or EPE cards.

Customers currently on Motorola 68040, 68060 and 68060E processors, wishing to take full advantage of the feature richness of X11 Release 25 are encouraged to migrate any existing Enhanced Peripheral Equipment (EPE) to Intelligent Peripheral Equipment (IPE). This is to ensure full optimization of the processing power afforded by the Motorola Processing platforms while maintaining Nortel Networks' standards of performance and quality.

Migration incentive programs are in place today to help you convert any EPE equipment to IPE. For further details, please refer to the migration section in the price book and contact your Nortel Networks Representative.

System Upgrade - CP3, CP4 - Guidelines

Due to differences in processing speeds of the CP3 and CP4 processors and EPE hardware, there are certain Customer Data Configurations that may be susceptible to performance degradation of Telephone sets connected to EPE. These are:

- Having the same Multiple Appearance Directory Number (MADN) on Telephones connected to the same Digital Line Card.
- Group Call configurations where the target sets are on the same Digital Line Card.

- Calling Party Name Display- longer names increase the potential for problems.
- Numbering schemes where Directory Number Expansion is used.

To ensure optimum performance, the above configurations should be avoided. In the event that this is not possible or practical, Nortel Networks advises that the EPE be migrated to IPE prior to upgrading to X11 Release 25.

System Upgrade - CP PII

For upgrades to the CP PII processor platform, EPE cards will not be supported and will need to be migrated to IPE hardware. This refers to cards that plug into PE and EPE shelves (cards that have 1 1/2" spacing). Some telephone sets, such as SL1 sets (QSUXXX), may have to be replaced in this migration. Cards in the network shelves will continue to be supported. Connections from Networking Equipment to Meridian Mail and Digital Trunk/Primary Rate Interface are therefore not impacted by this requirement and remain supported in this configuration.

For New Release 25 Features

New hardware is required to activate several of the new Release 25 features:

The following features introduce new hardware. Please see the descriptions of the features in Chapter 5 for details.

- Call Processor PII (Option 81C only)
 - Fiber Network Fabric (Option 81 and Option 81C only)
 - M3900 Digital Telephone Enhancements - Introduces new vintage sets with new firmware to support Phase 2 features. The M3900 Digital Telephones have a Flash Memory download capability that allows downloading of a new firmware version from the Meridian 1 to the M3900 telephone. Migration from current Release 1 M3900 sets that X11 Release 24 supports, to Release 2 M3900 sets that X11 Release 25 supports is done using the M3900 Flash Download capability. Once Release 2 M3900 telephones start shipping, no flash download will be required for new Release 2 M3900 telephone orders. Additional information related to M3900 Digital Telephone Enhancements can be found in Chapter 5 and in the "M3900 Digital Telephone Release 2 Product Bulletin Issue 1".
-

- ITG Trunks 2.0 with ISDN (new vintage ITG card)
- CLID on Analog trunks for Hong Kong (new DXUTA Pack)

Release 25 Customer Documentation Addendum

A Release 25 Customer Documentation Addendum will be included with every Release 25 documentation library order. Please read the documentation addendum before you begin any installation. It will contain updated information on the following topics:

- Cable correction in the Meridian 1 Equipment Identification document (553-3001-156).
- Network group number correction in the Meridian 1 System Installation Procedures (553-3001-210).
- History file response in the Meridian 1 Software Input/Output Guide, Xll Administration (553-3001-311).
- Card replacement procedure in the Meridian 1 Hardware Replacement (553-3001-520).
- CLID on analog trunks for Hong Kong
- Computer Telephony Integration Adapter (CTIA) for the M3900 series telephones.
- Configuring SCPW for use with the M3903 and M3904 Virtual Terminal feature.

The Call Processor PII documentation is controlled release. The following guidelines apply to this documentation:

- It will be available in paper format only during the controlled release.
- It will not be on the initial Global Release 25 Meridian 1 Reference Library Options 11C-81C CD-ROM.
- Upon general availability approval, Call Processor PII documentation will be included on the next upissue of the Meridian 1 Reference Library Options 11C-81C.

Real Time Impact of Release 25

The real time impact of Release 25 is shown in the following table. These values are based on the average basic calls measurements in combination with the real time impact on some basic market models which make extensive use of key features, such as: CPND, CDR, digital trunking, digital sets.

Machine type	24 to25
11C	6%
CP2: (51C/61C/81/81C)	16%
CP3: (51C/61C/81/81C)	6%
CP4: (51C/61C/81/81C)	6%

CP4 to CP PII improvement in real time capacity	
CP4 to CP PII: (Options 51C/61C/81/81C)	206% (= 3.06X)

Recommended Call Register Counts

The following tables detail the recommended Call Register Counts for Release 25.10. Call Registers are set in LD. 17, at the “NCR” prompt, after answering “Yes” to the PARM prompt.

	11C	51C CP2	61C CP2	51C CP3&4	61C CP3&4
Recommended Call Register Count	1750	1500	3000	2000	4000

	81/81C CP2	81/81C CP3&4	81C CP PII with 5 or fewer groups	81C CP PII with 6 to 8 groups
Recommended Call Register Count	7500	10000	20000	25000

New LD 32 Commands to Reset XPECs and XNETs

Two new commands have been added in overlay 32 to allow manual enabling of XPEC and XNET cards. The new commands are XRST and FRST.

In the event of a Meridian 1 power reset (e.g. during system upgrade to Fiber Network Fabric), there is a chance that the Meridian 1 may fail to automatically enable all of the XPECs and/or FPECs in the system. In such as a case it is recommended to use the following manual procedure to enable XPECs and/or FPECs as required:

- 1** Identify the network loop number(s) and the loop type(s) (i.e. XNET or FNET) associated with the XPEC(s)/FPEC(s).
- 2** Load Overlay 32.
- 3** Disable one of the loops identified in Step 1 using the DISL command.
- 4** Issue a hardware reset to the loop using the XRST command for an XNET loop, or FRST command for an FNET loop.
- 5** Enable the loop using the ENLL command.
- 6** Repeat steps 3 to 5 for each loop identified in Step 1.

Note 1- the XRST command also works to reset the Local Carrier Interface (LCI) card of a Carrier Remote superloop.

Note 2 - these new LD 32 prompts are not directly supported in MAT 6.6 or OTM 1.0 but are accessible in MAT and OTM through the overlay pass thru window to overlay 32.

M3900 Digital Telephone Enhancement Advisements

The following advisements apply to then M3900 Digital Telephones Enhancements:

Flash Download Advisements

Recommended Scheduling of Flash Downloads

Since the Flash Downloading feature of the M3900 does take some bandwidth from the system signaling path while it is operating, it is recommended that downloading is scheduled in off peak hours for best results. This will reduce the likelihood of any other system signaling or messaging related issues from occurring on the Meridian 1 switch.

Flash Download interaction with Midnight Routines

When scheduling the Flash Download of sets, note that one hour before the Midnight routines execute the flash download process will be gracefully stopped. The Flash downloading will resume once mid-night routines are executed.

Using the Flash Download Cancel Command

For M3900 sets actively being flash downloaded when the Flash Download Cancel FDLC command is issued, the flash download to these sets is completed before the flash download process cancels.

SDL2110 error message

When performing a flash download to an M3900 port that does not have a set installed or downloading to an M3900 port that has the wrong M3900 set type installed, an SDL2110 error message will be printed out at the system.

M3900 Missing Label Resolution

There have been instances that M3900 sets are missing labels after Sysload and Initialization. This problem has been identified as a problem in X11 Release 24 and a planned fix was put into X11 Release 25 Software. The fix has been implemented through the Lamp Audit process on the Meridian 1 switch. If a set has not yet received its Key Map Download after Initialization, the Lamp Audit process will make a pass through to all sets and ensure that they will have been downloaded during the 1st pass of the Lamp Audit process. The missing labels should only be missing for a short period while Lamp Audit completes its pass of checks.

In the unlikely event that a set does not show its feature key labels immediately after the Flash Download process, there is a mechanism that will recover the labels on a timed basis. The time for the labels to be recovered would nominally be around 6 minutes, although it could be slightly longer. Please allow the additional time for the recovery process to kick in. If sets are downloaded during off times as recommended, this is not likely to be noticed.

Setting Time and Date for M3903 using the Options Key

There have been instances when you update the Time and Date format on an M3903 set, through the options key, the set's Display momentarily does not display the information properly. Lamp audit will come around and correct the problem within a short period of time.

M3900 Documentation Advisements

Set to set Messaging

NTP 553-3001-216 contains text examples for the Set to Set messaging feature in Table 1 "Samples of messaging text". In this table the special characters ":" and "@" should not be shown in the examples as it is not possible to input these characters from the M3900 telephone.

Reason Codes for SDL2110 Messages during Flash Download

The documentation does not properly state the Reason codes if the Error message SDL2110 is received when performing flash downloads. The following table gives the correct reason codes for the error message (SDL2110 REASON xx; Where xx is the reason number defined below):

- 1 = Timeout error
- 2 = PSW checksum error
- 3 = Record checksum error
- 4 = Record format error
- 5 = Firmware state error
- 6 = Invalid page number received
- 7 = Unrequired page delivered during download
- 18 = Flash memory cannot be erased (M3900)
- 19 = Error detected while programming flash (M3900)
- 20 = An application is currently active,download cannot proceed (M3900)
- 21 = verification byte incorrect (M3900)

Securing your Telephone

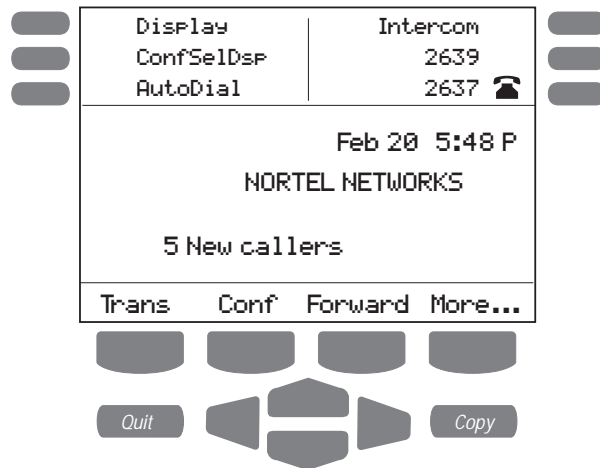
In the M3905 User Guide there is a section entitled "Secure your telephone". This is a documentation error. This feature does not apply to the M3905 set.

Context Sensitive Key Feature

When upgrading a system from X11 Release 24 to X11 Release 25 there will be a difference in how the feature keys on the bottom portion of the display are shown. This difference is simply the context sensitive key feature being implemented. The difference will be most noticeable on the idle screen where with X11 Release 24 all four keys were labeled and with X11 Release 25 only one key has a label. These features are not missing they are simply displayed during the appropriate call state.

Example:

This is the Release 24B (Taurus Phase I) Display.



This is the Release 25 (Taurus Phase II) Display.



M3903 Set to Set Messaging

The issue reported in the X11 Release 25 GRB document (issue 1.00) with the M3903 telephone prompting the user for a password for accessing Set to Set messaging, even though a password not been defined, has been corrected. This fix is incorporated in the M3903 firmware (Version 1.00) to coincide with X11 Release 25.10 software.

The issue reported in the X11 Release 25 GRB document (issue 1.00) on the M3903, where password protection could be turned off without inputting a password, has been corrected. If the user has a password defined, they will now have to input a password to perform password administration. The password will protect the Set to Set messaging feature as well as Call Log and Redial lists on the M3903 set. The fix is incorporated in the M3903 firmware (Version 4.5) to coincide with X11Release 25.10.

Configuring the M3903 or M3904 Virtual Terminal

When configuring the M3903 or the M3904 Virtual Terminal (M3903V or M3904V) in Overlay 11 you must configure a Station Control Password at the SCPW prompt for the feature to work. Note: If the SCPW prompt does not appear in Overlay 11, please refer to the Flexible Feature Code section of Overlay 15 to configure this prompt.

Remote Call Forward

When using the Remote call forward feature with M3903, M3904, and M3905 telephones on X11 Release 25.10 software, the system will not update the Call forward number when checked on the display of the telephone. The phones will still show the last locally programmed call forward number when checked.

M3905 Installation

Installing an M3905 set into a port NOT configured as an M3905 set can overload messaging on an XPEC and cause that port to be disabled. In some rare instances the XPEC could go out of service. Technicians should validate port configuration, physical connections and database prior to physical connection of a new terminal.

M3904 Area Code Display

The M3904 set may incorrectly identify and display the Area code when dialing external numbers with a prefix digit (a number with more than ten digits). The fix for this issue will be that Area code formatting will not be applied to outgoing calls. This fix will be available in the up-issue to X11 Release 25 in the June timeframe and with the up-issue to X11 Release 24.

M3903 Password Protection

Password protection has been added to the M3903 set with the introduction of Set to Set Messaging. This password protection will also provide security for the Call Log and Redial List on the M3903.

System Security

Nortel Networks strongly recommends changing the default system passwords for both Meridian 1 and Meridian Mail systems during initial installation. These passwords should be changed again when the system is placed in active service. These actions will help deter unauthorized system access which can result in toll fraud or system abuse.

For more information, please refer to the System Security Management NTP (NTLH10AA - A0804757) included with new system or system upgrade shipments.

Audit routine

As in the case of previous software releases, it is recommended that the Audit routine (Overlay 44) be specified as the background diagnostic to optimize the system capability to deal with call processing anomalies, especially in large line size and high traffic configurations.

Call Pilot Distributor Web Site for PEPs Identification

Please check on the CallPilot distributor web site on the NIC for current information on any required PEPs for any given X11 software release. The web site is at: <http://www.nortelnetworks.com/nic> Products>CallPilot

Please note that this site requires account and password. If you do not currently have an account and password, and are a CallPilot distributor, please contact your regional sales representative for access to this site.

System Management and X11 Release 25

Support for Features in Release 25.10

Release 25.10 is supported by Meridian Administration Tools Release 6.6 (MAT 6.6) or later, or Optivity Telephony Manager 1.0 (OTM 1.0) or later.

Customers that utilize 3rd party management systems such as Switchview, must ensure that the Management System is compatible with Release 25 software.

MAT 6.6

For further information and advisements regarding MAT 6.6, please refer to the MAT 6.6 General Release Bulletin that is shipped with each MAT 6.6 package and to the MAT 6.6 Product Bulletin.

OTM 1.0

OTM 1.0 (Optivity Telephony Manager for Meridian) is a system management software product that provides a single point of connectivity to multiple Meridian 1 voice switches, Meridian Mail systems, and other applications within the portfolio. OTM supports connectivity over serial, dialup/PPP, or Ethernet. OTM includes:

- Windows based client applications with all of the functionality offered in MAT. This includes Station Admin., Traffic, Maintenance Windows, System terminal, etc.
 - Improved Alarm management including ability to receive alarms other than core Meridian 1 alarms, and ability to translate serial alarms to SNMP.
 - An Alarm Notification Script Wizard to assist in generating and maintaining the scripts that define conditions for alarm notification. OTM also offers Web Enabled Alarm viewing. The Web-based Maintenance Pages and Virtual Terminal Server provide users simple Browser access to devices in a site or workgroup both internally over the LAN or WAN or externally through dialup PPP connections.
 - A transition toward IP-based management solutions needed to support Optivity and Unified Networks solutions of tomorrow.
-

OTM 1.0 integrates with Nortel's Optivity NMS (Network Management System) as part of a Unified Management solution.

For more information about OTM 1.0, please refer to the OTM 1.0 General Release Bulletin when available.

Release 25 Features that Require System Management

The following X11 Release 25 Features require MAT 6.6 or OTM 1.0:

- ITG Trunks 2.0 with ISDN- the configuration and maintenance of the IP Telephony Gateway (ITG) card is through the "ITG ISDN Trunks" application in MAT 6.6 or OTM 1.0.
- Corporate Directory functionality (one of the M3900 Digital Telephone Enhancements) - the configuration and maintenance of Corporate directory requires MAT 6.6 or OTM 1.0
- Station Fastsync Support of the Station Fastsync functionality in Release 25 is only through OTM1.0 (not MAT). For selective changes made directly on the switch, this feature propagates the changes to the OTM database to ensure that the databases remain synchronized. This feature allows less frequent full database synchronizations.

Meridian 1 Electronic Software Distribution (M1 ESD)

Nortel Networks is pleased to announce the launch of the Meridian 1 Electronic Software Distribution (M1ESD) web site. This site delivers software, documentation, and PEPs for a wide range of Meridian 1 products.

At this time, this site is available to distributors in North America, CALA and Asia Pacific. European distributors do not currently have access to M1ESD. Interested distributors in Europe are asked to contact their NPI prime for more information.

This site provides:

- Option 11C software and related documentation such as General Release Bulletins and Beta documents.
- Option 51C, 61C, and 81C software including system software, install disks, related MDCSs, and related documentation for all CPU types.
- Unified Network Management (MAT/OTM) software including system software, updates, PEPs, and related documentation.
- IP Telephone software and documentation for products such as ITG Trunk and Line side applications and Meridian IP Telecommuter.
- Interactive Voice Response (IVR) PEPs and related documentation.
- Meridian Integrated Products, including MIRAN, MICA, MICB, and MIPCD.
- New PCMCIA Card Programmer (version 05) found in the "Site Tools" menu. This updated version is required to download software from the new M1ESD site.

Who has access to the web site?

The site has both a secured and a non-secured section. The Meridian Integrated Products section is non-secured, and therefore no login ID or password is required to access that software after registration.

The rest of the site is secured and password protected. M1ESD is designed for Nortel Networks Distributors and associated technical support staff. Except for exceptional circumstances, end customers will not be granted access to this site. Also note that access to the site does not grant automatic access to Alpha and Beta software, nor does access grant privileges to all regional software associated with Option 11C software.

How to get to the site:

You must register to get access to the site (see next page). Once registered, you can get directly to the site by simply clicking on this URL:

- <http://www.nortelnetworks.com/servsup/esd/meridian1/>
- Or you can go to <http://www.nortelnetworks.com/>, click on “Customer Support”, then “Software Distribution”. Finally, click on “Meridian 1ESD” found either in the Quick Links or in the alphabetical listings.
- Note: no login ID or password is required to access Meridian Integrated Products.

What is going on with the old Option 11C site?

This site (<https://www.nortel.com/entprods/cts/option11c/>) went off-air on January 15, 2000. User accounts and passwords for this site will not be automatically migrated to the new site. Nortel Networks has implemented a Common Registration System, whereby you use only one user name and password to access all Nortel Networks web pages to which you have rights. The old Option 11C site and its login format do not comply with the Common Registration System.

Even if you have an account at the old site, you will need to re-register for access to the new site.

To Register for an Account:

Nortel Networks has adopted the Common Registration System (CRS). This means you only need one user ID and password to access all Nortel Networks web pages to which you have rights. This includes the Meridian 1 Electronic Software Distribution (M1 ESD) site.

If you do not already have a Nortel Networks CRS account:

Go to this URL: <http://www.nortelnetworks.com/cgi-bin/WebObjects/CRS>

Step One

- Create Your Account
- Enter your email address.

Step Two

- Complete your basic profile
- Continue On To The Next Page to indicate an interest in Meridian 1 Electronic Software Distribution

Step Three

- Select your interests: Make sure to check off “Software Distribution” and the “Service & Support Data” box and any other services in which you may be interested.
- Select at least one of the following Product Families:
 - o Business Applications & Services
 - o Data and Internet Products
 - o Internet Telephony
 - o Network Management Products

Step Four

- Complete your registration
 - If you are interested in Meridian Products, please select the products that you are interested in:
 - o Option 11C (Including Compact and Mini)
 - o Option 51C, 61C, 81/81C
 - o Unified Network Management (MAT/OTM)
 - o Interactive Voice Response IP Telephony
 - Submit your Application!
-

If you qualify for access to the MIESD web site, you will gain access in approximately two working days after your application is received.

If you already have a Nortel Networks CRS account:

- Go to this URL:
<http://www.nortelnetworks.com/cgi-bin/WebObjects/CRS>
- Select “Modify Profile”
- Verify your information in “Step 2, Complete your basic profile” and then click on “Continue on to next page” at the bottom of the web page.
- In Step 3, “Select your interests”, make sure to check off “Software Distribution” and the “Service & Support Data” box and any other services in which you may be interested.
- Also in Step 3, select at least one of the following Product Families:
 - o Business Applications & Services
 - o Data and Internet Products
 - o Internet Telephony
 - o Network Management Products
- In Step 4, you will be asked if you are interested in Meridian Products. Please select the products that you are interested in:
 - o Option 11C (Including Compact and Mini)
 - o Option 51C, 61C, 81/ 81C
 - o Unified Network Management (MAT/OTM)
 - o Interactive Voice Response IP Telephony
- Submit your Application!

If you qualify for access to the MIESD web site, you will gain access in approximately two working days after your application is received.

Chapter 2 - Small System Advisements

The following advisements are for small systems (Option 11C and 11C Mini) only.

Small System Memory Requirements for Release 25

Option 11C Mini

The Option 11C Mini comes with 48Mb Total Memory (32 Mb Program Store and 16 Mb C-Drive space) on the Mini System Controller in order to run Release 25 software. The supported Release 25 System Controller card for Option 11C Mini:

- NTDK97AB (48 Meg - no memory upgrade needed) Mini System Controller (MSC)

Please ensure that you have upgraded the bootcode on the MSC to NTDK34FA Rel 06. Refer to NTP Upgrades Guide - Chapter 15 Use the flash boot ROM utility.

Option 11C

The Option 11C requires a 48Mb Total Memory (32 Mb Program Store and 16 Mb C-Drive space) in order to run Release 25 software.

The supported Release 25 System Controller card for Option 11C:

- NTDK20CA or higher Small System Controller (SSC)
- NTTK13AA Software Daughterboard

An existing Option 11C system equipped with a controller card NTDK20AB can be upgraded to an NTDK20CA with a field upgrade kit NTDK19AA. As of July 1999, all controller cards shipped to the field have been NTDK20DA, which is compatible with Release 25.

A system upgrading to Release 25 must replace its NTDK21(32 Mb) or NTDK81(40 Mb) based software daughterboard, with an NTKK13AA (48 Mb) daughterboard. Please ensure that you have upgraded the bootcode on the SSC prior to upgrading the software daughterboard. To verify the size of the software daughterboard and for installation instructions, refer to NTP upgrade manual Chapter 9.

Software Delivery Methods

Option 11C Mini

- Pre-Programmed Mini System Controller (MSC) for new systems
- PCMCIA Card for upgrades
- Meridian 1 Electronic Software Distribution (M1 ESD)

Option 11C

- Software Daughter board for new systems
- PCMCIA Card for upgrades
- Meridian 1 Electronic Software Distribution (M1 ESD)

Electronic Software Delivery for Small Systems

A programmed PCMCIA card can be used to upgrade an Option 11C or an Option 11C Mini system. The downloading of the software is only necessary when re-programming a PCMCIA card to update an existing Option 11C or 11C Mini system. When ordering a PCMCIA card for the first time, it can be sent pre-programmed with the current market release of software.

Alternatively, a blank PCMCIA card can be ordered. This card can be used for future upgrades of software by downloading software from the Meridian 1 ESD site (the M1ESD site is not available to European Distributors - interested European distributors should contact their NPI prime). The M1ESD site is at the following address:

<http://www.nortelnetworks.com/servsup/esd/meridian1/>

The software download process is required to take compressed software from the internet and download it to your PC for duplication.

To download the software from the M1ESD site onto your PCMCIA card using the PCMCIA Card Programmer, you must use the new version (05 or higher) which is found in the "Site Tools" menu. Any previous versions of the Card Programmer must be deleted from your PC before downloading the new version of this tool.

The previous Small System site that was applicable in CALA, Asia Pacific and North America (<https://www.nortel.com/entprods/cts/option11c/>) went off-air on January 15, 2000. User accounts and passwords for this site will not be automatically migrated to the new M1 ESD site. Nortel Networks has implemented a Common Registration System, whereby you use only one user name and password to access all Nortel Networks web pages to which you have rights. The old Option 11C site and its login format do not comply with the Common Registration System.

Even if you have an account at the old small system site, you will need to re-register for access to the new site. Please refer to the information on the Meridian 1 Electronic Software Distribution (M1 ESD) section in Chapter 1 of this document for more information.

Software Conversion

For Option 11C, automatic conversion is supported directly to X11 Release 25 from the following releases (Note - not all releases were made available in all markets):

- X11 Release 16, 18, 20, 21, 22, 23, 24

For Option 11C Mini, automatic conversion is supported directly to X11 Release 25 from X11 Release 24.

Option 11C Mini Default TN Level for North America

The Option 11C Mini and the Option 11C are offered with the same software feature sets however the default number of TNs with Option 11C Mini is 100.

For Option 11C Mini, when the installer uses the Software Installation menu the default number of TNs shown in the menu is set to 200. The keycode sheet for the installation will show the correct value which needs to be entered for the customer.

Option 11C Mini (US and Canada)

NTSF8011 General Business 100 TNs

NTSF8012 Enhanced Business 100 TNs

NTSF8013 Enterprise Business 100 TNs

NTSF8014 NAS/VNS 100 TNs

To order additional TNs in increments of 100 the following order codes are used:

Option 11C Mini (US and Canada)

NTSF8101 General Business Additional 100 TNs

NTSF8012 Enhanced Business Additional 100 TNs

NTSF8013 Enterprise Business Additional 100 TNs

NTSF8014 NAS/VNS Additional 100 TNs

Upgrades to Release 25 from Option 11/11E

The Option 11/11E systems running on pre-release 22 software require a hardware upgrade in order to upgrade to Release 25. The Option 11C system offers a menu driven installation and upgrade method. Please refer to Option 11C Installation and or Upgrade Procedures Guide for additional information.

Please read the Option 11C NTPs thoroughly before performing any hardware/software changes. All upgrade procedures should be strictly followed step by step.

Upgrades to Release 25 from Option 11C

The Boot Code on the SSC may require updating before upgrading software to release 25.10. Refer to the “Small Systems Memory Requirements for Release 25” earlier in this Chapter for the requirements. Updating of the SSC Boot Code is a manual process that uses the Flash Boot ROM Utility. Refer to NTP 553-3021-250 Upgrade procedures, Chapter 13.

Upgrades to Release 25 from Option 11C Mini

Option 11C Mini was introduced with Release 24 on the NTDK97AA in Asia Pacific. This vintage of the Mini System Controller does not have sufficient memory for Release 25. To upgrade to Release 25 the minimum vintage of MSC is NTDK97AB or higher.

The Boot Code on the MSC may require updating before upgrading software to release 25.10. Refer to the "Small System Memory Requirements for Release 25" earlier in this chapter for the requirements.

Updating the MSC Boot code is a manual process that requires a PCMCIA card programmed with R25.10. The upgrade is done using the Flash Boot ROM Utility in LD 143. Refer to NTP 553-3021-250 Upgrade Procedures Chapter 13.

Basic Configuration Data

On Release 22.08, the "Basic Configuration" default data option provided only a configuration record and no other customer data.

With X11 Release 22.16 and later, the "Basic Configuration" data option is expanded to include default data such as XPECs, Superloops, and other default data blocks. It doesn't include Model sets, routes, TN's etc. For complete default data including model sets etc., choose the Pre-Configured data option.

Use of BKO command in LD 43

The BKO command is used to backup the customer data to an external data card (blank PCMCIA card) located in slot "B" on the CPU faceplate.

Warning: If the pre-programmed software PCMCIA card is used during BKO operation, the card cannot be used to install software without first removing the backup data, reformatting the disk, and reprogramming with the appropriate software.

Backwards Compatible Daughterboard - NTDK26

The backward compatible daughterboard allows Option 11/11E/11C two cabinet (copper) systems to be upgraded to Release 25 maintaining copper connectivity.

The NTDK26 has a hardware key that prevents installation when the ethernet jumper (J7) is installed.

The ethernet jumper plug (J7) on the NTDK20 (Small System Controller) pack **MUST** be removed before the NTDK26 daughterboard is installed.

Note: Ethernet is not supported in this configuration.

Software PEPs

Manufactured Software PEPs

There are no manufacture installed PEPs on the Option 11C/11C Mini software of the pre-programmed daughterboard or PCMCIA card for release 25.10.

Installing PEPs

All Option 11C PEP files exist in the Global Patch Database. Other PEPs which may need to be installed must be placed in the following directory:
c:/u/patch

There are 5 ways to get a PEP file into this directory.

- a** PEPs can be downloaded to the switch by FTP over an ethernet connection.
- b** PEPs can be downloaded to the switch by FTP over a serial line using SLIP.
- c** PEPs can be downloaded to the switch by FTP over a serial line using PPP.
- d** Program the PEP file onto a PCMCIA card. Install the PCMCIA card in drive a. In pdt copy the PEP file from the PCMCIA card to the c drive. eg: cp a:newpep.p c:/u/patch/newpep.p
- e** PEPs can be downloaded to the switch using XMODEM file transfer over a serial line.

The following is the description of the pdt commands to perform a file transfer using the **XMODEM** protocol.

rx - command for receiving a file

sx - command for sending a file

To use rx, PDT Level 1 or Level 2 password login is required.

To use sx, PDT Level 2 password login is required. This is done for security purposes so that you can't get any data out of the system unless you know the PDT Level 2 password.

To transfer a file from a PC/workstation to the switch

pdt> rx [path/]filename.ext

You then enter the appropriate commands to invoke xmodem file transfer on the PC/workstation

To transfer a file from the switch

```
pdt> sx [path/]filename.ext
```

You then enter the appropriate commands to invoke xmodem file transfer on the PC/workstation.

For binary files (eg, PEP files and database files), please ensure that the files are transferred in binary mode.

When the transfer is completed, a transmission summary is displayed and the pdt prompt is shown.

total packets	20
number of retries	0
receive timeouts	1
system errors	0
unknown characters	0
transfer canceled	0
packets received out of sequence	0
packets with corrupted sequence	0
packets failed checksum/crc check	0
incomplete packets	0
duplicate packets	0

pdt>

The following is an example in a unix environment:

Use tip to connect to the switch (if you telnet to the switch you can't use umodem)

To transfer a PEP to the switch in pdt

```
cd c:/u/patch
```

```
rx newpep.p
```

When the system prompts "Ready to receive...", invoke local command mode by typing ~C (tilde C) and issue the u modem (s)end (b)inary command.

~C (tilde C to enter local command)

u modem -sb ~mydir/peps/newpep.p

To transfer a file to the workstation in pdt

cd to directory eg c:/p/s11

sx direct.rec

When the system prompts "Ready to send...", invoke local command mode by typing ~C (tilde C) and issue the u modem (r)ecieve (b)inary command.

~C (tilde C to enter local command)

u modem -rb ~mydir/backup/direct.rec

The following is an example in a PC/Window 95 environment:

Use the HyperTerminal application to dial up to the switch

To transfer a PEP to the switch in pdt

cd c:/u/patch

rx newpep.p

When the system prompts "Ready to receive...", invoke file transfer on the PC side using the (T)ransfer pull-down menu and selecting the (S)end File option.

Select the file to be sent and select XMODEM as the Protocol. Then start the transfer on the PC side.

To transfer a file to the PC in pdt

cd to directory eg c:/p/s11

sx direct.rec

When the system prompts "Ready to send...", invoke file transfer on the PC side using the (T)ransfer pull-down menu and selecting the (R)eceive File option.

Select or create a file to be received as and select XMODEM as the Protocol. Then start the transfer on the PC side.

PEP Installation Steps:

- 1) In pdt use the pload command to load the PEPs. To make sure that these PEPs remain in service you must enter the pload command without the PEP name. It will then prompt you for the PEP name and ask the following questions:

Days patch vulnerable to sysload [3]- set this to 0

In-service initialize threshold [5]- enter a carriage return

In-service days to monitor inits[7]- set this to 0

- 2) After using the pload command, use the pins command to put the PEPs in.

New Method for Programming PCMCIA Cards for Option 11C for Software Release 24 or Later

Electronic Software download is not available in Europe. Interested European distributors should contact their NPI Prime.

The Old Procedure

The old procedure of copying the self-extracting archive to the PCMCIA card, exploding the archive, deleting the archive, and then using the card for upgrading will no longer work for Release 24 or later.

There is a new Windows 95/98/NT tool available for preparing Option 11C and Option 11C Mini PCMCIA cards. This tool is very easy to use, and avoids errors that can occur when these cards are prepared manually. The PCMCIA Card Programmer and instructions can be downloaded from the Meridian 1 Electronic Software Distribution (M1ESD) web site.

The Windows 95/98/NT PCMCIA Card Programmer

The PCMCIA Card Programmer is compatible with Window 95, 98, and Windows NT 4.0 and above. The Programmer will prepare and if necessary erase the PCMCIA card, and load Option 11C software onto that card.

PCMCIA Card Software Structure

When properly programmed, the Option 11C and 11C Mini software on the PCMCIA card will have the following directory and file structure:

```
bootrom/  
dflt_db/  
p/  
u/  
dramos  
dramos.sym  
dramoscc.sym  
readme.txt
```

Chapter 3 - Large System Advisements

The following advisements are for large systems only: Options 51C, 61C, 81, and 81C.

Options 51C/61C/81/81C

Option 51C/61C/81/81C systems operating with a Motorola-based Call Processor (Call Processor 68040, 68060, or 68060E) are supported via CD-ROM and require IODU/C (NT5D61).

For an Option 81C system equipped with Call Processor PII, Release 25 requires a Multi-Media Disk Unit (NT4N43). The Multi-Media Disk Unit is automatically included with an upgrade to Call Processor PII.

Memory and Mass Storage Requirements

All IODU/C cards and MMDUs have the necessary disk partition space for Release 25 for all large systems (minimum Hard Drive Capacity 121 Mbytes).

Refer to “Call Processor Recommended Memory Requirements” in this chapter for minimum memory requirements on Release 25

Installation/Upgrading Advisements

Call Processor PII

Various hardware upgrade packages are available based on the existing system type. Other than small systems, all other existing Meridian 1 systems are supported with hardware upgrade packages for upgrading to Call Processor PII. These packages provide all of the minimum hardware necessary to complete the upgrade. In some cases, additional equipment will be required based on unique market regional requirements or where expansion, such as network groups, is required at the same time as the system processor upgrade. Refer to the Call Processor PII Order Management and Logistics Information Package for details regarding hardware upgrade packages and special provisioning requirements.

Fiber Network Fabric

Additional migration information related to Fiber Network Fabric can be found in the Fiber Network Fabric Product Bulletin or the Fiber Network Fabric Reference Guide (NT5F37AA-A0786998).

Call Processor Memory Requirements

Release 25 Minimum Memory Requirements for 68040, 68060 or 68060E Processors:

X11 Release 25 Supports Call Processor 68040 (NT9D19), Call Processor 68060 (NT5D10), and Call Processor 68060E (NT5D03).

Minimum call processor memory requirements for X11 Release 25 as follows:

System Type	Flash Memory Requirement	DRAM Memory Requirement	Total Memory	Applicable Regions
Option 51C/61C	32 MB	48 MB	80 MB	North America
Option 81/ 81C on 68060/68060E with 5 or fewer Network Groups, or Option 81C on 68040 (FNF or non-FNF)	32 MB	64 MB	96 MB	North America
Option 81/ 81C on 68060/68060E with 6 or more Network Groups (FNF systems)	32 MB	80MB	112 MB	North America
Option 51C/61C	64MB	80MB	144 MB	CALA
Option 81/ 81C on 68060/68060E any number of Network Groups, (FNF or non-FNF)	64MB	80MB	144 MB	CALA

Note: Call Processor PII is available only in the 128 Mb memory configuration.

Release 25 Recommended Memory Requirements for 68060E Processors:

System Type	Flash Memory Requirement	DRAM Memory Requirement	Total Memory	Applicable Regions
Option 51C/61C	64 MB	64MB	128 MB	North America CALA
Option 81/ 81C (with or without Fiber Network Fabric)	64 MB	96 MB	160 MB	North America CALA

New Release 25 systems will ship with Call Processor 68060E with the recommended memory configurations as shown in the table above.

Call Processors 68040 and 68060 have been market retired and are no longer orderable.

With X11 Release 25, there will be three call processor configurations available for new systems, system hardware upgrades and merchandise shipment:

- 68060E - 128 MB (NT5D03FB). This configuration meets the X11 Release 25 memory requirements for all Meridian 1 Option 51C, 61C, 81, 81C systems except Option 81C systems having 6 or more network groups. This configuration is suggested for Option 51C and 61C systems.
 - 68060E - 160 MB (NT5D03PB). This configuration is available commencing April, 2000. It meets the X11 Release 25 memory requirements for all Meridian 1 Option 51C, 61C, 81, 81C systems. This configuration is suggested for Option 81/81C systems where CP PII is not available or elected.
 - CP PII - 128 MB - Option 81C Call Processor with Intel® Pentium® II. A separate product bulletin will address CP PII product availability and product description.
-

How to Meet Release 25 Memory Requirements

The following table defines the actions to be taken to ensure compatibility with Release 25 for various existing call processor combinations on Option 51C, 61C, 81/81C:

For Option 51C/61C Systems:

Existing System Type	Existing Processor	Existing Memory Config.	Action to be supported on Release 25	Applicable Regions
Option 51C/61C	68040, 68060, 68060E	48 MB (32/16)	Upgrade to 80 MB (32/48) by adding one 32 MB DRAM SIMM (per card)	North America
Option 51C/61C	68040, 68060, 68060E	64 MB (32/32)	Upgrade to 96 MB (32/64) by adding one 32 MB DRAM SIMM (per card)	North America
Option 51C/61C	68040, 68060, 68060E	80 MB (32/48)	None - Configuration is supported.	North America
Option 51C/61C	68040	96 MB (64/32)	Upgrade to 128 MB (64/64) by adding one 32 MB DRAM SIMM (per card)	North America
Option 51C/61C	68040, 68060, 68060E	112 MB (64/48)	None - Configuration is supported.	North America
Option 51C/61C	68060E	128 MB (64/64)	None - Configuration is supported.	North America
Option 51C/61C	68060, 68060E	112 MB (64/48)	Upgrade to 144 MB (64/80) by adding one 32 MB DRAM SIMM (per card)	CALA
Option 61C	68060E	128 MB (64/64)	Upgrade to 160 MB (64/96) by adding one 32 MB DRAM SIMM (per card)	CALA

Note: (xx/yy) denotes Flash memory (xx)/DRAM memory (yy) configuration.

Note: New Option 51C Systems not sold in CALA on Release 24 or later.

Note: For CALA order NT9C29AD for 51C, and NT9C38AA for 61C.

For Option 81/81C Systems on 68060/68060E with five or fewer network groups, or any Option 81/81C 68040 based systems:

Existing System Type	Existing Processor	Existing Memory Config.	Action to be supported on Release 25	Applicable Regions
Option 81/81C	68040, 68060, 68060E	64 MB (32/32)	Upgrade to 96 MB (32/64) by adding one 32 MB DRAM SIMM (per card)	North America
Option 81/81C	68040, 68060, 68060E	80 MB (32/48)	Upgrade to 112 MB (32/80) by adding one 32 MB DRAM SIMM (per card)	North America
Option 81/81C	68040	96 MB (64/32)	Upgrade to 128 MB (64/64) by adding one 32 MB DRAM SIMM (per card)	North America
Option 81/81C	68040, 68060, 68060E	112 MB (64/48)	Upgrade to 144 MB (64/80) by adding one 32 MB DRAM SIMM (per card)	North America
Option 81/81C	68060E	128 MB (64/64)	None - Configuration is supported.	North America
Option 81/81C	68060, 68060E	112 MB (64/48)	Upgrade to 144 MB (64/80) by adding one 32 MB DRAM SIMM (per card) (NT9C39AA)	CALA
Option 81/81C	68060E	128 MB (64/64)	Upgrade to 160MB (64/96) by adding one 32 MB DRAM SIMM (per card) (NT9C39AA)	CALA

Note: (xx/yy) denotes Flash memory (xx)/DRAM memory (yy) configuration.

For Option 81/81C Systems on 68060/60E with 6 or more network groups:

Existing System Type	Existing Processor	Existing Memory Config.	Action to be supported on Release 25	Applicable Regions
Option 81/81C	68060, 68060E	64 MB (32/32)	Upgrade to 128 MB (32/96) by adding two 32 MB DRAM SIMMs (per card)	North America
Option 81/81C	68060, 68060E	80 MB (32/48)	Upgrade to 112 MB (32/80) by adding one 32 MB DRAM SIMM (per card)	North America
Option 81/81C	68060, 68060E	112 MB (64/48)	Upgrade to 144 MB (64/80) by adding one 32 MB DRAM SIMM (per card)	North America
Option 81/81C	68060E	128 MB (64/64) NT5D03FA	Upgrade to 144 MB (64/80) by removing one 16 MB DRAM SIMM and adding one 32 MB DRAM SIMM (per card)	North America & CALA
Option 81/81C	68060E	128 MB (64/64) NT5D03FB	Upgrade to 160 MB (64/96) by adding one 32 MB DRAM SIMM (per card)	North America & CALA

Note: (xx/yy) denotes Flash memory (xx)/DRAM memory (yy) configuration.

Note: For CALA order NT9C39AA DRAM Memory Upgrade Kit.

The NTZC75AA DRAM Memory Upgrade Kit for North America supports 32 MB DRAM memory upgrade of Call Processors 68040, 68060 and 68060E. This kit contains one 32 MB DRAM SIMM and supports the memory upgrade of one call processor card. The number of SIMMs required to upgrade a call processor to the minimum memory requirement is defined above for currently existing memory configurations.

The NTZC77AA package contains the anti-static mat and ESD wrist-strap, which is required to perform a memory upgrade. NTZC77AA is not required if the distributor/customer already possesses the anti-static mat and wrist-strap.

Software Delivery Methods

The only supported media for large systems (Options 51C, 61C, 81 and 81C) is CD-ROM. This means that Release 25 requires an IODU/C (NT5D61) on a system operating with Call Processor 68040 (NT9D19), 68060 (NT5D10) or 68060E (NT5D03).

For an Option 81C system equipped with Call Processor PII, Release 25 requires an Multi-Media Disk Unit - MMDU (NT4N43). The MMDU is automatically included with an upgrade to Call Processor PII.

Option 51C, 61C, and 81C software including system software, install disks, related MDCSs, and related documentation for all CPU types can now be downloaded from the Meridian 1 Electronic Software Distribution (M1ESD) web site. The M1ESD site can be accessed through the following URL:

<http://www.nortelnetworks.com/servsup/esd/meridian1/>

Refer to the section “Meridian 1 Electronic Software Distribution (M1ESD)”, in Chapter 1 of this document, for more details.

Note - European distributors do not have access to the M1ESD at this time. Interested European distributors should contact their NPI prime for details.

Conversion

Release 25 introduces direct conversion to Release 25 from (Note - not all software releases were made available in all markets):

- X81 Phase 7A/7B/7C
- X81 Phase 8B.0/8B.1/8B.2
- X11 Release 19, 20, 21, 22, 23, 24

for Large System types RT, NT, XT, Option 51, 61, 71, 81, 51C, 61C, 81C and 81C with CP PII. Direct software conversion from Release 19 or 20 is not supported on Option 21E or STE system types. The Option 21E and STE continue to use previously defined upgrade processes. For all other supported system types in North America, direct software conversion to Release 25 is supported from Release 19 and subsequent. For Pre-Release 19 systems, the system must first be upgraded to Release 19 or Release 20 (depending upon the system and previously defined upgrade path). Once on Release 19 or Release 20, direct software conversion is supported to Release 25. Refer to the Software Conversion NTP (553-2001-320) and Upgrade System Installation NTPs (553-3001-258) for more information.

CAUTION

Please read the Software Conversion NTP thoroughly before performing any software conversions. All conversion procedures should be strictly followed step-by-step.

To avoid static discharge, wear a properly connected anti-static wrist strap when working on the Meridian 1 equipment.

Fiber Network Fabric Advisements

FIJI Card Loadware Version

For release 25.10, the FIJI card loadware should be issue **01310011**. All new FIJI cards shipped after April 17, 2000 include this version of loadware. The firmware release can be verified by issuing the STAT FIJI x y FULL command in LD 39.

Automatic FIJI Loadware Download:

The automatic download will be triggered by INIT if there is a version change on any of the FIJIs. It will start about 2 minutes after INIT.

The automatic download will do up to 4 FIJI cards (on the same ring) in parallel. Therefore the automated download is almost 4 times faster than the manual method.

Manual FIJI Loadware Download:

If for any reason the automatic download does not complete successfully the FIJI firmware can be downloaded manually. If the automatic download is not successful, a FIJI006 (ring recovery failure) message and/or a FIJI057 s (can not download ring s) message, will be displayed, which indicates that the download has stopped and that the ring being downloaded was unable to complete. If this occurs, the STAT FIJI x y FULL command should be issued in LD 39 to verify that the firmware version matches on all FIJI cards. If the firmware version does not match you should proceed with the manual download process as described below:

There are two ways to manually download FIJI card loadware:

- a** download to an individual card
- b** download to an entire ring

It is important to note that a FIJI card cannot be upgraded while the ring carries traffic, that the FIJI card is in. Therefore all traffic must first be moved to the other ring, before any download can be done to an individual card or a whole ring.

Following either download method will cause the FIJI cards to be upgraded one at a time. *It takes approximately 15 minutes to upgrade one FIJI card.*

Downloading to an entire ring causes each FIJI card in the ring to be upgraded in sequence one at a time. Therefore for a 4 group ring, it would take approximately 1 hour and an 8 group ring would take approximately two hours.

The total amount of time to manually download all 16 FIJI cards on an 8 group system (both rings) would be approximately 4 hours.

To manually download the correct version of loadware to a single FIJI card:

Download of One FIJI card in OVERLAY 39:

- 1 ARCV OFF
- 2 SWRG s (s the other ring).
- 3 STAT SCG s
- 4 If clock active on side s go to next step, otherwise, SCLK
- 5 DIS FIJI x y (x-group#, y-ring#).
- 6 ENL FIJI x y [FDL] (FDL is needed only if there's no version change)
- 7 ARCV ON

To download the correct version of loadware to an entire ring:

Download an entire ring in OVERLAY 39:

- 1 ARCV OFF
- 2 SWRG x ("x" the other ring).
- 3 STAT SCG x
- 4 If clock active on side "x" go to next step, otherwise, SCLK
- 5 DIS RING y
- 6 ENL RING y (will not download if there's no version change). *This step could take approximately two hours to complete.*
- 7 To download other ring repeat steps 2-6 when s is current ring.
- 8 ARCV ON

To manually download the correct version of loadware to both rings:

Download to both rings in OVERLAY 39:

- 1 ARCV OFF
- 2 SWRG 1 (Ring status will now be NONE/FULL)
- 3 STAT SCG 1
- 4 If clock active on side 1 go to next step, otherwise, SCLK. The active clock must be on side 1, while side 0 is being upgraded.
- 5 DIS RING 0
- 6 ENL RING 0 (will not download if there's no version change). *This step could take approximately two hours to complete.*
- 7 SWRG 0 (Ring status will now be FULL/NONE)
- 8 SCLK
- 9 DIS RING 1
- 10 ENL RING 1 (will not download if there's no version change). *This step could take approximately two hours to complete.*
- 11 ARCV ON (within 1 minute Ring status will go to HALF/HALF)

Supported DDP Card Vintages for FNF

Nortel Networks has identified a timing issue between the Fiber Network Fabric feature (FNF) and the Dual-port DTI/PRI (DDP) circuit pack (NT5D12) when installed in the same Meridian 1. The problem severely impacts FNF feature operation and occurs on vintages AA, AB, AE and AF of the NT5D12 card. The problem has been corrected on Vintage AG of the NT5D12. All new system shipments will be equipped with the NT5D12AG. The AC and AD vintages of the NT5D12 circuit pack function properly with the FNF feature.

New Information Messages for FIJI Automated Download

The following new messages have been introduced with Release 25 related to the automated download of firmware to the FIJI card for Fiber Network Fabric. These information messages may not be included in your user NTPs.

FIJI061 RING r : STARTING AUTOMATIC DOWNLOAD

FIJI062 FIJI g s : ENABLING FIJI CARD

FIJI063 FIJI g s : DOWNLOAD DONE. TESTING CARD

FIJI064 FIJI g s : SELFTEST DONE

where:

r - ring number (0 or 1)

g - group (0 - 7)

s - side (0 or 1)

It should be noted that these messages are information messages only, and are not alarms.

Call Processor PII (CP PII) Advisements

Technical advisements that may exist for Call Processor PII when it is introduced will be documented in a future update of this bulletin.

PEPs for Release 25.10

There are no mandatory PEPs required for Large Systems for Release 25.10.

Chapter 4 - Documentation

Documentation Restructure

The Meridian 1 Customer Documentation Library has been restructured for X11 - Global Release 25 to accomplish the following objectives:

- Simplify the Meridian 1 library by reducing page count by 25% or greater.
- Improve access to content through reference and task summary lists.
- Improve accuracy of content through testing and correction updates.
- Improve durability of the documents through better binding.

For more information on the documentation changes with Release 25 please refer to the Release 25 Customer Documentation Product Bulletin.

All documents listed in this Chapter may not be available in all markets. Please contact your regional sales representative for further information.

Simplified Meridian 1 Library

The Meridian 1 Customer Documentation Library has been simplified for X11- Global Release 25 in the following ways:

- The North American and International libraries have been merged to comprise one global documentation library.
- Country specific information has been identified in the documents where applicable.
- Some documents have been retired as a result of merging information.
- Extraneous and irrelevant content has been removed from documents.
- Task based procedures and formats have been used where applicable.

- Overall page count for the Meridian 1 X11 - Global Release 25 Customer Documentation Library has been reduced by 35%.
- Obsolete components (i.e., QMT21 High Speed Data Module, Tape Drives, 5.25 Floppy Drives, CMDU, etc.) have been removed from the Meridian 1 - X11 Global Release 25 Customer Documentation Library.
- Obsolete components are documented in the Meridian 1 - X11 Release 24B Customer Documentation Library. This library package will continue to be available as a separately orderable item.
- The documentation for small and large systems (Options 11C-81C) has been placed on one CD-ROM (Global Meridian 1 Online Documentation - Release 25) to improve content access.

Improved Content Access

Access to Meridian 1 library content has been improved for X11 - Global Release 25 Customer Documentation in the following ways:

- Concise, descriptive topic headers, figure, and table titles have been applied.
 - Content lists with cross-references (active links on the CD-ROM, page numbers for paper) have been added to the beginning of each chapter.
 - Reference lists with cross-reference to related content within the library have been added to the beginning of each chapter where applicable.
 - Sequential task summary lists for major procedures with cross-references have been added where applicable.
 - The Meridian 1-X11 Global Release 25 Customer Documentation Library Navigator now contains several tables which define:
 - new documents
 - merged documents
 - retired documents
 - The Meridian 1 - X11 Global Release 25 Customer Documentation Library will be available on CD-ROM, paper, and through the Training and Documentation web site of Nortel Networks
(http://www63.nortelnetworks.com/td/Documentation/online_doc.asp)
-

Note: Not all regions have access to the Training and Documentation Web site

Improved Accuracy

The accuracy of the Meridian 1 library content has been improved for X11-Global Release 25 Customer Documentation in the following ways:

- Redundant content has been removed to eliminate confusion and errors.
- All submitted corrections received by the customer documentation group prior to the documentation publish dates have been included in the X11-Global Release 25 Customer Documentation.

Improved Durability

The durability of the Meridian 1 library has been improved for X11-Global Release 25 Customer Documentation in the following ways:

- Four ring binders will replace perfect bound documents as the global standard.
- Coil binding will continue to be used for specific documents.

Documentation Ordering Structure

- The Meridian 1-X11 Global Release 25 Customer Documentation may be ordered as a base package or as optional documents. The following tables provide information on:
- New documents created for Meridian 1-X11 Global Release 25 Customer Documentation.
- Documents that were merged for Meridian 1-X11 Global Release 25 Customer Documentation.
- Documents that are retired and not included in Meridian 1-X11 Global Release 25 Customer Documentation.
- NTP numbers and order codes for Meridian 1-X11 Global Release 25 Customer Documentation.

Option 11C and 11C Mini Release 25 Documentation

Option 11C - English - Coil Package

Description	Rls 25 PEC	Rls 25 CPC
Option 11C English - Coil Package	NTTK31AB	A0799147
Option 11C Planning and Installation	N/A	P0910770
Option 11C and 11C Mini Fault Clearing Guide	N/A	P0910771
Option 11C and 11C Mini Central Answering Position Guide	N/A	P0910772
Option 11C and 11C Mini Customer Controlled Back-up and Restore Guide	N/A	P0910773
Option 11C and 11C Mini Upgrade Procedures Guide	N/A	P0910774
Meridian 1 X11 Release 25 Input/Output Administration Guide	N/A	P0910777
Meridian 1 X11 Release 25 Input/Output Maintenance Guide	N/A	P0910775
Meridian 1 X11 Release 25 Input/Output System Messages Guide	N/A	P0910776

Option 11C - French - Coil Package

Description	Rls 25 PEC	Rls 25 CPC
Option 11C French - Coil Package	NTTK31BB	A0799148
Option 11C Planning and Installation	N/A	P0910778
Option 11C and 11C Mini Fault Clearing Guide	N/A	P0910779
Option 11C and 11C Mini Central Answering Position Guide	N/A	P0910780
Option 11C and 11C Mini Customer Controlled Back-up and Restore Guide	N/A	P0910781
Option 11C and 11C Mini Upgrade Procedures Guide	N/A	P0910782
Meridian 1 X11 Release 25 Input/Output Administration Guide	N/A	P0910787
Meridian 1 X11 Release 25 Input/Output Maintenance Guide	N/A	P0910783
Meridian 1 X11 Release 25 Input/Output System Messages Guide	N/A	P0910786

Option 11C Mini - English - Coil Package

Description	Rls 25 PEC	Rls 25 CPC
Option 11C Mini English - Coil Package	NTKG80CF	A0799343
Option 11C Mini Planning and Installation	N/A	P0910788
Option 11C and 11C Mini Fault Clearing Guide	N/A	P0910771
Option 11C and 11C Mini Central Answering Position Guide	N/A	P0910772
Option 11C and 11C Mini Customer Controlled Back-up and Restore Guide	N/A	P0910773
Option 11C and 11C Mini Upgrade Procedures Guide	N/A	P0910774
Meridian 1 X11 Release 25 Input/Output Administration Guide	N/A	P0910777
Meridian 1 X11 Release 25 Input/Output Maintenance Guide	N/A	P0910775
Meridian 1 X11 Release 25 Input/Output System Messages Guide	N/A	P0910776

Option 11C Mini - French - Coil Package

Description	Rls 25 PEC	Rls 25 CPC
Option 11C Mini French - Coil Package	NTKG81CF	A0799344
Option 11C Mini Planning and Installation	N/A	P0910789
Option 11C and 11C Mini Fault Clearing Guide	N/A	P0910779
Option 11C and 11C Mini Central Answering Position Guide	N/A	P0910780
Option 11C and 11C Mini Customer Controlled Back-up and Restore Guide	N/A	P0910781
Option 11C and 11C Mini Upgrade Procedures Guide	N/A	P0910782
Meridian 1 X11 Release 25 Input/Output Administration Guide	N/A	P0910787
Meridian 1 X11 Release 25 Input/Output Maintenance Guide	N/A	P0910783
Meridian 1 X11 Release 25 Input/Output System Messages Guide	N/A	P0910786

Small System Optional Documents - Coil

Description	Rls 25 PEC	Rls 25 CPC
Option 11C and 11C Mini Technical Reference Guide-English	N/A	P0910790
Option 11C 1.5 MB DTI/BRI - English	N/A	P0910791
Option 11C 2.0 MB DTI/PRI Guide- English	N/A	P0910793
Option 1C BRI Guide- English	N/A	P0910795
Option 11C 1.5 MB DTI/BRI - French	N/A	P0910792
Option 11C 2.0 MB DTI/PRI Guide- French	N/A	P0910794
Option 11C BRI Guide- French	N/A	P0910796

Option 11C Mini Fiber Expansion Packages

Description	Rls 25 PEC	Rls 25 CPC
Option 11C Mini Fiber Expansion package (English)	NTTK38AB	A0799149
Mini Planning and Installation guide	N/A	P0910788
Mini Fiber Expansion Guide - English	N/A	P0910797
Option 11C Mini Fiber Expansion package (French)	NTTK38BB	A0799152
Mini Planning and Installation guide	N/A	P0910789
Mini Fiber Expansion Guide	N/A	P0910798

Global Release 25.10 Meridian 1 CD-ROM

Description	Rls 25 PEC	Rls 25 CPC
Global Release 25 CD -ROM Meridian 1 Reference Library Options 11C- 81C	NTLH01AA	A0804745

Option 51C to 81C Release 25.10 Documentation

Meridian 1 Reference Library (Binders)

Large System (Binders)	Rls 25 PEC	Rls 25 CPC
Global Meridian 1 Reference Library	NTLH02AA	A0804744
Library Navigator	N/A	P0912432
Meridian 1 X11 Release 25 Planning and Engineering	NTLH03AA	A0804746
Meridian 1 X11 Release 25 System Installation and Maintenance	NTLH04AA	A0804747
Meridian 1 X11 Release 25 Upgrade and Conversion Procedures	NTLH05AA	A0804748
Meridian 1 X11 Release 25 Remote Services Products Guide	NTLH06AA	A0804749
Meridian 1 X11 Release 25 Software Feature Guide	NTLH08AA	A0804751
Meridian 1 X11 Release 25 Software Input/Output Guide	NTLH09AA	A0804753
Meridian 1 X11 Release 25 Software System Management	NTLH10AA	A0804757
Meridian 1 X11 Release 25 Networking	NTLH11AA	A0804767
Meridian 1 X11 Release 25 Meridian Data Services	NTLH12AA	A0804771
Meridian 1 X11 Release 25 Automatic Call Distribution	NTLH13AA	A0804775
Meridian 1 X11 Release 25 Hospitality	NTLH14AA	A0804777

Large System Optional Documents (Binders)

Description	Rls 25 PEC	Rls 25 CPC
Meridian 1 X11 Release 25 DPNSS1	NTKF79AA	A0788073
Meridian 1 X11 Release 25 DASS2	NTKF92AA	A0788088

Introductory Task Guides - COIL

Introductory Task Guides (Coil)	Rls 25 PEC	Rls 25 CPC
Meridian 1 X11 Task System Programming Guide	N/A	P0906780
Meridian 1 X11 Task Basic Telecom Management Guide	N/A	P0906781
Meridian 1 X11 Task Network Planning Guide	N/A	P0906782
Meridian 1 X11 Task Fault Clearing Guide	N/A	P0906779

Applicable to All Systems (Coil)

All Systems Coil	Rls 25 PEC	Rls 25 CPC
Meridian 1 X11 Input/Output Administration Guide	N/A	P0910777
Meridian 1 X11 Input/Output Maintenance Guide	N/A	P0910775
Meridian 1 X11 Input/Output Guide Messages Guide	N/A	P0910776
Meridian 1 X11 Guide for the UK Option 11C-81C	N/A	P0912437
Meridian 1 X11 Release 25 System Security Management	N/A	P0913527

Stand Alone Guides (Coil)

Stand Alone Guides - Coil	Rls 25 PEC	Rls 25 CPC
CP PII w/ IGS Reference Library (Includes P0905705, P0905706) **	NTLH15AA	A0807555
Meridian 1 X11 Release 25 Call Processor PII Description, Installation and Administration Guide **	N/A	P0905705
Meridian 1 X11 Release 25 Call Processor PII System and Software Upgrade Guide **	N/A	P0905706
Meridian 1 X11 Release 25 Fibre Network Fabric Reference Guide **	NT5F37AA	A0786998
Meridian 1 X11 Release 25 Mini Carrier Remote Description, Installation and Administration	N/A	P0914209

Stand Alone Guides - Coil	Rls 25 PEC	Rls 25 CPC
Meridian 1 X11 Release 25 NT5D61 IODU/C Reference Guide	N/A	P0912861
Meridian 1 X11 Release 25 Call Processor Card Field Memory Upgrade	N/A	P0912862
Meridian 1 X11 Release 25 Meridian Integrated Conference Bridge Description, Installation, Administration and Maintenance	N/A	P0912865
Meridian 1 X11 Release 25 Meridian Integrated RAN Description, Installation and Operation	N/A	P0912866
Meridian 1 X11 Release 25 Meridian Internet Telephony Gateway (ITG) Trunk 1.0 Basic Per-Trunk Signaling Description, Installation and Operation	N/A	P0912863
Meridian 1 X11 Release 25 Meridian Integrated Personal Call Director **	N/A	P0914163
Meridian 1 X11 Release 25 Meridian Integrated Call Assistant **	N/A	P0914162
Meridian 1 X11 Release 25 Meridian Internet Telephony Gateway (ITG) Line Card 1.0 IP Telecommuter Description, Installation and Operation **	N/A	P0912864
Meridian 1 X11 Release 25 Meridian Internet Telephony Gateway (ITG) Trunk 2.0/ISDN Signaling Link (ISL) Port Description, Installation and Maintenance **	N/A	P0912540
Meridian 1 X11 Release 25 Meridian Branch Voice 1.0 Description, Installation and Operation **	N/A	P0912867

**** New Documents for Release 25**

Data Sheets

Global Release 25 Data Sheets are available by ordering P0907149.

Note: Data sheets are not available in all regions.

Release 25 Customer Documentation Addendum

A Release 25 Customer Documentation Addendum will be included with every Release 25 documentation library order. Please read the documentation addendum before you begin any installation. It will contain updated information on the following topics:

- Cable correction in the Meridian 1 Equipment Identification document (553-3001-156).
- Network group number correction in the Meridian 1 System Installation Procedures (553-3001-210).
- History file response in the Meridian 1 Software Input/Output Guide,
- Xll Administration (553-3001-311).
- Card replacement procedure in the Meridian 1 Hardware Replacement (553-3001-520).
- CLID on analog trunks for Hong Kong
- Computer Telephony Integration Adapter (CTIA) for the M3900 series telephones.
- Configuring SCPW for use with the M3903 and M3904 Virtual Terminal feature.

The Call Processor PII documentation is controlled release. The following guidelines apply to this documentation:

- It will be available in paper format only during the controlled release.
- It will not be on the initial Global Release 25 Meridian 1 Reference Library Options 11C-81C CD-ROM.
- Upon general availability approval, Call Processor PII documentation will be included on the next upissue of the Meridian 1 Reference Library Options 11C-81C.

Chapter 5 - Features Overview

The following features are introduced in Release 25.10. All features are available on Release 25.10, but some features may not be available in all markets. Regional Sales representatives will be able to identify any features that are not available in a specific region.

The following notes are referenced in the two tables that follow:

Note 1 - CP PII will be introduced April 17th through a Controlled Release process. Please contact your Nortel Sales Representative for general availability of this feature.

Note 2 - CP PII and FNF will be introduced April 17th as mutually exclusive features until Q2 2000 when they will become configurable in combination on the same system. Please contact your Nortel Sales Representative for general availability of this feature.

Note 3 - Corporate Directory and Virtual Office will be on Controlled Release commencing April 17th, 2000. Contact your Nortel Sales Representative for the market availability status of these features.

Note 4- Business Network Express will be on Controlled Release with the initial introduction of Release 25. Contact your Nortel Sales Representative for the market availability status of these features.

For more detailed feature information refer to the following NTPs:

- 553-3001-011 - Feature Listing
- 553-3001-306 - X11 Features & Services

Feature Overview

Feature	New/ Changed ISMS	New S/W Peg	New H/W
Call Processor PII (CP PII) ^{1,2} (For Option 81C only)	No	Yes - 368	Yes
Fiber Network Fabric (FNF) ² (for Option 81/81C only)	No	Yes - 365	Yes
D-Channel Expansion (For Option 81 & 81C only)	No	No	No
ITG Trunks 2.0 with ISDN	Yes -ITG ISDN	Yes	Yes
M3900 Digital Telephone Enhancements ³	No	Yes - 380, 381, 382	Yes
Inventory Reporting Ph. 2	No	No - in base	No
OTM Station Fast Sync Support	No	No	No
Public to Private CLID Conversion	No	No	No
10/20 Digit ANI on 911	No	Yes - 249	No
ISM Enhancements	Yes	No	No
MDECT 2000 - Multi Site Mobility Networking	No	Yes - 370	No
Plug-ins 1-14	No	No	No
Business Networking Express ⁴	No	Yes - 367	No
Analog CLID on Analog Trunks for Hong Kong	No	No	Yes

Market Applicability of New Release 25 Features

Feature	North America	CALA
SYSTEM FEATURES		
Call Processor PII (CP PII) ^{1,2} (For Option 81C only)	All Markets	All Markets
Fiber Network Fabric (FNF) ² (For Option 81/81C only)	All Markets	All Markets
ISM Enhancements	N/A	Use ITG ISDN Trunks
Inventory Reporting Ph. 2	All Markets	All Markets
OTM Station Fast Sync Support	All Markets	All Markets
CLID on Analog Trunks for Hong Kong (DXUTA)	N/A	N/A
Plug-ins	N/A	N/A
STATION FEATURES		
M3900 Digital Telephone Enhancements ³	All Markets	All Markets
NETWORKING		
Meridian ITG Trunks 2.0 with ISDN	All Markets	All Markets
D-Channel Expansion (For Option 81 & 81C only)	All Markets	All Markets
10/20 Digit ANI on 911	All Markets	N/A
Public to Private CLID Conversion	All Markets	N/A
MDECT 2000 - Multi Site Mobility Networking	N/A	N/A
Business Networking Express (BNE) ⁴	N/A	N/A

Note - Market applicability of release 25 features in Europe and Asia Pacific is covered in the MIC for Europe and the GRB for Asia Pacific.

System Features

System Features are those features that do not require user station operation.

Call Processor PII

Description

Call Processor PII represents the next generation processor complex for Option 81C systems and results in significantly higher real-time performance capability for high-end, complex real-time intensive customer applications. The new Call Processor Complex incorporates industry standard embedded computing components consisting of the Intel® Pentium II microprocessor, a compact Peripheral Controller Interconnect (CPOS) bus architecture (back plane), and a new version of VxWorks® real-time operating system software. The new core complex continues the tradition of high reliability rating afforded Meridian 1 systems while increasing the busy hour call completion performance three-fold. Redundant call processor components are employed to ensure fail-safe operation.

The new call processor components reside in a core/network shelf similar to the shelf design used in Option 81C systems today. The new processor card is an off-the-shelf single board computer design from Motorola that utilizes the Intel Pentium II microprocessor. Other new processor interfaces are introduced such as a new system utility interface and new IDE compatible software media drives (hard drive, floppy drive and CD-ROM). The core network interface (CNI) previously used in Option 81C systems is retained, but redesigned to conform to the new cPCI back plane. Four CNI card slots per shelf are provided and allow up to eight network groups to be configured using the new Fiber Network Fabric interface cards. A new vintage of the existing shelf power supply is introduced to provide the additional electrical voltage required by the new call processor card. The network card slots within the new core/network shelf continue to support the same network cards supported on Option 81C today.

Because of the core/network shelf design approach, most system upgrades will only require card cage exchanges. For systems that preserve their network group equipment in the older style SL-1 cabinets, the use of Universal Equipment Modules (UEM) can be used to upgrade to Call Processor PII.

For additional product and feature information, please refer to the product bulletin that announces the introduction of Call Processor PII.

Hardware

System upgrades to Call Processor PII are possible under three scenarios:

- Module Level Upgrade
- Card Cage Level Upgrade
- Combination of Module and Card Cage

EPE will not be supported on systems wishing to upgrade to X11 Release 25 whose platforms reside on CP PII Call Processors. For more information, please refer to “Hardware” section in Chapter 1 of this document.

Package Requirements

This feature introduces one new package: CPP-CNI (package 368).

Prerequisite for package 368: package 299.

Applicable Systems

Call Processor PII is offered on Option 81C system only.

Market Availability

CP PII will be introduced on Controlled Release commencing on April 17th, 2000.

CP PII and FNF will be introduced on April 17th as mutually exclusive features until Q2 2000 when they will become configurable in combination on the same system. Please contact your Nortel Sales Representative for market availability of these features on the same system.

Target Region

Global

Fiber Network Fabric

Description

Fiber Network Fabric (FNF) allows the expansion of Meridian 1 Option 81 and 81C systems from five Network groups to eight Network groups, a 60% increase in port and trunk capacity. A Dual Ring fiber optic network replaces the Inter-group cards and module in current Meridian 1 systems. This Fiber Network provides complete non-blocking communication between the network groups, eliminating the incidence of busy signals for calls switched between groups. A Fiber Network of eight Network groups provides 7680 timeslots for 3840 simultaneous conversations.

For further information about FNF please refer to Fiber Network Fabric Product Bulletin.

Package Requirements

FNF requires a minimum of X11 Release 25 software, with software package 365, FIBN (Fiber Network), installed.

Applicable Systems

This feature is applicable to Option 81 and 81C machines.

Market Availability

FNF will be available with the April 17th, 2000 price book, coincident with the introduction of X11 Release 25 software.

Option 81C new systems will ship with FNF as the default configuration commencing on April 17, 2000.

CP PII and FNF will be introduced on April 17th as mutually exclusive until Q2 2000 when they will become configurable in combination on the same system. Please contact your Nortel Sales Representative for market availability of these features on the same system.

Target Region

Global

ISM Enhancements

Description

Release 25 introduces 7 new ISM parameters and changes the counting for two existing ISM parameters. The new ISM parameters are not used in all regions with Release 25. Refer to Chapter 6 of this document for ISM parameter settings for Release 25.10.

The seven new ISM counters for R25 are as follows:

- Attendant Consoles
- CLASS Telephones
- Phantom Ports
- Data Ports
- Traditional Trunks
- Internet Telephones **
- ITG ISDN Trunks

** INTERNET TELEPHONE ISM is for the ITG Line-side and i2004 Internet Telephone product which will be available at a later date.

Counting of the existing two ISMs, Analogue Telephones and Digital Telephones, are changed:

- CLASS sets are excluded from counting as Analogue Telephones.
- Data ports configured in Overlay 10, Analogue (500/2500) Telephone Administration, are excluded from counting as Analogue Telephones.
- Data ports configured in Overlay 11, Meridian Digital Telephone Administration, are excluded from counting as Digital Telephones.

Operation of the remaining ISM counters is not changed and these ISMs operate the same as they are today. The existing System TNs ISM continues to count every TN configured in the system.

ISM parameters that are not being used in Release 25 are set to the maximum values (32767 for Large systems, 2500 for small systems) which means:

- Large Systems - the new “maximum set” ISM parameters will not appear on the keycode sheet or in the LD 22 print outs.
- Small Systems - the new “maximum set” ISM parameters will appear on the keycode sheet, during the software installation and in the LD 22 & LD 143 print outs. On the Option11C and Option 11C Mini, please ensure that the values listed on the keycode sheets are followed during upgrades.

Refer to Chapter 6 of this document for these ISM parameter settings in Release 25 for each region.

The following table is a summary of how various TNs are counted against the new/changed ISMs for markets using the counters in Release 25.

A TN configured in Meridian 1	Existing ISM (*)	ISM in R25 (*)
An Attendant console	None	Attendant Consoles
A PC console	None	Attendant Consoles
A Phantom Analogue set	None	Phantom Ports
A Phantom Digital set	Wireless Telephones	Wireless Telephones
A CLASS set	Analogue Telephones	CLASS Telephone
An Analogue Data Set (FAXA)	Analogue Telephones	Data Ports
A Digital Cordless Set (DCS)	None	Wireless Telephones
A Digital Data set	Digital Telephones	Data Ports
An ATA set	Digital Telephones	Data Ports
An MCA set	Digital Telephones	Data Ports
An MCU	Digital Telephones	Data Ports
An R232 DAC	Digital Telephones	Data Ports
An R422 DAC	Digital Telephones	Data Ports

A TN configured in Meridian 1	Existing ISM (*)	ISM in R25 (*)
An analogue trunk	None	Traditional Trunks
Line-Side T1/E1	Analogue Telephones	Analogue Telephones
An ITG 1.0 trunk	None	Traditional Trunks
An ITG 2.0 trunk	None	ITG ISDN Trunks
A 1.5 Mb DTI trunk	None	Traditional Trunks
A 2.0 Mb DTI trunk	None	Traditional Trunks
An ISL trunk	None	Traditional Trunks
A VNS trunk	None	Traditional Trunks
A 1.5 Mb PRI trunk	None	Traditional Trunks
A 2.0Mb PRI trunk	None	Traditional Trunks
An IDA trunk	None	Traditional Trunks
An ISA trunk	None	Traditional Trunks
A BRI trunk	None	Traditional Trunks
An i2004 Telephone	None	Internet Telephones

Note (*) - The System TNs ISM is not included in the table for comparison. The system TN ISM continues to count every TN configured in the system.

Package Requirements:

No new Packages are introduced with this feature.

Target Region:

Europe

CALA - will use ITG Trunks with initial Release 25 introduction

CALA & North America - will use INTERNET TELEPHONES when product is available.

Inventory Reporting- Phase II

Description

The Inventory Reporting Phase II feature enhances the Rls 24 Inventory Reporting feature by adding several new cards to list of cards that can be "inventoried".

The Inventory Reporting feature (Rls 24), takes advantage of the intelligence built into the Meridian 1 PBX, to provide an automated tool for customers and support personnel to produce a hardware inventory report. This report will list the cards and telsets installed in the switch for business and support purposes. The Inventory Reporting feature will run on the Meridian 1 PBX using the evolved Graphical User Interface (GUI) for System Management or using a TTY device providing a Command Line Interface (CLI) to the switch.

The Inventory Reporting feature will allow a MAT6.5 or later GUI user to download inventory information from a file resident on the PBX hard-drive to the PC for manipulation in a PC resident database. Many End-Users have inventory tools and applications for asset management but currently, they must manually enter inventory data into their inventory tool.

Uses for this feature include but are not limited to:

- Upgrade Engineering
 - Inventory Control
 - Fault Isolation
-

The following cards are now included in the inventory report with Release 25:

Card Description	Eng. Code	Vintage	Applicable Market
CIS Trunk for Option 11C	NTCG02	BA, BB	CIS
CIS Trunk for Meridian 1	NTCG01	BA, BB	CIS
System Utility Card	NT4N67	AA	Global
System Utility Transition	NT4N68	AA	Global
LED/LCD Display Panel	NT4N71	BA	Global
cCNI Card	NT4N65	AB	Global
Call Processor PII card	(A0810496)	N/A	Global
Digital Trunk, DTI/PRI,	NT5D12	AF	North America
Digital Trunk, DTI/PRI,	NT5D97	AB	International
Digital Trunk, PRI2,	NTCK43	AC	International
2.0 MB DTI	NTAK10	DC	Global
1.5 MB DTI/PRI	NTAK09	DA	North America
24 Port DLC	NTRD24	AA	Global
24 Ports ISDN	NTZC44	AA, BA	Global
Fiber in Junctor Interface Motherboard	NTRB3301	N/A	Global
Fiber in Junctor Interface Daughterboard	NTRB3303	N/A	Global
3 Ports CNI	NTRB34	AA	Global
2.0 MB PRI	NTAK79	BC	International
2.0 MB PRI	NTBK50	AA	Global
TMDI (1.5 MB PRI/DTI)	NTRB21	AA	North America

The additional cards supported by the Inventory Reporting feature as described in the previous table are supported on Release 25 and later and on MAT 6.6 and later.

Package Requirements

None - this feature is included in the X11 base software.

Applicable Systems

All system types supported by Release 25.

Target Region

Global

OTM Station Fast Sync Support

NOTE: This is an OTM feature only, and does not function with MAT.

Description

The OTM Station Fast Sync feature expedites the synchronization process of station data between the OTM PC database and the Meridian 1 PBX by supporting data synchronization of selective stations with configuration changes. The existing functionality of synchronizing the entire station database is still available with the introduction of OTM Station Fast Sync.

The Station Fast Sync feature is comprised of 2 parts:

Station data update notification

When the configuration of a station is changed, a message will be logged in a datafile on the Meridian 1 switch. This datafile can later be retrieved by OTM to determine which station data needs to be updated on the OTM database. If there is a live-connection between the switch and the OTM Server, the notification message, in addition to being logged in a datafile, will be sent over to the OTM Server in real-time.

Station data synchronization

Based on the station data update notification from the Meridian 1 switch, the OTM Server performs a data sync on the stations identified.

Package Requirements

The OTM system requires the OTM "Enhanced" package for this feature, as well as the following X11 software packages:

Package Mnemonic	Package Number	Package Description	Package Type	Applicable Market
MAT	296	MAT	Existing	Global
DBA	351	DBA	Existing	Global

Applicable Systems

- All system types supported by Release 25.
- OTM only (not MAT)

Target Region

All regions where OTM 1.0 or later is available.

CLID on Analog Trunks for Hong Kong (DXUT-A)

Description

CLID (Calling Line Identification), both caller's number and / or name along with date and time information is a service provided by the local exchange to the end user/subscriber in which the identity of the calling party is transmitted to the called party prior to the answering of the call. In case of the calling number/name being absent, the CO may send a reason for absence of the same. The DXUT-A card pack collects this information and gives it to the Software. If the data received is not erroneous then call will be terminated with CLI information on the display. If the received data is erroneous then call is terminated without displaying anything.

Package Requirements

This feature does not introduce any new packages.

This feature uses the existing ACLI package (349)

Applicable Systems

All system types supported by Release 25.

Target Region

Hong Kong

Plug-ins

Description

The purpose of this new process is to make it easier to deliver and faster to integrate patch Product Improvements (PIs) by delivering integrated solutions to customer requests. Plug-ins are integrated into the software, and are selected according to the Plug-in process limitations and specifications.

These Plug-ins will also create a library of new PI integrated into X11 software which could be use by distributors to answer customer requests in a more effective manner.

This process will be, within Release 25 timeframe, only available in Europe and could be potentially extend to others regions at a later date.

Package Requirements

The PLUGIN (366) package is needed for activating this Product Improvement.

Applicable Systems

All system types supported by Release 25.

Target Region

Europe

Station Features

Station Features are those features that require the user to perform certain steps from their station in order for the feature to function.

M3900 Digital Telephone Enhancements

Description

These enhancements to the M3900 Digital Telephones in Meridian X11 Release 25 bring additional functionality to the M3902, M3903, M3904 phones.

The new features include:

Context Sensitive Soft Keys

The Context Sensitive Soft Keys support the most frequently used call processing features. Soft keys for these features appear during Call Processing in appropriate call states.

Set-to-Set Messaging

This feature allows an M3900 user to define a one-line text message to be displayed on a caller's phone at the time the call is established. User turns the feature ON/OFF and edits the Set-to-Set Message text using the dialpad keys.

Corporate Directory **

This capability provides the user access to a directory of names (data derived from MAT or OTM). Users can then search by last name, navigate through the directory, copy entries to their Personal Directory, and dial entries.

** Corporate Directory and Virtual Office will be on Controlled Release commencing April 17th, 2000. Contact your Nortel Sales Representative for the market availability status of these features.

Virtual Office (Hot Desking) **

This feature provides the capability for a user to login to a designated phone and have the user's own custom profile determine the configurable features of the phone in use. The Virtual Office capability is useful for telecommuters, for visitors, and for workers who are infrequently in the office.

** Corporate Directory and Virtual Office will be on Controlled Release commencing April 17th, 2000. Contact your Nortel Sales Representative for the market availability status of these features.

Flash Download

M3900 Flash Download provides the capability to download a new firmware version from the Meridian 1 to the M3900 telephone. Flash download provides a way for installed M3900 telephones to be updated to the appropriate firmware release level for supporting features on the Meridian 1.

Flash Download can be invoked for one M3900 telephone, for a group of M3900 telephones, or all telephones on the Meridian 1. It can be invoked locally or remotely for maintenance purposes.

The download capability includes flexible reporting capabilities for the flash download process. A report can be generated for a group of phones based on parameters specified in a table. These parameter include the following:

- Set type can be specified (M3902, M3903, M3904, M3905, All)
- TN Range can be specified (start TN, end TN)
- DN Range can be specified (start DN, end DN)
- Firmware version can be specified (all, specific)

The download capability also includes flexible and automated firmware downloading capabilities:

- Set type can be specified (M3902, M3903, M3904, M3905, All)
 - Day(s) of week can be specified
-

- Up to four intervals per day can be specified (start time, length)
- TN Range can be specified (start TN, end TN)
- DN Range can be specified (start DN, end DN)
- Force Download can be specified (yes,no)

The new accessories include:

Display Based Expansion Module

The Display-Based Expansion Module is a hardware module containing eight soft-labeled keys for DNs or features. The Expansion Modules "Page" key provides access to two additional pages allowing up to 24 DNs or features to be programmed.

A summary of the changes is included in the table below:

Requirement	M3901	M3902	M3903	M3904	M3905
Flash Download Flexibility Enh.	No	Yes	Yes	Yes	Yes
# of Context Sensitive Soft Keys	0	0	4	4	0
Virtual Office ** (Hot Desking)	No	No	Yes	Yes	No
Corporate Directory **	No	No	Yes	Yes	No
Set-to-Set Messaging	No	No	Yes	Yes	No
Display Based Expansion Module support	No	No	No	Yes	No

** Corporate Directory and Virtual Office will be on Controlled Release commencing April 17th, 2000. Contact your Nortel Sales Representative for the market availability status of these features.

Package Requirements

The ARIES set package (170) and the DSET package (88) are required for the M3900 sets to work on the Meridian 1 switch.

The following new packages are required with this development:

Package 380 - Set to Set Messaging

Package 381 - Corporate Directory **

Package 382 - Virtual Office**

Applicable Systems

All system types supported by Release 25.

Market Availability of Features

General availability of Context Sensitive Soft Keys, Set-to-Set Messaging, Display Based Expansion Module, and M3900 Flash Download will be on April 17th, 2000.

** Corporate Directory and Virtual Office will be on Controlled Release commencing April 17th, 2000. Contact your Nortel Sales Representative for the market availability status of these features.

The M3900 Digital Telephone Enhancements will be supported on the M3905 Meridian Digital set in a future X11 Release

Target Region

Global

Networking Features

Networking Features are those features that operate in a networking environment.

Meridian ITG Trunks 2.0 with ISDN

Description

The ITG compresses voice and demodulates Group 3 Fax. The ITG then routes the packetized data over a private IP network. Connections are thus made between Meridian 1 nodes, bypassing circuit-switched trunking facilities.

The ITG is an intelligent Peripheral Equipment (IPE) trunk card referred to as the IP Telephony Gateway (ITG) card. An ISDN Signaling Link D-channel (ISL DCH) provides DCH connectivity to the Meridian 1 and provides signaling control for the 24 ports on the ITG card. The DCH connection expands the signaling path between the Meridian 1 system and the gateway. ITG allows Meridian 1 systems to be networked together using ISDN networking features, while transmitting signaling and voice media over a standard IP signaling stack.

The ITG delivers an ISDN signaling interface between the Meridian 1 and the Voice and Fax over IP (VoIP) interface. The high signaling bandwidth of this ISDN interface expands the feature functionality for VoIP trunks. It provides, for example, Calling Line Identification (CLID) and Calling Party Name Display (CPND).

To implement an ITG, the customer must have a corporate IP network, and routers must be available for WAN connectivity between networked Meridian 1 systems.

Configuration of the ITG requires the presence of 10BaseT Ethernet interfaces and support of the IP version 4 layer and addressing in a WAN. There is no restriction on the physical medium of the WAN. 100BaseT Ethernet network connectivity is required for codecs with less compression. Voice traffic from the ITG cards is routed over a 10/100BaseT auto-sensing Ethernet interface. Inter-card signaling and communication with the Meridian Administration Tools (MAT) PC is over a 10BaseT Ethernet connection.

List of ITG ISDN Components

Component	Product codes
System Packages	
ITG ISDN Signaling Trunk Large Systems Package including D-Channel (NT0961AA 24-Port ITG ISL Trunk with RTU and pre-installed software, I/O cables, DCH PC card, 50-pin I/O Panel Filter connector with ITG specific filtering for 100BaseTX, and NTP)	NTZC44AA A0786079
ITG ISDN Signaling Trunk Small Systems (Option 11C) Package including D-Channel (ITG Trunk 2.0 card with RTU license and pre-installed software that supports 24 ports, required cables, DCH PC card, and NTP)	NTZC44BA A0786080
ITG ISDN Signaling Trunk Small and Large Systems Package without DCH PC Card or NTP	NTZC45AA A0786081
Upgrade Packages	
Upgrade Kit for Large Systems from ITG Trunk 1.0 to 2.0 (includes required cables, DCH PC card, and NTP)	NTZC47AA A0786085
Upgrade Kit for Small Systems from ITG Trunk 1.0 to 2.0 (includes required cables, DCH PC card, and NTP)	NTZC47BA A0786086
Spare cards	
Meridian ITG Trunk 2.0 card (24 ports) (NT0961AA 24-Port ITG ISL Trunk with RTU and pre-installed software)	NT0961AA A0786146
Cables	
E-LAN, T-LAN, RS232 and DCH Ports cable for the NT0961AA 24-Port ITG ISL Trunk DCHIP card.	NTCW84KA A0784208
E-LAN, T-LAN, and RS232 Ports cable for the NT0961AA 24-Port ITG ISL Trunk card	NTMF94EA A0783470
E-LAN, T-LAN, RS232 and DCH Ports cable for the NTCW80CA 8-Port ITG ISL Trunk DCHIP card	NTCW84LA A0784437

Component	Product codes
E-LAN, T-LAN, RS232 and DCH Ports cable for the NTCW80AA 8-Port ITG ISL Trunk DCHIP card	NTCW84MA A0789752
DCH PC Card Pigtail cable	NTCW84EA A0744403
MSDL DCH cable (included in Large System package): 6 ft. 18 ft. 35 ft. 50 ft.	NTND26AA NTND26AB NTND26AC NTND26AD
50 ft. MSDL DCH Extender cable	NTMF04AB A0774842
10 ft. Inter cabinet cable NTCW84KA to SDI/DCH cable	NTWE04AC A0794156
1 ft. Intra cabinet cable NTCW84KA to SDI/DCH cable	NTWE04AD A0794157
Shielded four-port SDI/DCH cable for the NTAK02BB SDI/DCH card (included in Small System package)	NTAK19FB A0403450
PC Maintenance cable (for faceplate RS232 maintenance port to local terminal access)	NTAG81CA A0655007

Component	Product codes
Maintenance Extender cable	NTAG81BA
Large Systems filter connector	
50 pin I/O Panel Filter Connector Block with ITG specific filtering for 100BaseTX (included in Large Systems package)	NTCW84JA A0783483
Backplane to I/O Panel ribbon cable assembly compatible with NTCW84JA I/O Panel Filter Connector Block with ITG-specific filtering for 100BaseTX T-LAN connection (replaces NT8D81BA Backplane to I/O Panel ribbon cable assembly equipped with non-removable Molded Filter Connectors)	NT8D81AA A0359946
Documentation	
Meridian Internet Telephony Gateway (ITG) Trunk 2.0/ISDN Signaling Link NTP	P0912540
PC Cards	
C7LIU DCH PC Card with Layer 2 DCH Software	NTWE07AA A0794155
ITG Trunk 2.0 24-Port Software Upgrade on 8Mb ATA Flash Rom PC Card	NT0963AA A0786148
ITG Trunk 2.0 8-Port Software Upgrade on 8Mb ATA Flash ROM PC Card	NT0962AA A0786147

D-Channel Expansion

Description

The D-Channel Expansion feature increases the total number of possible D-channels in a multi-group Meridian 1 system. The D-Channel Expansion feature increases the number of physical I/O addresses permitted for D-channel application to 16 per network group. For each physical I/O address, up to four ports are available for D-channel use. With the D-Channel Expansion feature, the X11 software supports up to 255 D-channels.

Feature Interactions

Incremental Software Management

The maximum number of D-Channels in a Meridian 1 system is one of the ISM limits in the system. The keycode file defines the ISM limits in an IODU/C based Meridian 1 system. The DCH limit is set in the keycode generation process. If the DCH limit is 64, the Keycode Generation group can change the DCH limit to a maximum of 255 (0-254).

Fiber Network Fabric

The D-Channel expansion feature increases the number of physical I/O addresses for DCH to 16 per network group.

The limit of physical I/O addresses in a Meridian 1 multiple group system depends on the number of groups in the system. The Fiber Network Fabric feature increases the maximum number of network groups allowed in a Meridian 1 system to eight.

Note: With Fiber Network there would appear to be a potential maximum of 512 devices (16 physical I/O addresses x 8 groups x 4 ports) however, the actual D-Channel limit of 255 (0-254) is due to Meridian 1 software considerations.

Engineering Guidelines

The D-Channel Expansion feature retains the existing physical I/O address range of 0-15. In Overlay 17 the DNUM (Device Number) prompt represents the physical I/O address of a given card. The D-Channel Expansion feature allows these DNUM addresses to be duplicated providing the cards reside in separate network groups. As a general rule the duplicate device numbers must be DDCH or MSDL cards (with DCH applications only). The actual limitation is that when duplicate device numbers are configured, no more than one of the duplicate devices can be a non-MSDL device (or MSDL with any non-DCH applications). Regardless of the device type, no duplicate device numbers may be provisioned within the same network group.

Device/ Application	MSDL (DCH only) DNUM x GROUP z	MSDL (non-DCH) DNUM x GROUP z	Non-MSDL DNUM x GROUP z
MSDL (DCH only)DNUM xGROUP y	valid	valid	valid Note: see Adjacent devices
MSDL (non-DCH)DNU M xGROUP y	valid	not valid	not valid
Non-MSDL DNU M xGROUP y	valid Note: see Adjacent devices	not valid	not valid

Where:

x = I/O device number

y = group number

z = alternate group number

Adjacent Devices: Non-MSDL cards usually appropriate one or more pairs of physical device numbers based on hardware switch settings. The second address of the pair is known as the adjacent device. When one address of the pair is configured in software, the other is then reserved for the same type of device. This is consistent with current operation but may cause exceptions to the table above.

Example: MSDL 4 in group 0 is DCH only, MSDL 5 in group 0 has an SDI (non-DCH) on port 0. Configuring TTY 4, using an SDI2 card, in group 1 is not allowed even though MSDL 4 is DCH only. This is due to the fact that TTY 4 has an adjacent device of TTY 5, and TTY 5 would conflict with MSDL 5 (non-DCH) in group 0.

Feature Configuration

D-Channels are configured the same as with current operation. The difference being that Overlay 17 will now allow duplicate device numbers in separate network groups provided the engineering guidelines are followed.

Applicable Systems

D-Channel Expansion is supported on Options 81 and 81C machines; these systems can support multiple groups. D-Channel expansion is not supported on Option 11C, Option 11C Mini, Option 51C or Option 61C at this time.

Package Requirements

The D-Channel Expansion feature requires the following packages:

- Multi -purpose Serial Data Link (MSDL) package 222
- Integrated Services Digital Network (ISDN) package 145
- One or more of:
 - ISDN Primary Rate Access (CO) (PRA) package 146
 - ISDN Signaling Link (ISL) package 147
 - 2.0 Mb/s Primary Rate Interface (PRI2) package 154

Target Region

Global

10 / 20 Digit ANI on 911

Description

This feature is being developed to address Blocker Requirement GR 2953 and FCC ruling: Communications Commission Docket No. 94-102, RM-8143, which will require a PBX acting as a PSAP (Public Safety Answering Point) to accept a 10 or 20 digit ANI when terminating 9-1-1 calls. This FCC ruling addresses two separate industry issues hence the two separate features. The 10 digit ANI feature addresses the increasing number of Naps in North America. The 20 digit ANI feature addresses the ability to locate a 9-1-1 caller who is using wireless service.

These two issues are resolved with two new ANI formats. Both new formats use two II (Information Indicator) digits as opposed to the single NPD (Numbering Plan Digit) digit currently used. The new formats are II+10 digit ANI for whirling service and II+10+10 digit ANI for wireless service. These new formats will be referred as the 10 digit ANI format and the 20 digit ANI format respectively.

Due to the increasing demand for additional telephone numbers, the reserve of unassigned numbers within an NPA is quickly being exhausted. This results in many new Naps being introduced, sometimes by splitting or overlaying an already existing NPA. This in turn requires that a single PSAP must now be able to handle multiple Naps within its jurisdiction. The old signaling interface could only support a maximum of four Naps. The old format of NPD+7-digit ANI would use the single digit NPD values of 0-3 to translate into an NPA via a look-up table. The new 10 digit ANI format solves this issue by including the NPA in the 10 digit ANI field, so any number of valid Naps will now be accepted within a single PSAP.

The second issue of accurately determining the physical location of a wireless caller dialing 9-1-1, is addressed by the 20 digit ANI format. The first 10 ANI digits would provide the CSN (Calling Station Number). This number could be used to call back the originator in cases where the 9-1-1 call was disconnected. The second 10 ANI digits, or pseudo ANI, would provide the cell site/sector information to best define the wireless caller's location so assistance could be dispatched to the correct area. This function is not supported in any way by the old format.

Engineering Guidelines

The following packaging requirements exist for this feature:

Package Mnemonic	Package Number	Package Description	Package Type (New or Existing or Dependency)	Applicable Market
ENH_M911	249	Enhanced M911	New	Global
M911	224	Meridian 911	Existing	Global
DIGDSP	19	Digit Display	Existing	Global
ACD_BAS	40	Basic ACD-Package A	Existing	Global
ACDB	41	ACD Package B	Existing	Global
ACD	45	Extended ACD Package	Existing	Global
EAR	214	Enhanced ACD Routing	Existing	Global
CWNT	225	Call Waiting Notification	Existing	Global

M911 format is configured on a per route basis. Overlay 16 contains one new prompt, M911_NPID_FORM, for configuring what format is expected on the M911 trunk route. M911_NPID_FORM is only prompted if the Meridian 911 and Enhanced M911 packages are equipped and an M911 trunk route is being defined.

Package Requirements

A new package 249 has been added to enable this feature.

Applicable Systems

All system types supported by Release 25.

Target Region

North America

Private to Public CLID Conversion

Description

The Private to Public CLID Conversion feature addresses situations where an incorrect CLID displays when a call hops off the private network to the public network (the PSTN) at a tandem node.

This feature is applicable to Electronic Switched Network (ESN) networks using private network numbering plans that can be either one of the following:

- Uniform Dialing Plan (UDP)
- Coordinated Dialing Plan (CDP)

On systems without this feature, if a call is sent to a PSTN route at a tandem node, the private CLID of the originating telephone is sent to the Central Office (CO). There are Cost that modify the CLID (adding an NPA and NXX); therefore, the terminating telephone displays an incorrect CLID.

This feature will be applicable to interface types such as DMS 100, DMS 250, #4 & #5 ESS, S100 and NI-2 TR-1268 interfaces.

This feature introduces a prompt (CPUB) in the Route Data Block (LD 16). This prompt controls what option applies when the tandem node builds the public format CLID.

The choices for the prompt CPUB are: ON, OFF and LDN

ON

Means the feature is enabled. The software checks the CLID of the Calling Party in the setup message to extract the LOC or DSC of the originating caller.

The system then references the LOC or DSC at the tandem switch to get the NPA and NXX of the caller to build the CLID for the outgoing call to the public network.

OFF

Means the feature is disabled. The CLID is built as it was prior to the introduction of this feature.

LDN

The tandem node sends its LDN0 (from LD 15) to the CO as the CLID. The CLID is constructed by coupling the HNPA and HNXX in CLID entry 0 in the Customer Data Block (LD 15) with the LDN0 from LD 15 at the tandem node.

Feature Interactions**Automatic Call Distribution (ACD)**

When a private call is presented to an ACD DN and the call flows to the PSTN due to the ACD Night Call Forward or the Underflow or the Overflow feature, then the Private to Public CLID Conversion feature can operate.

Alternate Routing

The Private to Public CLID Conversion feature applies for Network Alternate Routing (NARS), QSIG Alternate Routing, and MCDN Alternate Routing.

Billing Display Feature (BDSP)

At the tandem node, the BDSP and Private to Public CLID Conversion features are mutually exclusive. However, if they exist together at one node, BDSP takes precedence over the Private to Public CLID Conversion feature.

- Call Forward All Types (External Calls)/Hunting
- Call Forward All Types includes the following call forward scenarios:
- Call Forward All Calls
- Call Forward Busy
- Call Forward by Busy Type
- Call Forward External Deny

- Call Forward No Answer / Flexible Call Forward No Answer
- Call Forward No Answer, Second Level

Call Redirection by Time of Day

When a call forwards to an external telephone, if the call is sent out on a PSTN route, then the Private to Public Conversion feature configures the originating CLID in a public format, if the option is configured at the node that is redirecting the call. The same applies to Hunting if the Hunt DN is an external number.

Call Transfer

The Private to Public Conversion feature has no interaction with Call Transfer. The prior functionality continues.

Calling Party Privacy (CPP) and Calling Party Privacy Override (CPPO)

A call marked as a CPP or CPPO call, can hopeful the private network to the public network. Even though the Private to Public Conversion feature modifies the private CLID to a public format CLID, the presentation indicators indicating whether this is CPP/CPPO call are not modified. After hopeful occurs, the call continues to be identified as a CPP or CPPO call.

CDR

This feature has no interaction with CDR. Even after the CLID is converted, the CDR remains the same as without conversion.

Meridian Mail

In a case where a call terminates on Meridian Mail with a converted CLID, the private greeting is not given. Either an unknown origin or public greeting is given.

Call Sender feature

This feature has no interaction with the Call Sender feature of Meridian Mail.

Remote Virtual Queuing

Remote Virtual Queuing continues to work normally. During a call re-initiation (when a public network trunk becomes available), if a hop off to the public network takes place, this feature converts the originating CLID to a public format.

Networking feature interactions**CLID Enhancements**

The CLID Enhancement feature provides flexibility in the way the CLID at the origination node is built. The Private to Public Conversion feature works at the tandem node, and therefore does not have any interaction with the CLID Enhancement feature. If the configuration at the tandem node is to send the LDN of the tandem node as the CLID, CLAD entry "0" is used to build the tandem node LDN CLID.

Network ACD

When Network ACD routes a call over a PSTN route, then the Private to Public CLID Conversion feature sets the originating CLID to a public format, if this option is configured at the node that diverted the call.

Network Ring Again

The Network Ring Again feature continues to work normally. During a call re-initiation, if a hop off to the public network takes place, this feature converts the origination CLID to a public format.

Internet Telephony Gateway (ITG)

ITG 2.0 implements ITG with ISDN as ITG ISL. When an ITG ISL trunk call hops off to the public network, and if this feature is configured, the originating CLID is modified to a public network format.

Engineering Guidelines

At the tandem switch the NPA and NXX must be configured for all of the LOC or DSC codes which might originate a call within the private network.

Package Requirements

The following software packages are required:

- Basic Automatic Route Selection (BARS) package 57 or Network Alternate Route Selection (NARS) package 58 and/or Coordinated Dialing Plan (CDP) package 59
- Integrated Services Digital Network (ISDN) package 145
- Primary Rate Access (PRA) package 146 or 2.0 Mbps Primary Rate Interface (PRI2) package 154

Applicable Systems

All system types supported by Release 25.

Target Region

North America

MDECT 2000 - Multi Site Mobility Networking

Description

The initial Meridian DECT program was introduced in June of 1998. This project provides an enhancement to this existing product.

This feature introduces Multi-Site Mobility Networking (MSMN) for an MDECT cordless system. MSMN provides the user with the ability to roam between Meridian sites, connected via an MCDN network, and use their DECT handset to make and receive calls as if the user is located in the home node within that network. Recognition of their handset at the visited location and the subsequent routing of calls is automatic and does not require user interaction.

A distinct component of this feature is the introduction of concentration for MDECT handsets. MSMN is supported only on concentrated handsets within a DECT system.

With the introduction of the 32 port MDECT laundered in R24, the number of DECT portables which could be configured on a single MDECT system was limited to 1024 (32 units x 32 landlords) on Option 51C - 81C or 640 (32 units x 20 landlords) on Opt.11C. These figures correspond to a limit of 2 fully populated IPE shelves on a large system or 2 fully populated cabinets on a small system.

To allow the ability to configure more portables than is limited by the MDECT system hardware constraints, concentration is introduced.

A concentrated MDECT system is a blocking system where the number of portables which can be configured is greater than the maximum number of simultaneous calls which can be supported by the available hardware. In order to configure a greater number of portables than physical resources exist, virtual Tons configured on phantom loops are used to represent the portables.

Package Requirements:

A new package has been created for the Mobility Networking feature. The package acronym is MSMN and the package number is 370.

The following table describes the total required X11 packaging for this feature to be operable.

Package Mnemonic	Package Number	Package Description	Package Type	Applicable Market
MSMN	370	Mobility Networking	NEW - dependency on 350	Europe, Asia Pacific
MC32	350	Introduce octal density laundered for wireless sets	Dependant on 240	GLOBAL
MCMO	240	Wireless specific (MCMO and MDECT) overlay and call processing functionality	EXISTING	GLOBAL
FFC	139	Flexible Feature Code	EXISTING	GLOBAL

Business Networking Express (BNE)

It is a new NORTEL VPN solution for connecting several Meridian 1 through a Resodding interface. “Business Networking Express” solution consists of an X11 software package that mixes Resodding public services as well as some Meridian1 proprietary features. The objective is to deliver a homogenous set of services that should address 90% of the basic requests for customers who want to build a small private network at a very efficient cost. BNE includes a number of frequently used Resodding supplementary services to deliver the following functionality's between Meridian 1 sites:

- The Resodding Call Completion to Busy subscriber supplementary service, introduced in release 22.
- The Name and Private number (calling and connected numbers) display using User to User Service 1, introduced in release 25.
- The Resodding Explicit Call Transfer supplementary services introduced in release 25.
- The Resodding Call Diversion supplementary services.

Business Network Express - Name and Private CLID

Description

The Business Network Express Name and Private CLID feature is useful when a user dials a private number in order to reach another Meridian 1 site through the public network. The existing ESN feature translates the dialed number to a public number so that the called user can be reached through the PSTN. The BNE feature inserts the calling Name and the Private CLI in the User-to-User IE carrying by the SETUP message. On destination switch, the private CLI is displayed along the calling name on the alerted set. The alerted name is delivered to the calling user in a User-to-User IE carried in the ALERT message and displayed on the calling set. When the call is answered, the connected name and the private Connected Number is provided to the calling user in a User-to-User carried in a CONNECT message. Note that to be consistent with MCDN and QSIG, an H is displayed in front the private number.

Includes gateways for MCDN, QSIG and DPNSS. This will ensure the Name display inside a network with several protocols (EISDN, MCDN, QSIG, and DPNSS).

Business Network Express - EISDN Call Transfer

Description

The feature allows transfer notifications for supervised & unsupervised transfer, and depending on configuration, network optimization is preferred. The feature gives the possibility to the Private Network:

- To notify the Public network that a transfer has been performed within the Private Network.
- To optimize the call, by asking the public network to perform the transfer. This is also called transfer invocation with the public network.

The EISDN Call Transfer supports supplementary s according to the standard ETS 300-367/368/369. This includes the Hero-ISDN-MCDN, Resodding-QSIG, and Resodding-DPNSS gateways.

Package Requirements

One new package (367) is required.

Applicable Systems

All system types supported by Release 25.

Target Region

Europe - Only applicable in countries where the EISDN supplementary services described above are supported.

Market Availability

Business Network Express will be on Controlled Release with the initial introduction of Release 25. Contact your Nortel Sales Representative for the market availability status of these features.

Chapter 6 - Software ISMs & Packaging

ISM Parameters

New ISM Parameters

With the introduction of X11 Release 25.10, there are seven new ISM parameters. Many of the new ISM Parameters have been introduced for future use and are not used in Release 25. ISM parameters that are not being used in Release 25 are set to the maximum values (32767 for Large systems, 2500 for small systems) which means:

- Large Systems - the new “maximum set” ISM parameters will not appear on the keycode sheet or in the LD 22 print outs.
- Small Systems - the new “maximum set” ISM parameters will appear on the keycode sheet, during the software installation and in the LD 22 & LD 143 print outs. On the Option11C and Option 11C Mini, please ensure that the values listed on the keycode sheets are followed during upgrades.

Changes to Existing ISM Parameters

D-CHANNELS

The D-Channel Expansion feature supports up to 255 (0-254) D-Channels per Option 81/81C system.

ANALOGUE TELEPHONES and DIGITAL TELEPHONES

Counting of the existing two ISM counters, ANALOGUE TELEPHONES and DIGITAL TELEPHONES are changed with Release 25. CLASS sets and Data Ports configured in Overlay 10 are excluded from counting as ANALOGUE TELEPHONES. Data Ports configured in Overlay 11 are excluded from counting as DIGITAL TELEPHONES.

Release 25.10 default ISM Parameters values for LARGE SYSTEMS

ISM Parameter	CALA	North America
ITG ISDN TRUNKS	0 (sold increments of 8)	32767 (NOT USED)
INTERNET TELEPHONES **	0 (will be sold in increments of 8)	0 (will be sold in increments of 1)
ATTENDANT CONSOLES	32767 (NOT USED)	32767 (NOT USED)
CLASS TELEPHONES	32767 (NOT USED)	32767 (NOT USED)
PHANTOM PORTS	32767 (NOT USED)	32767 (NOT USED)
DATA PORTS	32767 (NOT USED)	32767 (NOT USED)
TRADITIONAL TRUNKS	32767 (NOT USED)	32767 (NOT USED)
ANALOGUE TELEPHONES	32767 (NOT USED)	32767 (NOT USED)
DIGITAL TELEPHONES	32767 (NOT USED)	32767 (NOT USED)

Release 25.10 default ISM Parameter values for SMALL SYSTEMS

ISM Parameter	CALA	North America
ITG ISDN TRUNKS	0 (sold increments of 8)	2500 (NOT USED)
INTERNET TELEPHONES **	0 (will be sold in increments of 8)	0 (will be sold in increments of 1)
ATTENDANT CONSOLES	2500 (NOT USED)	2500 (NOT USED)
CLASS TELEPHONES	2500 (NOT USED)	2500 (NOT USED)
PHANTOM PORTS	2500 (NOT USED)	2500 (NOT USED)
DATA PORTS	2500 (NOT USED)	2500 (NOT USED)
TRADITIONAL TRUNKS	2500 (NOT USED)	2500 (NOT USED)
ANALOGUE TELEPHONES	2500 (NOT USED)	2500 (NOT USED)
DIGITAL TELEPHONES	2500 (NOT USED)	2500 (NOT USED)

** INTERNET TELEPHONE ISM is for the Meridian ITG Line-side and i2004 Internet Telephone which will be available at a later date.

Software Options and Package Dependencies

Packages which are not supported on any machine type are not included in this table.

Prior to ordering packages indicated as pre-requisites, please contact your regional sales representatives. Some of the package dependencies may not be required in some regions, also some of the packages are not supported in some regions.

Packages that are Mutually Exclusive can not have data programmed against them on the same system at the same time.

In the Package Dependencies column of this table, a “,” incidates AND, and “/” indicates OR.

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
0	BASIC (R1)	Basic call Processing	OPTF-1	see also pkg# 5, 24, 83, 108 Without pkg#5 CDR cannot output statistics or reports
1	OPTF (R1)	Extended PBX Features	BASIC-0	
2	CUST (R1)	Multiple Customer Operation		
4	CDR (R1)	Call Detail Recording	CTY-5	
5	CTY (R1)	CDR on Teletype Machine (TTY)	CDR-4	
7	RAN (R1)	Recorded Announcement	INTR - 11	
8	TAD (R1)	Time and Date		
9	DNDI (R1)	Do Not Disturb Indiv	DNDG-16	
10	EES (R1)	End to End Sig.		
11	INTR (R1)	Intercept Treatment		
12	ANI (R1)	Auto. Number Ident.	ANIR-13	
13	ANIR (R1)	ANI Route Selection	ANI - 12	
14	BRTE (R1)	Basic Routing	NCOS-32	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
15	RPE (R1)	Remote Peripheral Equip.		Not supported on 11/11E/11C Mutually exclusive with RPE2-165
16	DNDG (R1)	Do Not Disturb Group	DNDI -9	
17	MSB (R1)	Make set Busy		
18	SS25 (R1)	2500 set features	SS5-73	
19	DDSP (R1)	Digit Display		
20	ODAS (R1)	Office Data Admin. System		
21	DI (R1)	Dial Intercom		
22	DISA (R1)	Direct Inward System Access		
23	CHG (R1)	Charge account for CDR	CDR -4, CAB - 24, FCA-52	
24	CAB (R1)	Charge Account / Authorization Code	CHG-23, FCA-52	
25	BAUT (R1)	Basic Auth. Code	CHG-23, CAB-24, FCA-52	
26	CASM (R1)	Centralized Attn. Service (Main)		Mutually exclusive with pkg 159 (NAS) Supported on Option 11C and with AOP-56 with Release 23.55 and later
27	CASR (R1)	Centralized Attn. Service (Remote)		Mutually exclusive with pkg 159 (NAS) Supported on Option 11C and with AOP-56 with Release 23.55 and later

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
28	BQUE (R1)	Basic Queuing		One of Pkg. 57-62 must be equipped
29	NTRF (R1)	Network Traffic Measurements	BARS-57, NARS-58, CDP-59, PQUE-60, FCBQ-61, OHQ-62	
32	NCOS (R1)	Network Class Of Service		
33	CPRK (R2)	Call Park		
34	SSC (R2)	System Speed Call	NCOS-32	
35	IMS (R2)	Integrated Message System	BACD-40, ACDA-45, MWC-46, APL-109	
36	ROA (R2)	Recorded Overflow Announcement	RAN-7	
37	NSIG (R2)	Network Signalling	NCOS-32	
38	MCBQ (R2)	Network Queuing - Main	BRTE-14, BQUE-28, NCOS-32, NSIG-37, BARS-57/ NARS-58/ CDP-59, FCBQ-61	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
39	NSC (R2)	Network Speed Call	BRTE-14, BQUE-28, NCOS- 32, SSC-34, BARS-57/ NARS-58/ CDP-59, FCBQ-61	see also ACDA-45, ACDB-41, ACDC-42, LMAN-43, ACDD-50, LNK-51, CDRQ-83, TOF-111, DNIS-98
40	BACD (R1)	Basic ACD		
41	ACDB (R1)	ACD Package B	BACD-40, ACDA-45	
42	ACDC (R1)	ACD Package C1	BACD-40, ACDB-41, ACDA-45	
43	LMAN (R1)	ACD Load Mgmt. C2	BACD-40, ACDB-41, ACDC-42, ACDA-45	
44	MUS (R1)	Music	RAN-7	
45	ACDA (R1)	ACD Package A	BACD-40	
46	MWC (R1)	Message Center	BACD-40	
47	AAB (R1)	Auto. Answer Back		
48	GRP (R1)	Group Call		
49	NCFR (R2)	New Flexible Code Restriction	NCOS-32	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
50	ACDD (R2)	ACD package D	BACD-40, ACDB-41, ACDC-42, ACDA-45, LNK-51	Mutually exclusive with package 159.
51	LNK (R2)	ACD Package D, Auxiliary Link Processor	ACDD-50	
52	FCA (R1)	Forced Charge Account	CHG-23, CAB-24	
53	SR (R1)	Set Relocation		
54	AA (R1)	Attn. Administration		
55	HIST (R1)	History File		
56	AOP (R1)	Attendant Overflow Position		
57	BARS (R1)	Basic Alternate Route Selection	BRTE-14, NCOS-32	
58	NARS (R2)	Network Alternate Route Selection	BRTE-14, NCOS-32	
59	CDP (R1)	Coordinated Dialing Plan	BRTE-14, BQUE-28, NCOS-32, BARS-57/ NARS-58, FCBQ-61	
60	PQUE (R1)	Priority Queuing	BRTE-14, BQUE-28, NCOS-32, NARS-58, FCBQ-61	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
61	FCBQ (R1)	Flexible Call Back Queuing	BRTE-14, BQUE-28, NCOS-32, BARS-57/ NARS-58/ CDP-59	Package 29 is optional on main and/or remote
62	OHQ (R1)	Off-Hook Queuing	BRTE-14, BQUE-28, NCOS-32, FCBQ-61 Optional: NTRF-29	
63	NAUT (R1)	Network Authorization Code	BRTE-14, CHG-23, CAB-24, BAUT-25, BQUE-28, NCOS-32, FCA-52, BARS-57/ NARS-58/ CDP-59, FCBQ-61	
64	SNR (R3)	Stored Number Redial		
65	TDET (R7)	Tone Detector		Not supported on 11/11E/11C
67	NXFR (R3)	Network Call Transfer	NCOS-32, NSIG-37	
70	HOT (R4/R10)	Hot Line Services / Enhanced Hot Line	NCOS-32, SSC-34. Optional Pkgs: ISDN-145, PRA-146/ ISL-147, NTWK-148	Add optional packages for Network Intercom / Network Hot Line

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
71	DHLD (R4)	Deluxe Hold	SS25-18	
72	LSEL (R4)	Auto. Line Selection		
73	SS5 (R4)	500 Set Features		
74	DRNG (R4/R9)	Distinctive and New Distinctive Ringing		
75	PBXI (R5)	PBX Interface for DTI		
76	DLDN (R5)	Dept. Listed DN		
77	CSL (R8)	Command Status Link		
79	OOD (R5)	Optional Outpulsing Delay		
80	SCI (R7)	Station Category Indication		
81	CCOS (R7)	Controlled Class of Service		
82	RESDB	Resident Debug	CDR-4, BACD-40	Not supported on Option 11C
83	CDRQ (R3)	ACD CDR Queue Record		
84	ATM (R7)	Automatic Trunk Maintenance		Not supported on Option 11/11E/11C
86	TENS (R7)	Mult. Tenant Service	TDET - 65	
87	FTDS (R7)	Fast Tone and Digit Switch		
88	DSET (R7)	Digital Telephones		
89	TSET (R7)	M3000 Touchphone		
90	LNR (R8)	Last Number Redial	DSET-88	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
91	DLT2 (R9)	M2317 Digital Display Telephone	DSET-88	ODAS for DES, BGD for Hotel/Motel applications
92	PXLT (R8/R14)	Pretranslation / Enhanced Pretranslation		
93	SUPV (R8)	Sup. Attn. Console		
95	CPND (R10)	Call Party Name Display	DDSP-19, ODAS-20, BGD-99, DSET-88/ TSET-89/ DLT2-91/ DCON-140/ ARIE-170	
97	JCO	Japan CO Trunk		APL for DP link, IDC for routing by DNIS
98	DNIS (R10)	Dialed Number Identification Service	DDSP-19, BACD-40, ACDA-45, APL-109, IDC-113	
99	BGD (R10)	Background Terminal Facility	RMS-100, MR-101, AWU-102, PMSI-103	packages DNDI and MWC are required for lamp status
100	RMS (R10)	Room Status	DNDI-9, MWC-46, CCOS-81, BGD-99	
101	MR (R10)	Message Registration	BGD-99, SUPP-131	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
102	AWU (R10)	Automatic Wake-up	RAN-7, CCOS-81, BGD-99	
103	PMSI (R10)	Property Management System Interface	CCOS-81, BGD-99, RMS-100/ MR-101/ AWU-102	
104	OPAO	Outpulsing of * and #		
105	LLC (R14)	Line Load Control		
106	SLP	Station Loop Preemption		
107	MCT (R10/R20)	Malicious Call Trace	CDR-4, ISDN-145, PRA-146 or ISL-147, NAS-159, ISDNS-161	
108	ICDR (R10)	Internal CDR	CDR-4	
109	APL (R10)	Aux. Processor Link	BACD-40, ACDA-45	
110	TVS (R9.32)	Trunk Verification from a Station		
111	TOF (R10)	ACD Timed Overflow	BACD-40, ACDB-41, ACDA-45	
113	IDC (R12)	Incoming DID Digit Conversion	NCOS-32, NFCR-49	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
114	AUXS (R12)	ACD-D Aux. Security	BACD-40, ACDB-41, ACDC-42, ACDA-45, ACDD-50, LNK-51	IEC for Inter-Exchange Carrier
115	DCP (R12)	Directed Call Pickup		
116	PAGT (R12)	ACD Priority Agent	BACD-40, ACDA-45	
117	CBC (R16)	Call By Call Service Selection	ISDN-145, PRI2-154/ ISL-147, PRA-146, IEC-149	
118	CCDR (R13)	Calling Line ID in CDR	CDR-4, ISDN-145, PRI2-154/ ISL-147	
119	EMUS (R12)	Enhanced Music	RAN-7, MUS-44	
120	PLDN	Group Hunt/DN access to SCL	NCOS-32, SSC-34, CCOS-81, SUPP-131, FFC-139	
121	SCMP (R20)	Station Camp on	SUPP-131	
122	COMDT	Common DAS/DPNSS DTRK Package	DTI2-129	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
123	DPNSS	DPNSS	BRTE-14, BQUE-28, NCOS-32, BARS-57/ NARS-58/ CDP-59, FCBQ-61, COMDT-122, ISDN-145, NTWK-148, PRI2-154/ ISL-147	if package 107 is used, then CDR-4 is required
124	DASS2	DASS2	BRTE-14, BQUE-28, NCOS-32, BARS-57/ NARS-58/ CDP-59, FCBQ-61, COMDT-122, DPNSS-123, ISDN-145, NTWK-148, PRI2-154/ ISL-147	
125	FTC (R16)	Flexible Tone and Cadences	DRNG-74	
126	OPCB	Operator Call Back	SUPP-131, MCT-107/ BKI-127/ MFC-128	
127	BKI (R20)	Attendant Break-in / Trunk Offer		

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
128	MFC	Multifrequency Compelled Sig.		
129	DTI2	2.0 Mb DTI2		
131	SUPP	International Supp. Features		Not supported in North America and Japan
132	TBAR (R20)	Trunk Baring		
133	ENS (R20)	Enhanced Night Service		
134	AFNA	Auto. Forward No Answer		Mutually Exclusive with AAA-174
135	MFE	MFE Sig. (France)		
136	JDMI	2.0 Mb Digital MUX interface (Japan)		Not supported on Option 11/11E/11C
137	LSCM	Local Steering Code Modification	NARS-58/ CDP-59, FCBQ-61	
138	DTD	Dial Tone Detector		
139	FFC (R15/R21)	Flexible Feature Codes	CCOS-81, SS5-73, NCOS-32 CCOS-81 and ISDN-145, SS25-18, NFCR-49	CCOS for Electronic Lock and Remote Call Forward, SS5 for FFCs on 500 telephones, NCOS, CCOS, and ISDN for Electronic Lock Network Wide, SS25 for Customer Call Forward, NFCR for Outgoing Call Barring
140	DCON (R15)	M2250 TCM Console	DSET-88	
141	MPO (R20)	Multi Party Operation	FTC-125	FTC for recall ringing cadence and control/special dial tones

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
143	ICP	Intercept Computer Interface	RAN-7, MSB-17, IMS-35, BACD-40, ACDA-45, MWC-46, CCOS-81, APL-109, SUPP-131, FFC-139	PRA / BRI for Call pickup Network Wide
144	ABCD	16-Button DTMF		
145	ISDN (R13)	ISDN Signaling	DCP-115, NTWK-148, PRA-146/BRI -216	
146	PRA (R13)	ISDN Primary Rate Access	PBXI-75, ISDN-145, DDSP-19	
147	ISL (R14)	ISDN Signaling Link	ISDN-145	
148	NTWK (R14)	Advanced Network Services	BRTE-14, BQUE-28, NCOS-32, NSIG-37, NARS-58/ CDP-59, FCBQ-61, ISDN-145, PRA-146/ DTI2-129& ISL-147/ PRI2-154/ VNS-183/ BRIT-233	NSIG for tandem node

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
149	IEC (R13)	Inter-exchange Carrier	PBXI-75, ISDN-145, PRA-146	CDRE if CDR is equipped For Agent Greeting Feature
150	DNXP (R13)	Direct Number Expansion	CDRE-151	
151	CDRE (R13)	Call Detail Recording Expansion	CDR-4, DNXP-150	
152	FXS (R25)	Flexible Service Package		
153	IAP3P (R13)	Application Module Link	CSL-77, IMS-35	
154	PRI2	2.0 Mb PRI	ISDN-145	
155	ACNT (R13)	ACD Activity Code Entry	BACD-40, ACDB-41, ACDC-42, ACDA-45, ACDD-50, LNK-51, AUXS-114	
157	THF (R14)	Centrex Switchhook Flash		
158	FGD (R17)	Feature Group D	BARS-57, NARS-58, CDP-59, CDRE-151	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
159	NAS (R20)	Network Attn. Services	BRTE-14, BARS-57/ NARS-58/ CDP-59, BQUE-28, NCOS-32, FCBQ-61, ISDN-145, DTI2-129& ISL-147/ PRI2-154/ BRIT-233, ISDNS-161	Mutually exclusive with packages 26, 27, and 56, For 1.5Mbit interface add PBXI - 75 and PRA - 146
160	FNP (R20)	Flexible Numbering Plan	BRTE-14, BQUE-28, NCOS-32, BARS-57/ NARS-58/ CDP-59	
161	ISDNS (R20)	ISDN Supplementary Features	BRTE-14, BQUE-28, NCOS-32, BARS-57/ NARS-58/ CDP-59, FCBQ-61, ISDN-145, DTI2-129& ISL-147/ PRI2-154& optionally IPRA-202/ BRIT-233, NAS-159	for call connection limitations add PRA-146 and ISL-147 Pkg 202 is for call CX limitation, DID to network, L1/ISDn gateway

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
162	SAR (R20)	Scheduled Access Restrictions	BAUT-25	for manual modifications BAUT-25, FCA-52, FFC-139, for NCOS restrictions NCOS-32, for Multi-tenant TENS-86
163	MIN	Message Intercept	DRNG-74, FTC-125	
164	LAPW (R16)	Limited Access to overlays		
165	RPE2	2.0 Mb RPE2		
166	HOSP	Hospitality Mgmt.		Not supported on Option 11/11E/11C Mutually Exclusive with RPE-15
167	GPRI	1.5/2.0 MB Gateway	ISDN-145, PRA-146, PRI2-154, optionally PBXI-75	
168	TMON	Traffic Monitoring		
169	COOP	Console Operation		
170	ARIE (R14)	Meridian Modular Telephone	DSET-88/ TSET-89	Not supported on Option 11/11E/11C
171	JTDS	Japan Tone and Digit Service	DRNG-74	
172	CPGS (R15)	Console Presentation Group Level Services	TENS-86, SAR-162	
173	ECCS (R15)	Enhanced Controlled Class of Service	CCOS-81	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
174	AAA (R15)	Attendant Alternative Answering		Mutually Exclusive with AFNA-134
175	NMS (R16)	Network Message Services	EES-10, MWC-46, ISDN-145, <u>NTWK-148.</u> ISDN-145, <u>NTWK-148.</u> EES-10, ACDA-45, MWC-46, ISDN-145, <u>NTWK-148.</u> ISDN-145, <u>NTWK-148.</u> EES-10, IMS-35, CSL-77, ISDN-145, <u>NTWK-148.</u> EES-10, MWC-46, ISDN-145, <u>NTWK-148.</u> ISDN-145, <u>NTWK-148.</u> EES-10, ACDA-45, MWC-46, ISDN-145, <u>NTWK-148.</u>	for Network Message Center, Originating or Terminating PBX for Network Message Center, Tandem PBX for Meridian Mail, Originating PBX for Meridian Mail, Tandem PBX for Meridian Mail, Terminating PBX for ACD Message Center, originating PBX for ACD Message Center, tandem PBX for ACD Message Center, terminating PBX
176	DTOT	DID to TIE		Japan only
178	EOVF (R15)	Enhanced Overflow	BACD-40, ACDB-41, ACDA-45, TOF-111	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
179	HVS (R16)	Hospitality Voice Services	RAN-7, EES-10, MSB-17, IMS-35, BACD-40, ACDA-45, MWC-46, CSL-77, APL-109, DKS-180, PMSI-103	for Pretranslation and DND enhancements. for PMSI enhancements.
180	DKS (R16)	Digital Key Signaling	RAN-7, EES-10, MSB-17, IMS-35, BACD-40, ACDA-45, MWC-46, CSL-77, APL-109	
181	SACP (R21)	Semi-automatic Camp-on		
182	TFM	Trunk Failure Monitor		
183	VNS (R21)	Virtual Network Services	NARS-58, NCOS-32, BRTE-14, ISDN-145, ISL-147, NTWK-148, ISDNS-161	PRI2-154 is required for PRI2
184	OVPL	Overlap Signaling	BRTE-14, NCOS-32, NARS-58	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
185	EDRG	Executive Distinctive Ringing	NCOS-32, NARS-58, ISDN-145, ISDNS-161	dependencies for 500-2500 sets
186	POVR (R20)	Priority Override / Forced Camp On	CCOS-81, FFC-139, MPO-141	
187	RPA	Radio Paging	CCOS-81, FFC-139	
188	L1MF	L1-MFC Signalling	BRTE-14, BQUE-28, NCOS-32, BARS-57/ NARS-58/ CDP-59, FCBQ-61, MFC-128, ISDN-145, ISL-147/ PRI2-154, NAS-159, ISDNS-161	
189	SVCT	Sup. Console Tones		UK only
190	UK	UK H/W support	XPE-203, XCT0-204, XCT1-205	
191	SECL (R21)	Series Call		

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
192	RVQ (R18)	Remote Virtual Queuing	MCBQ-38, FCBQ-61, DTI-75, ISDN-145, PRA-146, NTWK-148	R20 renamed package to Originator Routing Control / Remote Virtual Queuing (ORC-RVQ) with additional dependencies BRTE-14, BQUE-28, NCOS-32, NSIG-37, BARS-57 NARS-58 or CDP-59, removal of DTI-75 dependency and change of either PRA-146 or ISL-147. For Drop Back Busy add OHQ-62, NAS-159, and ISDNS-161
193	RCK	Ring Change Key		
195	FAXS	HiMail Fax Server Interface		
196	OHOL	On Hold on Loudspeaker		
197	FTA	French Type Approval	SUPP-131	
198	FFCSF	Boss Secretary Filtering	FFC-139	
200	AINS	Auto. Set Based Installation		
202	IPRA	International PRA	ISDN-145, PRI2-154	
203	XPE (R15)	Extended Peripheral Equipment (Superloop)	SUPP-131, XCT0-204, XCT1-205	
204	XCT0 (R15)	Enhanced Conference, TDS, and MFS card	XCT1-205	
205	XCT1 (R15)	Superloop Administration	XCT0-204	Overlay 97

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
206	MLWU (R16)	Multi-Language Wake-up	RAN-7, CCOS-81, BGD-99, AWU-102, PMSI-103	
207	NACD (R15)	Network ACD	BRTE-14, BQUE-28, NCOS-32, NSIG-37, BACD-40, ACDB-41, ACDA-45, NARS-58/ CDP-59, FCBQ-61, TOF-111, ISDN-145, NTWK-148, PRI2-154/ ISL-147, EOVF-178	
208	HSE (R17)	Hospitality Screen Enhancement	ARIE-170	
209	MLM (R16)	Meridian Link Module	RAN-7, TAD-8, EES-10, MSB-17, DDSP-19, IMS-35, BACD-40, ACDA-45, MWC-46, CSL-77, APL-109, IAP3P-153, DKS-180	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
210	MAID (R17)	Maid Identification	CCOS-81, BGD-99, RMS-100, PMSI-103, HSE-208	- PMSI to capture Maid ID for statistic reports. - HSE to bring up Maid ID screen for Meridian Modular Telephones with Hospitality Screen Enhancement feature
211	MLIO	Multi-Language CPND	DSET-88, CPND-95	
212	VAWU (R17)	VIP Auto Wake-up	AWU-102	
214	EAR (R17)	Enhanced ACD Routing	ACDB-41	
215	CCR (R18)	Customer Controlled Routing	CSL-77, EAR-214, CALL ID-247	Note: CALL ID for R19 and later
216	BRI (R18)	Basic Rate Interface	XPE-203, MSDL-222	For R20 and later add BRIL-235
218	IVR (R18)	Hold in Queue for IVR	CCR-215	
219	MWI (R19)	Message Waiting Indication Interworking with DMS	EES-10, MWC-46, NTWK-148, NWC/NMS- <u>175</u> EES-10, IMS-35, NTWK-148, NWC/NMS- <u>175</u> NTWK-148	For originating node. Add ACDA-45 is ACD DN is used as Message Center DN For host node For Tandem node
221	CIST	DTI/3-wire analog trunk	FTC-125, SUPP-131, FNP-160, XPE-203	for DTI: DTI2-129, XCT0-204, XCT1-205. For 3WIRE: FTDS-87, TFM-182

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
222	MSDL (R18)	Multi-Purpose Serial Data Link	ISDN-145, <u>PRA-146</u> , ISDN-145, <u>ISL-147</u> , MSDL <u>SDI-227</u> , MSDL SDI-227, <u>STA-228</u> , IMS-35, CSL-77, <u>IAP3P-153</u> , ISDN-145, PRI2-154	for D-Channel with PRA for D-Channel with ISL for Serial Data Interface for Single Terminal Access for Application Module Link for ISDN functionality
223	FC68 (R17)	FFC Comp for DID Answer Supervision		Mutually Exclusive with JCO-97
224	M911 (R19)	Meridian 911	DDSP-19, BACD-40, ACDB-41, ACDA-45, IAP3P-153, EAR-214, CWNT-225, CALL ID-247	- for full M911 operation add CWNT-225. - for Meridian Link add MLM-209. - for Call Abandon (R21) add BACD-40, ACDB-41, ACDA-45, CWNT-225. - Recommended CDR-4, CTY-5, ACDC-42, LMAN-43, ACDD-50, LNK-51, CPND-95, MCT-107, and CCDD-118. If 50 and 51 are enabled, 42 is not needed.
225	CWNT (R19)	Call Waiting Notification	DDSP-19, BACD-40, ACDB-41, ACDA-45, EAR-214	
227	MSDL SDI (R19)	MSDL Serial Data Interface	MSDL-222	Not Supported on Option 11/11E/11C

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
228	STA (R19)	Single Terminal Access	MSDL-222, MSDL SDI-227	Not Supported on Option 11/11E/11C
229	SSAU (R19)	Station Specific Authcode	BAUT-25	
230	MDP	Manufactured Delivered Patches		Not Supported on Option 11/11E/11C
231	DNWK	DPNSS Network Services	BRTE-14, BQUE-28, NCOS-32, BARS-57/ NARS-58/ CDP-59, FCBQ-61, COMDT-122, DPNSS-123, DTI2-129, SUPP-131, ISDN-145, NTWK-148, PRI2-154/ ISL-147, optionally ISDNS-161	For MCDN Gateway: SUPP-131, ISDN-145, NTWK-148, NAS-159.
232	PEMD	Pulsed EAM	SS25-18, SS5-73, MR-101, DTI2-129, SUPP-131, BKI-127, MFC-128	Not Supported on Option 11/11E/11C
233	BRIT	BRI Trunk Application	ISDN-145, XPE-203, BRI-216	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
234	FCDR (R20)	New Format CDR	CDR-4, CTY-5	for Packet Data add ISDN-145 for Reminded Timer and Norstart transfer SUPP-131. for M1 transfer add ATX-258
235	BRIL (R20)	Basic Rate Interface Line Application	ISDN-145, XPE-203, BRI-216	
236	ARCL	AC15 Timed Recall		
240	MCMO (R20)	Meridian Companion	SS25-18, DDSP-19, MWC-46, CPND-95, FFC-139	
242	MULI (R19)	MultiUser Login		Supported on Option 11C Supported on Option 11C - requires use of EDC to store lookup table CPND-95 and ALRM_FILTER-243 are recommended
243	ALMR_FILTER (R19)	Alarm Filtering	HIST-55	
245	SYS_MSG_LKUP (R19)	System Errors and Events Look-up	HIST-55	
246	VMBA (R19)	Meridian Mail Voice Mail Box Administration		
247	CLID (R19)	Call ID		

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
248	MPH (R19)	Meridian 1 Packet Handler	XPE-203, BRI-216	Not Supported on Option 11/11E/11C Package 145/154 only required if Packet Data Network (PDN) connection is via T1 channel and not via Meridian Communication unit (MCU) for 1.5 Mbps PRI add ISDN-145, for 2Mbps PIR add PRI2-154
249	M911_ENH (R25)	10/20 Digit ANI on 911 Calls	<u>41, 45, 214</u>	
250	DPNA (R21)	Direct Private Network Access	<u>DISA-22,</u> RAN-7, <u>DISA-22,</u> RAN-7, BAUT-25, NAUT-63.	for DISA Digit Insertion for DISA RAN for Authcode-last Retry (RAN only if RAN is required).
251	SCDR (R20)	Station Activity Record	CDR-4, CTY-5	
252	KD3	Spanish KD3 DID/DOD Interface	BRTE-14, SS25-18, NARS-58, CDP-59, FCBQ-61, IDC-113, OPCB-126, DTI2-129, SUPP-131, FNP-160	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
253	ARFW (R20)	Attendant Remote Call Forward	OPTF-1, CCOS-81, FFC-139	for Set based network RCFW. For implementation of 500/2500 sets add SS25-18, and SS5-73. For network RCFW add ISDN-145, NARS-58, and CDP-59
254	PHTN (R20)	Phantom TN Operation	FFC-139	for Remote Call Forward
255	INBD	Intn. nB+D	19, 75, 145, 146, 202, 222	
256	ADMINSET	Set Based Administration	FFC-139, LAPW-164, MULI-242	For digit display add DDSP-19. For Automatic Installation (Option 11E only) add AINS-200. For Admin Set: DDSP-19, DSET-88, ARIE-170. For CPND: CPND-95
258	ATX (R20)	Autodial Tandem Transfer	EES-10, THF-157	
259	CDRX	CDR Enhancements	CDR-4, CTY-5, FCDR-234	
261	EURO	EURO ISDN	DDSP-19, ISDN-145	DDSP-19 is required for CLID. for AOC: CDR-4, CCOS-81, MR-101, SUPP-131, ISDNS-161. for PRI: PRI2-154, IPRA-202, MSDL-222. for BRI: XPE-203, BRI-216, BRIT-233 for OVLP: OVLP-184, FNP-160, BARS-57/AOP- 56
262	SAMM	Stand-alone Meridian Mail	COMDT-122, DPNSS-123, NMS-175	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
263	QSIG (R22)	QSIG Interface	DDSP-19, ISDN-145, PRA-146, MSDL-222	On Option 11/11E/11C: Full ISL & VNS not supported. DDSP-19 is required for CLID. for PRI: PRI2-154, IPRA-202, MSDL-222. for BRI: XPE-203, BRI-216, BRIT-233 for OVLP: OVLP-184, FNP-160, BARS-57/AOP- 56 for Name Display: DDSP-19, CPND-95, QSIGGF-305
279	MLMS	Multi-Language Messages	MLIO-211, SYS_MSG_L KUP-245	
264-280	SMLL	System Message Lookup (Country Specific)		Supported on Option 11C - requires country specific data on SDC plus EDC for storage
283	UIGW	ISDN/DPNSS DASS Gateway	PRI2-154	For DPNSS Interworking: COMDT-122, DPNSS-123, DASS2-124
284	DPNSS 1891	DPNSS 1891	COMDT-122, DPNSS-123, PRI2-154	
285	CHINA	M1 IPE Loss Plan for China	OPCB-126, SUPP-131	
286	REM_IPE	Remote IPE	XPE-203	Not supported on Option 11/11E/11C. for 1.5 MB RPE: RPE-15 for 2.0 MB RPE: RPE2-165
288	DPNSS ES	DPNSS Enhanced Services		for Attendant Consoles: BKI-127 for DPNSS Network: COMDT-122, DPNSS-123, SUPP-131, ISDN-145, PRI2-154

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
289	ADSP	ACD Disconnect Supervision		
290	CCB	Collect Call Blocking		
291	NI2 (R21)	North America National ISDN Class II Equipment	ISDN-145, PRA-146, MSDL-222	
292	CHTL	China Toll Loss Plan	MFC-128, DTI2-129, SUPP-131	
293	TAT	Trunk Anti Tromboning		Pkg. replaced with TATO 312
294	BTD	Busy Tone Detection	XPE-203	
296	MAT_PKG (R22)	Meridian Administration Tools Management Interface	LAPW-164, MULI-242 optionally ALMR_FILTER-243	
297	MQA (R21)	Multiple Queue Assignment	BACD-40, ACDB-41, ACDC-42, ACDA-45, ACDD-50, LNK-51, DSET-88, ARIE-170	for Agents to specify priorities add PAGT-116. for Automatic Call Forward of non-ACD calls add FFC-139, and PHTN-254
298	CPIO (R21)	Call Processor Input / Output (Opt 81)		Not supported on Option 11/11E/11C. Mutually Exclusive with CORENET-299

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
299	CORENET (R21)	Core Network Module (Opt 81C)		Not supported on Option 11/11E/11C. Mutually exclusive with CPIO-298
301	CPP (R21)	Calling Party Privacy	FFC-139	
302	MOSR (R22C)	Mobility Server		Supported on Release 22.37 and later RETIRED WITH RELEASE 25
303	MMO (R22C)	M1 Microcellular Option		Supported on Release 22.37 and later RETIRED WITH RELEASE 25
305	QSIGGF (R22)	QSIG GF Transport	QSIG-263, ISDN-145, PRA-146, MSDL-222	
306	CPRKNET (R22)	Call Park Networkwide	CPRK-33,	for Network Call Park: NAS-159
307	PAGENET (R22)	Call Page - Networkwide		
309	MASTER	Euro ISDN Master Mode	EURO-261	
310	CPCI (R22)	Called Party Control on Internal Calls	MCT-107	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
311	NGCC (R22)	Next Generation CC (ICCM/Symposium)	ACDB-41, ACDC-42, LMAN43, ACDD-50, AUXS-114, DCP-115, EAR-214, CCR-215, IVR-218, CLID-247, NGEN-324	Recommended NTWK-148
312	TATO (R21)	Trunk Anti Tromboning	ISDN-145, PRA-146/ ISL-147, PRI2-154	
313	ISPC	ISDN Semi-Perm Connection -Australia	DTI2-129, ISDN-145, ISL-147, PRI2-154, IPRA-202, XPE-203, MSDL-222	
314	MMSN (R22C)	M1 Mobility Multi-Site Networking		
315	OPEN ALARM (R22)	Open Alarms	ALRM_FILT ER-243, MAT-296	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
316	QSIG_SS (R22)	ISDN Qsig Supplementary Services - Call Completion	OPTF-1, CDP-59, FNP-160, QSIG-263, QSIGGF-305, optionally OVL-184	Supported on Release 22.37 and later
321	QTN (R22C)	CCR-NACD Interworking	NACD-207, CCR-215	
323	EISDN (R22)	EISDN Supp. Services	OPTF-1, CDP-59, FNP-160, EURO-261	
324	NGEN (R22)	New Generation Connectivity	CSL-77, IAP3P-153, LAPW-164, MULTI-242, ALMR_FILTER-243, MAT_PKG-296	
325	DMWI (R23)	DPNSS Message Waiting	EES-10, MWC-46, COMDT-122, DPNSS-123, DNWK-231	
326	CISMFS (R23)	CIS MF Shuttle Signalling	FTC-125, DTI2-129, SUPP-131, FNP-160, CIST-221	
327	RANBRD (R23)	RAN Broadcast	RAN-7, INTR-11	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
328	MUSBRD (R23)	Music Broadcast	RAN-7, MUS-44	if using ISDN add ISDN-145
329	ESA (R23)	Emergency Services Access	ANI-12, ODAS-20, CPND-95	
330	ESA_SUPP (R23)	Emergency Services Access Supplementary	ESA-329	
331	ESA_CLM P (R23)	Emergency Sedrvices Access Calling Number	ESA-329	
332	CNUMB (R23)	CLASS: Calling Number Delivery		
333	CNAME (R23)	CLASS: Calling Name Delivery	CPND-95	
334	NI2CBC (R23)	NI-2 Call by Call Service Selection	ISDN-145, PRA-146, MSDL-222, NI2-291	
335	JTTC (R23)	Japan TTC Common Channel Signalling	ISDN-145, PRA-146/ PRI2-154, IPRA-202, BRI-216, BRIT-233	RETIRED
344	GCM (R24)	Russian Call monitoring SORM	LAPW-164, RUCM-353	
345	UWIN	IS 41 UWIN		
346		Short Message Service		
347	TWR1 (R24)	Taiwan R1 Modified Signalling	FNP-160	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
348	MEET (R24)	MCDN End to End Transparency	NTWK-148	for ISDN PRI: ISDN-145, PRA-146, MSDL-222, QSIG-263, QSIGGF-305 for ISDN PRI2: ISDN-145, PRI2-154, IPRA-202, MSDL-222, QSIG-263, QSIGGF-305 for ISDN BRIT: ISDN-145, BRI-216, MSDL-222, BRIT-233, QSIG-263, QSIGGF-305 for NAS: BRTE-14, BQUE-28, NCOS-32, NARS-58, CDP-59, FCBQ-61, TENS-86, NAS-159, ISDNS-161, RVQ-192 (mutually exclusive with CASM-26, CASR-27, AOP-56) for NACD: BRTE-14, DDSP-19, BQUE-28, NCOS-32, BACD-40, ACDB-41, NARS-58, EOVS-178, NACD-207, BARS-57/ CDP-59 for NMS-MC: MWC-46, NMS-175 (with ACD: BACD-40, C-42, ACDA-45) for NMS-MM: EES-10, IMS-35, BACD-40, ACDA-45, MWC- 46, CSL-77, NMS-175
350	MC32 (R24)	Meridian Companion Enhanced Capacity	MCMO-240	
351	DBA (R24)	MAT Data Buffering and Access	MAT_PKG-296	
353	RUCM (R24)	Russian Call Monitoring SORM	LAPW-164, GCM-344	

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
362	FDID (R24)	Flexible DID	NCFR-49, CCOS-81, BGD-99, RMS-100, IDC-113,	if using PMS, add PMSI-103
364	NMCE (R23C)	Meridian Communication Exchange / Call Pilot	EES-10, ACDB-41, MWC-46, CSL-77, CPND-95, IAP3P-153, LAPW-164, EAR-214, CCR-215, IVR-218, MULI-242, ALMR_FILT ER-243, CLID-247, PHTN-254, MAT_PKG-29 6, NGEN-324	For Networked Messaging: 175
365	FIBER_NETWORK (R25)	Fiber Network Fabric		For Option 81 & 81C systems only.
367	BNE (R25)	Business Network Express		
368	CPP_CNI (R25)	Call Processor PII	299	Is mutually exclusive with 298 For Option 81C only. On Controlled commencing April 17, 2000. Conatct your Nortel Sales Representative for general availability of this feature.

Table 1: Software Package Dependencies

Pkg #	Mnemonic	Name	Package Dependency	Comments
370	MSMN (R25)	MDECT Multi site Mobility Networking	350	
380	STS_MGS (R25)	M3900 Series Meridian Digital Telephone Set-to-set Messaging	88, 170	
381	CDIR (R25)	M3900 Series Meridian Digital Telephone Corporate Directory	88, 170	On Controlled commencing April 17, 2000. Conatct your Nortel Sales Representative for general availability of this feature.
382	VIRTUAL_ OFFICE (R25)	M3900 Series Meridian Digital Telephone Virtual Office	88,170	On Controlled commencing April 17, 2000. Conatct your Nortel Sales Representative for general availability of this feature.

New and Enhanced Software Packages in Release 25

The following table provides a list of the new packages introduced in Release 25 and enhanced packages as a result of Release 25, their mnemonics, and their package numbers.

New Packages for Release 25

Package Name	Mnemonic	Package Number	Supported on 11C & 11C Mini
Flexible Service Package (for Agent Greeting Feature)	FXS	152	Yes
10/20 Digit ANI on 911 Calls	M911_ENH	249	Yes
Fiber Network Fabric	FIBER_NETWORK	365 ¹	No
Business Network Express	BNE	367	Yes
Call Processor PII	CPP_CNI	368 ^{1,2}	No
MDECT Multi Site Mobility Networking	MSMN	370	Yes
M3900 - Set to Set Messaging	STS_MGS	380	Yes
M3900 Corporate Directory	CDIR	381 ²	Yes
M3900 Virtual Office	VIRTUAL_OFFICE	382 ²	Yes

Note 1- CP PII and FNF will be introduced April 17th as mutually exclusive features until Q2 2000 when they will become configurable in combination on the same system. Please contact your Nortel Sales Representative for general availability of this feature.

Note 2 - On Controlled commencing April 17, 2000. Contact your Nortel Sales Representative for general availability of this feature.

Enhanced Packages for Release 25

Package Name	Mnemonic	Package Number	Supported on Option 11C/11C Mini
Inventory Reporting Phase 2	BASIC	0	Yes
D-Channel Expansion	MSDL	222	No
Meridian ITG Trunks 2.0	ISDN	145,	Yes
	ISL	147	Yes
Private To Public CLID Conversion	ISDN	145,	Yes
	PRA	146	Yes
OTM Station Fast Synch Support	MAT	296	Yes
	DBA	351	

Chapter 7 - Auxiliary Processor Compatibility

Below are the auxiliary application release levels that are compatible with X11 Release 25.

Auxiliary Processor	Compatibility (Release)
Call Pilot	1.x
Companion	3.xx - 7.xx (7.xx required for Enhanced Capacity)
Companion DECT	45000302 or later (not downloaded from Meridian)
Meridian Mail	9.66, 10.11, 11.xx-13.xx
Meridian Mail Card Option	9.66, 10.11, 11.xx-13.xx
Meridian MAX	6.3, 7.5, 8.7, 9.2, 9.3 a
Meridian Customer Controlled Routing	3B, 3C ^a
Meridian Link	5, 5C ^a
Network Administration Center	2.5 ^a
C-PLUS (base)	3.11
- LAN Key	- 1.0
- Performer	- 1.0 and later
Meridian Administration Tools (MAT)	6.6x and later (Windows 95/98/NT V4 Workstation)
Optivity Telephony Manager (OTM)	1.0x and later
Symposium Messenger	3.x - 4.0
Symposium Multimedia Conference	4, 5

Auxiliary Processor	Compatibility (Release)
Symposium Communicator	1.x - 2.0
Symposium Fast Call / Fast View (Windows Only)	1.x
Symposium TAPI Service Provider	2.x
Symposium Desktop TAPI Service Provider for MCA (Meridian Communicator Adapter)	1.x - 2.x
Symposium Call Manager	4.x - 5.x
Symposium Agent	1.x - 2.x
Symposium Express Call Center	1.0
Symposium Call Center Server	1.x, 3.x
Symposium Integrated Interactive Voice Response	2.2 ^a
Symposium Open Interactive Voice Response	4.0 ^a

^a No X11 dependency.

Note - not all applications or releases are available in all markets.

Meridian 1
**Option 11C, 11C Mini, 51C,
61C, 81, and 81C**
General Release Bulletin

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