



Communication Server 1000 (CS1K) Release 4.5 Software Update to Correct Security Device Error Messages

Notice:

This bulletin replaces bulletin 2005006286.2. This update has been issued to communicate some new information regarding the issue.

BULLETIN ID: 2005006286, Rev 3
PUBLISHED: 2006-05-11
STATUS: Retired
REGION: All
PRIORITY: Major
TYPE: Bulletin

Reissue Reason:

This bulletin is to advise Channel Partners of the software update to correct this issue.

Background:

This updated bulletin (replacing 2005006286.2) is to communicate the software update now available to correct the error messages being experienced with some new security devices shipped with CS 1000S; MG 1000T; MG 1000B; and CS 1000M / Option 11C Cabinet and Chassis Systems (SSC card systems).

Analysis:

This bulletin communicates the updated Release 4.5 software available for CS 1000 systems (per Product listing) in order to correct the error messages reported with some new security devices shipped,

To identify this issue, the following error messages would be seen during the software installation menus prior to the keycode installation or anytime during the software installation process.

SRPT4589 APIF: System security device is not functioning or has been removed

In certain cases, there is a message which immediately follows this, which states "SRPT4590 APIF: System security device problem has been resolved".

This issue is reported only on new security devices shipped with new systems or system upgrades.

Recommendations:

The updated software to correct this issue will be shipped with all new and upgrade software orders effective immediately. The software will also be posted to the Nortel Software portal for download replacing the current version.

The pre-programmed software daughterboard and PCMCIA card will be identified on the release label to identify this update as follows:

Applicable Market	Communication Server 1000S / 1000T	Communication Server 1000 Media Gateway 1000B (Global)	Communication Server 1000M Cabinet/Chassis and Meridian 1 Option 11C Cabinet/Chassis
North America / CALA regions	NTM400AF R17	NTMP50AF R14	NTSK01AC R17
Asia Pacific / EMEA regions	NTM410AF R15	NTMP50AF R14	NTSK40AC R16
DSN Market	NTSK14AG R11	N/A	NTSK14AG R11

The Loadware Version Number has been updated to identify this version on your system via the ISSP printout - Loadware Version: PSWV 122

If you have received a new system prior to this bulletin update and you experience the error messages noted above, you can download the updated version of Release 4.5 software from the web and install to your software daughterboard.

If further assistance is required, please contact your Service Representative.

Required Actions:

Also to note: If an RMA order was placed for a defective security device, please reference the new Security Device I.D. for future orders or using KRS tool. The Serial Number/Aux. I.D. has been changed in history to match the new Security Device I.D. since the original number has not been used. The original Serial Number will be retired in history. It is important to ensure your Keycode Sheet and System match this information accordingly.

Attachments:

[Click here to access attachments \(1 attachments\)](#)

Footer Information:

Retirement Reason:

Issue was resolved. New systems affected in 2006.

Products and Releases:

The information in this bulletin is intended to be used with the following products and associated releases:

PRODUCT	RELEASE
Enterprise VoIP-Core-CS 1000M Chassis/Cabinet	
Enterprise VoIP-Core-CS 1000S	
Enterprise VoIP-Core-MG 1000B	

Enterprise VoIP-Core-MG 1000T	
Meridian-Core-Option 11C - Cabinet	
Meridian-Core-Option 11C - Chassis	

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REFERENCE:
PRE-REQUIRED PATCH:
PATCH ID:

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Nortel recommends any maintenance activities, such as those outlined in this bulletin, be completed during a local maintenance window.

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