

# Procomm Plus® Network Install Guide

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# Procomm Plus®

## Network Install Guide

This document explains how to install the Procomm Plus Volume License, either as a Shared Installation on your network with licensed workstation copies, or as a Single User Installation on your workstation.

In a Shared Installation, most of the files required by Procomm Plus are installed to a network drive. After installing these files to the network, Procomm Plus workstation clients are installed from the network drive to each of the licensed workstations. The workstations conveniently share the required files on the network.

In a Single User Installation, files are not installed to a network drive. Instead, all of the files are installed to the workstation's hard disk. This installation also allows you to install a minimum number of files to the workstation hard disk, and the other required files are accessed from the workstation's CD-ROM drive or a network CD-ROM server.

## Shared Installation

In a Shared Installation, a network administrator installs Procomm Plus to a network folder, and customizes the program options for every workstation installation. The Procomm Plus program files and data files are shared by every network user running Procomm Plus.

## Installing to the Network

A Procomm Plus Shared Installation is a two step process. You first install the Shared Installation files to a network folder, then you install client versions of Procomm Plus on network workstations using the Shared

Installation files. The Procomm Plus program files and data files are shared by every network user running Procomm Plus.

**To install the Shared Installation files on the network:**

- 1 Insert the Procomm Plus CD into your computer CD ROM drive.
- 2 Do one of the following procedures:
  - If Windows AutoPlay is enabled, click Install Symantec Procomm Plus on the Procomm installation screen.
  - If Windows AutoPlay is not enabled, choose RUN from the Windows Start menu and type \setup.exe in the Open text box.
- 3 Click Shared Installation and click Next.
- 4 Choose a destination folder.
  - The destination folder can be a mapped network drive, but not a network location defined by a UNC path. Do not specify a local path for the Destination Directory and do not exceed the MS-DOS 8.3 file name conventions. For example, the Destination Directory could be specified as q:\programs\procomm.
  - If you have a previous installation of Procomm Plus Volume License, do not specify the network path of your previous installation in the Destination Directory field. If you install to the same network path, your previous version's data files will be overwritten, resulting in the loss of data and program functionality in the previous version.
- 5 Choose one of the following installations:

Full	This option installs a full version of Procomm Plus to the hard drive
Custom	If you select the Custom installation option, the workstation clients can only access the components that you install on the network.

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**Note:** The Install Wizard does not create Start menu items when you install the network files. These menu items are created when you install the workstation files. See [“To install the workstation files”](#) on page 7 for more information.

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## Installing on a network workstation

After installing the Procomm Plus program to a network folder, each workstation on the network must perform a workstation install to use Procomm Plus. The Procomm Plus program and data files are shared by every workstation on the network.

### To install the workstation files

- 1 Choose RUN from the Windows Start menu.
- 2 Type *destination folder*\setup.exe in the Open text box, where *destination folder* is the network folder selected during the Shared Installation process.

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**Note:** You cannot perform a workstation installation from the Procomm Plus program CD.

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- If you are upgrading a workstation client of Procomm Plus Volume License version 2.x or 3.x, install to a Destination Directory that is different from your existing installation to prevent the overwriting of important data files. After the installation is complete, convert your existing data files. See [“Converting Existing Data Files”](#) on page 8 for more information.
- If you are upgrading a workstation client of Procomm Plus Volume License version 4.x, the Install Wizard does not allow installation to the same path as a previous version. The default Destination Directory for Procomm Plus is \program files\symantec\procomm plus.
- The Install Wizard does not automatically convert data files from previous Procomm Plus Volume License installations. For more information about converting these files to Procomm Plus format, please see [“Converting Existing Data Files”](#) on page 8.
- Within the User Information dialog, you can only edit the Name field. The Company field uses the Company name from the Shared Installation, stored on the network drive.

## Single User Installation

A Single User installation installs all Procomm Plus files to the local PC. Program and data files are not shared by other network users.

### To create a Single User Installation:

- 1 Insert the Procomm Plus CD into your computer CD ROM drive.

- 2 Do one of the following procedures:
  - If Windows AutoPlay is enabled, click Install Symantec Procomm Plus on the Procomm installation screen.
  - If Windows AutoPlay is not enabled, choose RUN from the Windows Start menu and type \setup.exe in the Open text box.
- 3 Click Single User on the Installation Options dialog box and click Next.
- 4 Choose a destination folder.

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**Note:** If you are upgrading from an earlier version, install to the same folder as the earlier version to automatically convert the Procomm data files. If you choose to install Procomm Plus to a new folder, you can manually convert the data files at a later time. See [“Converting Existing Data Files”](#) on page 8 for more information.

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- 5 Choose one of the following installations:
  - **Full:** This option installs a full version of Procomm Plus to the hard drive.
  - **Custom:** This option allows you to select the individual Procomm Plus components to install to the hard drive.
  - **CD Minimal:** This option installs a minimum number of files on the hard drive.

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**Note:** The Procomm Plus CD is required to run Procomm Plus after a CD Minimal Install. Choose one of the other installation options if the program CD is not available.

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- 6 Click Next to continue the installation.

## Converting Existing Data Files

If you installed Procomm Plus to the same folder as an earlier version, the older data files were automatically converted to the Procomm Plus format. If you did not install Procomm Plus to the same folder as the earlier version, you must manually convert the old data files if you want to use them with Procomm Plus.

To convert existing data files:

- 1 From the Windows Start menu, choose PROCMM PLUS > PROCMM PLUS UTILITIES > DIRECTORY AND ASPECT CONVERSION.

The Procomm File Conversion Utility dialog box displays.



- 2 Do one of the following procedures:
  - Type the name of the files you want to convert in the Files To Convert text box.
  - Click Browse to locate and select the files you want to convert.
- 3 Type a path to the folder where you want to save the converted files.
- 4 Click Convert to begin the conversion process.

The Conversion Status window displays the status of the conversion.

## Files converted

There are many data files associated with a Procomm Plus installation. The following table lists the file extensions of these files, and the Procomm Plus destination folder you should select for each type of file:

File Type	Description	Default Destination Folder
.cvr	Cover sheet	\program files\procomm plus\fax cover sheets
.dir	Dialing Directory/ Connection Directory	\program files\procomm plus
.inc	ASPECT include	\program files\procomm plus\aspect
.kbd	Keyboard mapping	\program files\procomm plus
.key	Meta Key	\program files\procomm plus

File Type	Description	Default Destination Folder
.prm	Parameter	\program files\procomm plus
.pwb	Action Bar	\program files\procomm plus
.uws	User window source	\program files\procomm plus\aspect
.was	ASPECT script	\program files\procomm plus\aspect
.wud	Windows user dialog	\program files\procomm plus\aspect
.xlt	Translate table	\program files\procomm plus

## Converting Caller ID files

Caller ID files (.cid) are not converted using the File Conversion Utility.

To convert Caller ID files:

- 1 Choose Caller ID Directory Editor from the Procomm Tools menu.
- 2 Choose Import from the Directory Editor File menu to import the previous version into a new .cid file.

## Uninstalling a previous installation

After converting data files from a previous installation of Procomm you can uninstall the previous version from the network and workstations.

To uninstall version 2x:

- run **pwuninst.exe** from the shared network directory.

To uninstall version 3.x:

- Run the **Uninstall** program to remove the workstation files, and use Windows Explorer to delete the Procomm Plus files on the network drive.

To uninstall version 1.x, 4.0, 4.01, or 4.51:

- Use Windows Explorer to delete the Procomm Plus folder on the workstation and network drive.

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